

Oct. 23, 2019

### Surgery – General Surgery added to Advice Request in the Edmonton Zone

As of Oct. 22, 2019, physicians and their clinical support staff can submit non-urgent questions through eReferral Advice Request in the Edmonton Zone for the following General Surgery-related issues:

- Colorectal
- Gallbladder
- Hernia
- Benign breast tumor
- Suspected breast cancer
- Suspected gastrointestinal cancer
- Other general surgery issues

Within five calendar days, a General Surgeon will respond with specialty advice. For more information about how to create an Advice Request, visit our [FAQ](#). For training support, contact eHealth Netcare Support Services at **1-855-643-8649** or email [ehealthsupport@cqi.com](mailto:ehealthsupport@cqi.com)

### Alberta Netcare & eReferral Changes Made

On Oct. 17, 2019, changes were made to Alberta Netcare to accommodate the integration of **Connect Care, AHS' new Clinical Information System (CIS)**. These changes also affect eReferral and specifically how Alberta Netcare documents are linked to new eReferral requests. For more information, read our [information notice](#)



#### Reasons for Referral

For a current list of the Advice & Consult Request reasons for referral, go [online](#)



#### Training & Support

Need eReferral help? Contact eHealth Netcare Support Services at 1-855-643-8649 or email [ehealthsupport@cqi.com](mailto:ehealthsupport@cqi.com)

For Quick References, visit the [Alberta Netcare Learning Centre](#)



#### More Information

For more information about eReferral, visit us [online](#)



#### Get in Touch

For more information about eReferral, visit us [online](#)  
For inquiries or questions, email [access.ereferral@ahs.ca](mailto:access.ereferral@ahs.ca)