

# ACCESS IMPROVEMENT

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In our last newsletter, we had some [Big Ideas](#) about how to attach a Telus Wolf EMR generated referral to Alberta Netcare eReferral so that it could be tracked as it was received, triaged, and the appointment booked.

We were quite pleased to find that the Referral Coordination Program in Leduc Beaumont Devon PCN have readily adopted this tip and are now using eReferral to track their hip and knee referrals. We have other bits of interesting facts about the Edmonton Zone PCNs in this issue's [infographic](#).

Also, don't miss our conversation with [Caroline Martin](#) about how Path to Care helped her program gather wait time info, and our feature on the new breast health referral requirements, now standardized across the province. We've also got a new Big Idea to help streamline your referral process.

The holidays approach and we'd like to take a moment to thank all of you who are working so hard to improve access to health care. Happy holidays!

## QUICK LINKS

**GET STARTED** with eReferral: tips, tricks, demos and other news

**DOWNLOAD** provincial referral guidelines: Urology, Pediatric GI, Adult GI and more

**ORDER** QuRE Referral & Consult Pocket Checklists - FREE!

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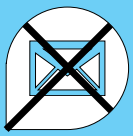
## STANDARDIZING BREAST HEALTH



For just over a year, representatives of Alberta's breast health programs have been meeting with primary care and the AHS Alberta Referral Pathways team. The working group has been [READ MORE](#)



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## LETHBRIDGE PROGRAM GATHERS WAIT INFO



Lethbridge breast health program benefits from Path to Care resources

It was just by chance that Caroline Martin crossed paths with Nicole Valade, as she had moved into the office next door. As coordinator for the Breast and Cervical Health Program, Caroline was certain that the wait times for their service were fairly good, but she had no **READ MORE**

## SPOTLIGHT ON EDMONTON PCNs



This issue's infographic highlights eReferral numbers from Edmonton Zone Primary Care Networks

Edmonton area PCNs are using innovation and best practice to track eReferrals in Alberta Netcare - from the heavy weights who have sent more eReferrals than anyone else in the province, to the PCNs who are using Big Ideas to adopt eReferral to their existing processes. **READ MORE**

## BIG IDEAS FROM eREFERRAL



How to transfer a paperless referral in Telus Wolf EMR for attachment to Alberta Netcare eReferral

Within a busy clinic a referral may be worked on by both the physician and their support team. The referral process can be expedited if the physician generates a paperless referral in Telus Wolf EMR and then transfers the referral to the support team so it can be attached. **READ MORE**

**accessIMPROVEMENT** aims to start the conversations, make the connections and share the resources that improve Alberta's referral experience. If you'd like to share your access improvement story, we'd like to spread the word.

**GET IN TOUCH** with us to learn how.

