

Alberta Netcare Portal and eReferral – Changes

This Document outlines the changes included in the following releases:

- Oct. 24, 2019 release for Alberta Netcare Portal (ANP) – Release 7.0.1
- Oct. 17, 2019 release for Alberta Netcare Portal (ANP) – Release 7.0
- Oct. 22, 2019 eReferral – Release 3.4.

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Please visit the [Alberta Netcare Portal Release website](#) for the full details including the *Release Notes* and additional Quick References.

[Customize User Preferences Quick Reference](#)

[How to Use Flowsheets Quick Reference](#)

[How to Use Cumulative Results Quick Reference](#)

[Updates to Referral Forms](#)

Netcare Portal Changes – October 24, 2019

The October 24th release will incorporate changes to Netcare that relate to the launch of the Connect Care Clinical Information System (CIS). Additional changes will be available after the Connect Care (CIS) launch in November.

1. Blood Products Folder Change

Description:	Blood Products folder will be removed and results will display in the Blood Bank folder.
Detail:	To align Netcare folders with Connect Care, the Blood Products folder will be removed from the CDV Tree. Results previously displayed in the folder will display in the Blood Bank folder.

2. Acute Flowsheet Contains Provincial Results

Description:	The Edm. Acute Flowsheet has been updated to contain codes from multiple repositories.
Detail:	The Acute Lab Flowsheet-Provincial contains preselected results for the Acute Care setting. <ul style="list-style-type: none"> • It now contains results for the selected patient from all 4 repositories (Cal, Edm, Rural and Prov). • Results are listed in a prescribed order, first by main category and then alphabetically within those categories.

Netcare Portal Changes – October 17, 2019

The October 17th release will incorporate changes to Netcare that relate to the launch of the Connect Care Clinical Information System (CIS). Additional changes will be available after the Connect Care (CIS) launch in November.

Note: Netcare's Clinical Advisory Committee (CAC) recommended that consolidating lab information from multiple sources on to one flowsheet was preferable to adding a separate flowsheet for Connect Care data. The CAC felt having separate flowsheets increased the clinical risk that a result could be missed.

To address the CAC's concerns, a consolidated, non-standardized flowsheet has been created as an option for users to view all of the patient's labs in one flowsheet. After the Connect Care (CIS) launch in November this consolidated flowsheet will replace the Edmonton flowsheet.

3. Consolidated Provincial Flowsheet

Description: A new Provincial Flowsheet has been created to combine lab data from Edmonton, Rural, Calgary and Connect Care repositories into one consolidated flowsheet.

For more information: [How to Use Flowsheets Quick Reference](#)

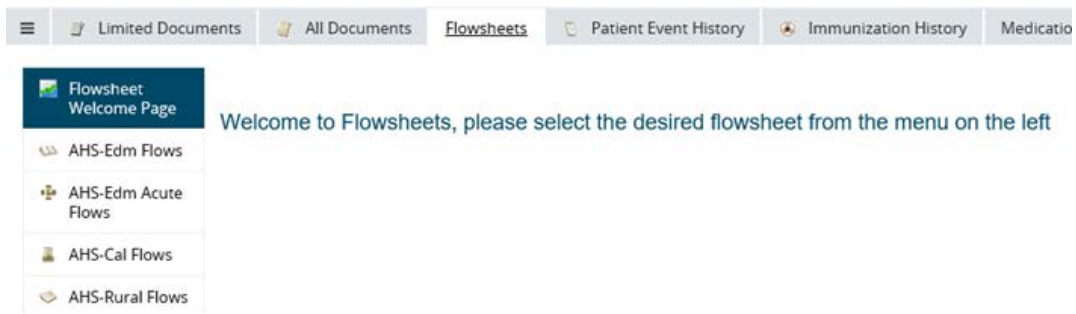
**Note: The new flowsheet combines results from 4 separate lab repositories, therefore, it may take extra time to display. Decreasing the Flowsheet Size (columns) field in My Details may reduce the amount of time it takes to display.*

See details below in Known Issues.

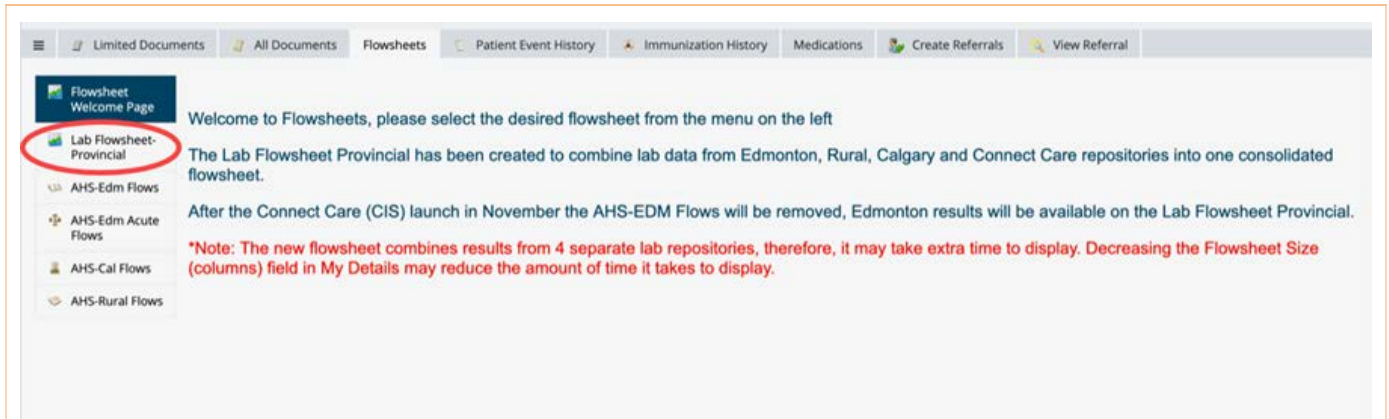
Detail: The new Provincial Flowsheet has been added to the top of the Flowsheet menu. After the Connect Care (CIS) launch in November the AHS-EDM Flows will be removed, Edmonton results will be available on the Lab Flowsheet Provincial.

- Results will display in a Non-standardized view until standardization is complete in 2020.
- Result codes are **not** standardized; therefore, the names will be treated as distinct types of tests and will each appear on a separate line in the Flowsheet even if the test name is the same or similar
- Result codes are suffixed with the repository name in brackets. (AHS-Edm), (AHS-Cal), (AHS-Rural), (Other) or (Prov) to help with identification.
 - *Other: includes Newborn Metabolic Screening, Cnd. Blood Svcs.-EDM, and HISTOTRAC-HLA
 - *Prov: includes Connect Care labs
- Results will:
 - Be listed **without** CDV Tree folder based categories
 - Be ordered alphabetically, ignoring case and based on the full name displayed
 - Display, by default, all of the selected patient's lab tests results based on "Flowsheet Size (columns)" field set in My Details. For more information: [Customize User Preferences Quick Reference](#)

Before:



After:



4. Cumulate Results from Multiple Repositories

Description:

The cumulative report will use functionality similar to flowsheets to allow users to cumulate results from multiple repositories.

For more information: [How to Use Cumulative Results Quick Reference](#)

**Note: In some cases, the cumulative report may take extra time to load. Decreasing the Cumulative Period (days) field in My Details may reduce the amount of time it takes to display.*

Detail:

When a result or panel is selected from the CDV Tree and the user clicks on "View Cumulative Results", the user will be redirected to a flowsheet view of cumulated results.

- Cumulative Flowsheets will display, by default, all of the selected patient's lab tests results based on "Flowsheet Size (columns)" field set in My Details. For more information: [Customize User Preferences Quick Reference](#)
- Additional tests can be added to the view using the "Add" button associated with the "Test to include" box in the Search panel. *See section 3 for more detail about the new Search functionality.

Some cumulative functions will not be available until data standardization is complete in 2020. See screenshots below.

- Drill down capabilities to click on the Collected date of a specific result within the cumulative display will no longer be available. Individual results can be accessed from the CDV Tree on the left.
- The Test Number and Location are no longer available in the cumulative header.

Before:

Creatinine Cumulative « Show Older | Show Newer »

Test Number	82	83	84	85	86	Ref. Range (Units)
Collected	09-Jan-14 00:00	10-Jan-14 00:00	10-Jan-14 00:00	11-Jan-14 00:00	17-Jan-14 00:00	
Location	UAH	UAH	UAH	UAH	DKM	
Creatinine	109	99	95	97	* 167	45-125 (umol/L)

Graph No tests selected

* Abnormal ** Critically Abnormal S Units or Reference Range differs

? Demographic Mismatch ! Result Under Investigation

Important: Note that the data in this cumulative comes from the AHS-Edmonton laboratory repository only

After:

Collected	02-Oct 2014 08:22	10-Oct 2014 10:00	14-May 2015 08:33	25-Jul 2016 09:00	25-Jul 2016 12:00
	5 years ago	5 years ago	4.5 years ago	3 years ago	3 years ago
L (AHS-Rural)	-	-	-	-	-
% NORMAL FORMS (AHS-Rural)	?67	-	-	-	-
ACTIVATED PTT (AHS-Rural)	-	-	-	-	-

5. Flowsheet and Cumulative Search and Customizable Favorites

Description: Users now have the ability to search Flowsheet and Cumulative reports and to build customizable favorites which can be used across all patients.

For more information on searching and filtering flowsheet and cumulative reports:

[How to Use Flowsheets Quick Reference](#)

[How to Use Cumulative Results Quick Reference](#)

Detail: A search pane has been added to the top of both the flowsheets and Cumulative functions.

- Allows for selecting and filtering results from all 4 repositories for the selected patient
- Users can chose to filter based on dates or select specific results
- Favorite searches can be built and saved by each user

Search

Tests to include: Glucose, fasting (AHS-Edm) | GLUCOSE, FASTING (AHS-Edm) | CREATININE (AHS-Edm)

Lab Flowsheet-Provincial

AHS-Cal results for patients who do not have a ULI at the time the lab tests were ordered are not included on flowsheets or cumulatives. Refer to the CDV tree for all results.

Collected	17-Jan 2014 09:06	06-Jan 2015 10:01	23-Feb 2015 09:26	02-Sep 2015 10:14	23-Mar 2016 07:09	27-Mar 2017 09:29	31-Aug 2017 11:48	20-Sep 2017 08:24	23-Nov 2018 14:48	05-Apr 2019 09:42	Ref. Range (Units)
	6 years ago	5 years ago	4.5 years ago	4 years ago	3.5 years ago	2.5 years ago	2 years ago	2 years ago	10 months ago	6 months ago	
<input type="checkbox"/> 25(OH)D2 (AHS-Edm)	<2	--	<2	--	--	--	--	--	--	--	(nmol/L)
<input type="checkbox"/> 25(OH)D3 (AHS-Edm)	104	--	95	--	--	--	--	--	--	--	(nmol/L)
<input type="checkbox"/> Alanine Aminotransferase (ALT) (Prov)	--	--	--	--	--	16	--	--	40	--	<50 (U/L)

6. Name Change for Drug Levels Folder

Description: The Drug Levels folder has been renamed to Toxicology/Drug Levels

Detail: The reports that filter into the renamed folder will not change.

7. Gender "X" Added to the Patient Search Filter

Description: Netcare includes gender "X" as a search option.

Gender "X" was added to the gender choices for Alberta's identification cards, such as a driver's license, and on vital statistics records, such as birth and death certificates.

Gender options are: Female, Male, or X.

Detail: On the ANP Patient Search screen, an "X" has been added to the Sex filter search options.

- Previous reports for patient who chose to identify as gender X will not be impacted by a change to their demographic.
- Netcare will display the gender as sent by source systems.
- Gender mismatches will not be displayed when a patient has gender "X" and Female "F" or Male "M" reported results.

Search for a Patient

Patient Search Select a favourite search

Identifier

Identifier Type PHN / ULI

Last Name

Date Of Birth Day -- Month -- Year

First Name

Sex All Female Male X

Middle Name/Initial

Phone Number

8. eReferral Linked Document Option Updated for Referral Types

Description: Documents “attachment area” is consolidated into one functionality, called Netcare Documents. Change affects the Advice Request as well as the Lung Cancer, Breast Cancer, and Hip and Knee Joint Replacement Referral Forms.

For more information on eReferral form changes: [Updates to Referral Forms](#)

Detail: The Advice Request, Lung Cancer, Breast Cancer, and Hip and Knee Joint Replacement Referral forms are updated to display one “Link a document” option. The user will be able to link Laboratory documents or other Reports using the one link.

Note: Users with Lab group permissions are able to link Lab documents and users with Transcribed Report group permissions are able to link Transcribed Reports in a referral.

Before:

Advice Request Conversation
This section records the conversation between the referring and receiving providers.
Use the first conversation entry to clearly describe your question including pertinent history and attachments.

Conversation Entry *At least one Conversation Entry is required*

Respondent's name *

Question or Response *

Include Attachments? Yes No

External Attachments No file selected.
File size restricted to 1MB

Alberta Netcare Portal Reports

Alberta Netcare Portal Lab Results

After:

Relevant Medical History

Relevant Medical History

Attachments

The results displayed on this referral may not be the most recent version. Clicking on the links below will allow you to view the most recent results.

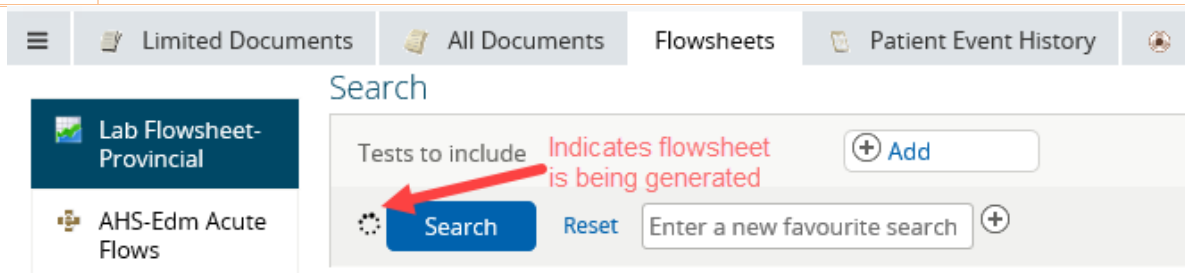
Netcare Document(s) *

Attach External Documents No file selected.
File size restricted to 1MB

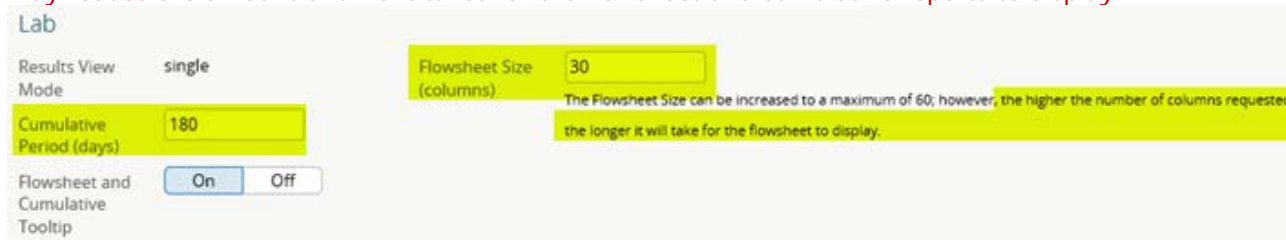
Known Issues

1. Provincial Flowsheet Takes Longer to Display


Description:	The new flowsheet consist of a combination of 4 separate lab repositories, therefore, it takes longer to display than an individual flowsheet.
Detail:	The flowsheet indicator will display next to the Search button while the flowsheet or cumulative is being generated.

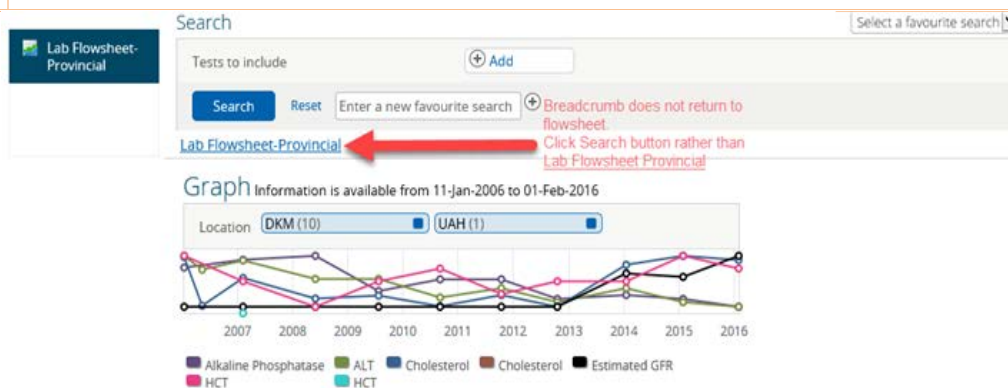


*Note: Decreasing the Flowsheet Size (columns) field or the Cumulative Period (days) in the users My Details may reduce the amount of time it takes for the flowsheet and cumulative reports to display.



2. Flowsheet and Cumulative Breadcrumbs

Description:	Breadcrumbs do not return the user to the original flowsheet or cumulative view.
Detail:	Work around: Click Search  button rather than flowsheet or cumulative Breadcrumb to return to the previously viewed flowsheet or cumulative.





eReferral Release 3.4 – Oct. 22, 2019 New Specialty

1. *New Specialty: Surgery - General Surgery Added to eReferral Advice Request*

Description:	One (1) new specialty will be added to eReferral Advice Request on October 22, 2019. Advice Request allows physicians and clinical support staff to submit non-urgent questions to a specialist and receive a response within five calendar days.
Detail:	Surgery - General Surgery – Edmonton Zone: With the addition of General Surgery to eReferral Advice Request, clinicians will be able to receive advice on General Surgery concerns for their patients. Information received will determine if a referral is required or if care can continue to be managed in the community.