

This quick reference provides instructions for installing the Citrix Workspace application on Mac.

## **Overview**

Launching Alberta Netcare Portal (ANP) from a facility in the community is considered remote access. To access ANP remotely, you must download the Citrix software onto each computer you plan to access it with.



To download and install Citrix, follow the steps outlined below.

## **Installing Citrix on Mac Computers**

- 1 Open your web browser and paste the following URL into the address bar: <u>citrix.com/downloads/workspace-</u> <u>app/mac/workspace-app-for-mac-latest.html</u>.
- 2 Click the **Download File** button and follow the prompts.

Download File

- 3 Once the download has completed, click the name of the file, **CitrixWorkspaceApp.dmg** in the pop-up that appears in the top right corner of the page.
- 4 A new pop-up window will open. Click Install Citrix Workspace.



- **5** Once the Citrix Workspace installer launches, it will scan for compatibility. Click **Continue** if prompted.
- 6 Click **Continue** to navigate to the license agreement.

	Install Citrix Workspace			
	This package will run a program to determine if the software can be installed.			
	To keep your computer secure, you should only run programs or install software from a trusted source. If you're not sure about this software's source, click Cancel to stop the program and the installation.			
	Cancel Continue			

7 A pop-up window will open. Click **Agree** when prompted to accept the license agreement.

00	Install Citrix Workspace					
	To continue installing the software you must agree to the terms of the software license agreement.					
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- 8 Click Install when prompted.
- **9** When the installation process is complete, click **Close**.



## **Provincial Service Desk**

For assistance with installing the Citrix Workspace call **1-877-931-1638**, 24/7

