

ANP TRAINING SESSION ABSTRACT

Webinar: Alberta Netcare Portal Training for Community Physician Office Staff – Part 2



Session Date/times:
March 20, 2018
10:00 a.m. / 12:00 p.m. /
2:00 p.m.



Duration:
60 mins



Format:
Web Conference

Intended Audience:



Role-Based Training for Community Physician Office Support Staff

- Nursing Staff (RN's, LPN's)
- Medical Office Assistants (MOA's)
- Receptionists
- Office Managers
- Other Clinical Admin staff

Value/Benefit:



- Improved patient care through optimization of available Netcare resources at Point of Care (PoC).
- Improved workflow timings; less time wasted at PoC.
- To increase patient and provider satisfaction by improving access to patient information In Alberta Netcare Portal (e.g. viewing tips and tricks, short cuts for auto-presentation of patient information).

Information Covered:



- Role-Based Training for Community Physician Office Support Staff including:
- Review of Primary Data Streams in Netcare
 - Limited Documents Views
 - All Documents
 - Showing all documents
 - View By – Category, Date
 - Medication Profile – The Report and PIN
 - Laboratory Results – Viewing options
 - Hunt and Peck / The “look For” tool / Flowsheets
 - Diagnostic Imaging Results
 - Transcribed Documents
 - Viewing dictated documents
 - Immunizations Records
 - eReferral (if time permits)
- Wrap Up
 - Client Support Contacts
 - Alberta Netcare Resources

Webinar details will be sent 3 days in advance of the session to the email address provided at registration.