

WHAT IS ALBERTA NETCARE?



Alberta is the first province to introduce a valuable online service designed to help doctors, pharmacists, nurses, hospitals, clinics and a variety of health care professionals communicate together — to better serve you as a patient.

Alberta Netcare is what is known as an “electronic health record.” Basically, it is a secure online tool that provides authorized health professionals with direct access to key patient information such as patient allergies, prescriptions and laboratory test results. It also provides decision support features to alert providers to potential drug conflicts.

Electronic Health records are being successfully implemented around the world. It has been shown that they have improved the speed and quality of patient care, and have helped prevent oversights involving conflicting medications and treatment.

The electronic health record is a key strategy under the ministry of Alberta Health and Wellness.

LEARN MORE ABOUT HOW ALBERTA NETCARE IMPROVES YOUR HEALTH AND PROTECTS YOUR PRIVACY.

Visit our website www.albertanetcare.ca

- Call the **Health Information Act** Help Desk at **(780) 427-8089**, or dial toll-free at **310-0000**.
- Visit the Office of the Information and Privacy Commissioner’s website at www.oipc.ab.ca or call **(780) 422-6860**.

Better Patient Information. Better Care Decisions.

Alberta
Netcare



ELECTRONIC HEALTH RECORD

www.albertanetcare.ca

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V2 March 2010

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Better Patient Information. Better Care Decisions.

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A NEW WAY TO
PROTECT ALBERTA
PATIENTS THROUGH
SHARED TECHNOLOGY.

A FIRM COMMITMENT
TO PROTECT YOUR
PRIVACY.



Improving your care Protecting your privacy and confidentiality

ALBERTA NETCARE IMPROVES THE WAY INFORMATION IS SHARED.



Health care professionals are already sharing patient information by phone, fax and mail. By using **Alberta Netcare**, health professionals can now share information with greater security, speed and efficiency. The improved communication will reduce treatment delays and cut down on potential medical oversights.

NOT YOUR ENTIRE HEALTH RECORD.

In today's computerized environments, many physicians are recording information about their patients electronically, rather than in paper files. These detailed patient records are called Electronic Medical Records (EMR) and the data is stored in the clinic's own computer system.

This detailed, local patient record is much different than the records compiled through the Alberta Netcare EHR.

The Alberta Netcare EHR provides authorized health care providers access to important information from a number of different sources; information like a patient's lab test results, demographic information, prescription dispensing information and allergy information.

When a physician accesses EMR and EHR information for their patient together, they will have a more complete picture of the patient's history and current information.

ALBERTA NETCARE IMPROVES PATIENT CARE.



By accessing your key patient information online, **Alberta Netcare** helps the authorized health providers treating you to make timely, informed decisions regarding your care.

There are many benefits to having such a system in place:

- Doctors at clinics or hospitals can see medications you are currently on, and avoid prescribing conflicting medications that may be harmful.
- If you are unconscious, or simply unable to remember which medications you may be taking (or which allergies or drug intolerances you may have) health providers can locate this crucial information more quickly.
- Doctors can access your laboratory test results as soon as they are completed, rather than waiting for results to arrive by traditional methods. And they won't send you for duplicate tests that have already been performed by another health care professional.
- Working together, doctors and pharmacists can identify patients being prescribed similar or conflicting medications from different physicians and pharmacies.

ALBERTA NETCARE IMPROVES PATIENT CARE.



There are many safeguards in place to protect your privacy.

Alberta Netcare technology uses state-of-the-art online security. Only information essential to your treatment can be viewed by authorized Alberta health care professionals. And the

information certain providers have access to depends on their role on your care team.

In addition, the *Alberta Health Information Act* provides effective mechanisms to protect your privacy.

Individuals who wish to limit the disclosure of their health information with Alberta Netcare can request that Global Person-Level Masking be applied to their record. For further information, contact your authorized health care provider.

All accesses to your health records are logged and recorded. Health professionals who may have used your health information inappropriately face fines of up to \$50,000 and sanctions from their licensing or professional organization.

To learn more about your record, contact your primary health care professional.