

How to Log Into AHS IAM

This quick reference provides first time login instructions for the Alberta Health Services (AHS) Identity & Access Management (IAM) application.

Before you begin, please ensure the following:

- You are an Authorized Approver and have received your AHS IAM username by email from eHealth Services.
- You have an RSA SecurID token.

If you do not have a token, contact eHealth Services Provider Support at **1-855-643-8649** for registration information, or fax an updated Authorized Approver form which includes a token request.

Steps for Logging Into AHS IAM

1 Enter the AHS IAM URL in your browser address bar: <u>iam.albertahealthservices.ca</u>

Alberta Health Services							
You are logging into the Alberta Health Services computer network. Access i login if you are not an authorized user. The use of this network is monitored.							
Authorized Users On	ly						
User nam Passcode (see Note	e: [];Logon						

- 2 Enter your user name and passcode from your RSA SecurID token on the AHS remote login page.
- **3** The AHS IAM page displays, requiring entry of your AHS username and a temporary one-time password.

Alberta Health Services	Identity & Access Management (IAM)
	Login
	Please log into the AHS IAM system using your AHS network User ID / AHS IAM Username and Password.
	Username
	Password Password
	Log in
	Forget Password or Locked Out?
	AHS IAM is to be used by AHS and AHS Affiliate physicians, clinicians and staff, as well as community Custodians and Authorized Approvers. For information on what's new, Authorized Approvers: support contacts: and none visit our AHS. IAM Support Pane

- To request a one-time temporary password, contact the AHS IT Service Desk at
 1-877-311-4300 (24/7), choose option 4, then option 1.
- **5** Log into the AHS IAM application using your username and temporary password.
- 6 The AHS IAM Password Reset page will appear.
- 7 In the **Current Password** field, enter your temporary password.
- 8 Select a new password and enter it twice in the fields New Password and Confirm New Password. The password can be identical to your ANP password.



- 9 Click the green Change Password button.
- **10** To complete your AHS IAM account set-up, you are prompted to enter a **Secret Word** and responses to a minimum of five security questions from a list. Your secret word and responses can be used for self-service password resets. Click **Save**.
- **11** Log into AHS IAM with your **username** and new password.





12 The AHS IAM home screen will display, confirming that you have successfully logged in.

Alberta Health Identity & Access Management (IAM)									
1	Home	Self Service -	Access Request -	Access Certifications	Reports				
	Access Requests			Request Status					
				Request	Requested	Status - Access - Type	User		
	C Request or Modify Access								
		orovals 0							
	Work Requests								