

# ACCESS IMPROVEMENT

CONVERSATIONS, CONNECTIONS & RESOURCES



Ahhh, spring. Winter jackets are stored, rubber boots are pulled out, and it is just a little easier to get moving. An early spring is most welcome, especially in Alberta, and this year is no exception.

At Access Improvement, we're noting the rejuvenation of the season with some spectacular events, significant developments and a new awareness of how to improve the patient journey. We've got some great news about developments for Nephrology, opportunities to join the conversation at the Mackid Symposium, and of course another big idea from eReferral.

We also chat with three patients and a case manager at Edmonton's Musculoskeletal Centre about how the care pathway has made a huge difference to the quality of care patients can expect.

Spring is here! Let's roll up our sleeves and start sharing the access improvement stories that are making an impact!

## QUICK LINKS

**GET STARTED** with eReferral: tips, tricks, demos and other news

**DOWNLOAD** provincial referral guidelines: Urology, Pediatric GI, Adult GI and more

**ORDER** QuRE Referral & Consult Pocket Checklists - FREE!

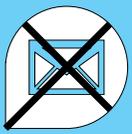
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When Alberta Netcare eReferral went live in July 2014, users had the option to send either a request for consult, or a request for advice. The post-LPR evaluation of eReferral revealed some **READ MORE**



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## CASE MANAGERS MAKE A DIFFERENCE



Case managers and care pathways have made a big impact on MSK patient journeys

Stella Callender always had an interest in orthopedics, but after she completed her nursing education there weren't a lot of positions available. Working first in neuro-trauma and then at the hospital orthopedic unit, it was another twelve years before she was [READ MORE](#)

## MACKID SYMPOSIUM CELEBRATES 50 YEARS



Annual Calgary event offers a full day program for family physicians and multidisciplinary teams

The Mackid Symposium began in 1966 in honour of the Dr. L. Mackid who had a long standing career as a family physician in Calgary. He was one of the first family physicians to work for the Canadian Pacific Railway and would travel between Calgary and Medicine Hat to [READ MORE](#)

## BIG IDEAS FROM eREFERRAL



How to set a preference for Netcare inactivity timeout on the MY DETAILS page

Alberta Netcare Portal has an automatic session timeout after a certain period of inactivity. You can set your preferences to accommodate your choice of inactivity before the system signs off. This is a useful preference if you are waiting to see an updated status on a specific [READ MORE](#)

## eREFERRAL BY THE NUMBERS

The latest analysis of eReferral data shows promising uptake and interesting facts. [CLICK TO SEE](#)

**accessIMPROVEMENT** aims to start the conversations, make the connections and share the resources that improve Alberta's referral experience. If you'd like to share your access improvement story, we'd like to spread the word.

[GET IN TOUCH](#) with us to learn how.

