ANP TRAINING SESSION ABSTACT

Webinar: Alberta Netcare Portal Training for Community Pharmacy

Pharmacy Assistant Part 3

Session Date/times:
July 19, 2018

Duration:
14 mins

Format:
Web Conference

Intended Audience:

Role-Based Training for Community Pharmacy Assistants

Value/Benefit:

- To improve patient care through optimization of available Netcare resources at Point of Care (PoC).
- To improve workflow timings; less time wasted at PoC.
- To increase patient and provider satisfaction by improving access to patient information In Alberta Netcare Portal (e.g. viewing tips and tricks, short cuts for auto-presentation of patient information).

Information covered:

- Settings Optimizations
  - Home Page
  - My Details Page
  - Dynamic Patient Summary Page
- Medication Profile / PIN
- Review of Person Directory
- Wrap Up
  - Client Support Contacts
  - Alberta Netcare Resources