December 13, 2018
End-User Release Notes

Topic Links

New AHS IAM user interface

New features and functionality

Important note to Authorized Approvers

Alberta Public Laboratories (APL)

JIRA tickets

Quick Links

AHS IAM Login Page & Support Page

AHS IT Service Desks

Alberta Health Provincial Help Desk (1-877-931-1638)

eHealth Support Services TeameHealthsupport@cgi.com

New AHS IAM user interface

AHS IAM has been replaced with a fresh new interface on a robust technology platform. We hope you'll appreciate the intuitive screens, improved functionality and zippy performance – because you recommended them!

* The login page is cleaner with important news and Quick Links close at hand.
* The new Support Page offers expandable sections with updated support and learning tools.
* The URL is the same – no need to update your Browser Favourites / Bookmarks.

New features and functionality

* Access request workflows are the same overall with fewer clicks and steps.
* Validation is immediate. We've removed the Review and Confirmation screens.
* Save an access request as a Draft to complete later.
* The Support Page, user guides and references open in separate browser tabs / windows for easier access.

Important note to Authorized Approvers

Access Requests submitted in the old AHS IAM must be approved in the old AHS IAM.

As an Authorized Approver, you receive AHS IAM automated notifications from "Identity Management Services" when a request requires your approval. Those notifications will guide you to the old AHS IAM (different URL) to approve requests the same way you did before.

For easy reference, here's the *new* link to the *old* AHS IAM:
https://iam-old.albertahealthservices.ca/

The old AHS IAM system will be available until the last request has been processed. No new requests will be permitted in the old AHS IAM system after December 13.

Alberta Public Laboratories (APL)

AHS IAM has made behind the scenes changes to support the set-up of this new AHS wholly owned subsidiary.

JIRA tickets

Support teams can access release tickets in "AHS IAM Replacement Project – Phase 2 Dashboard".

◆ end ◆