

This quick reference provides instructions for installing the Citrix Workspace application on Mac.

### Overview

Launching Alberta Netcare Portal (ANP) from a facility in the community is considered remote access. To access ANP remotely, you must download the Citrix software onto each computer you plan to access it with.

#### NOTE

ANP supports Mozilla Firefox, Safari and Google Chrome for Mac. We recommend you use the specified browsers to ensure optimum performance.

To download and install Citrix, follow the steps outlined below.

### Installing Citrix on Mac Computers

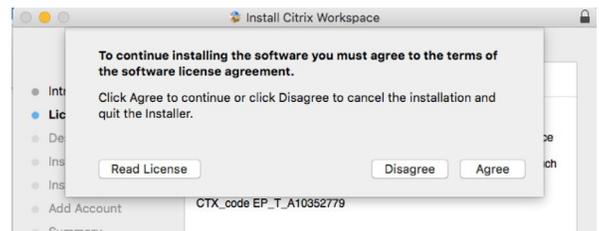
- 1 Open your web browser and paste the following URL into the address bar:  
[citrix.com/downloads/workspace-app/mac/workspace-app-for-mac-latest.html](https://citrix.com/downloads/workspace-app/mac/workspace-app-for-mac-latest.html).
- 2 Click the **Download File** button and follow the prompts.
- 3 Once the download has completed, click the name of the file, **CitrixWorkspaceApp.dmg** in the pop-up that appears in the top right corner of the page.
- 4 A new pop-up window will open. Click **Install Citrix Workspace**.



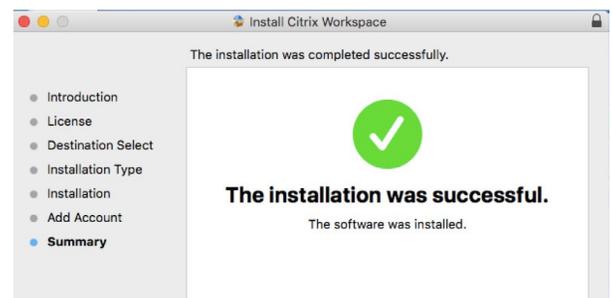
- 5 Once the Citrix Workspace installer launches, it will scan for compatibility. Click **Continue** if prompted.
- 6 Click **Continue** to navigate to the license agreement.



- 7 A pop-up window will open. Click **Agree** when prompted to accept the license agreement.



- 8 Click **Install** when prompted.
- 9 When the installation process is complete, click **Close**.



### Provincial Service Desk

For assistance with installing the Citrix Workspace call **1-877-931-1638, 24/7**