

This quick reference provides instructions for launching Connect Care Provider Portal (CCPP) in Alberta Netcare Portal (ANP).

Prerequisites

ANP users must have active accounts for both ANP and CCPP. If an ANP user does not have access to CC Provider Portal, the following message will be displayed:

Thank you for your interest in the Connect Care Provider Portal (CCPP)! The Connect Care Provider Portal gives you access to information about treatments and care your patients receive from AHS. With CCPP you can improve continuity of care for your patients. We couldn't login you into CCPP because you do not have a login for it yet. If you would like to apply for a login, or just need more information about CCPP, please copy the link below and enter it in to the address bar of your browser: www.ahs.ca/ccproviderportal

Error during authentication: Authorization plugin object returned failure result.

Launching CCPP from ANP

Enter the patient's record and click the **CC Provider Portal** tab. A new window will open with the Connect Care link.

The screenshot shows the ANP interface for patient BASHAW, ALIX JEFF. The patient's date of birth is 06-Dec-1979 (44y) and sex is M. The primary provider is John, Fred (3). The patient's home phone is 780 555-1234. The navigation menu includes tabs for Limited Documents, All Documents, Dashboards, Flowsheets, Immunization History, Medications, Create Referrals, View Referral, and CC Provider Portal (highlighted). The patient demographics section shows: Date Of Birth: 06-Dec-1979, Age: 44 years, Sex: M, Home Phone: (780)555-1234, Work Phone: (780)555-4321, and Cell/Alternate Phone: 5874440000.

- ANP users are automatically signed in and the current patient will open in Connect Care.
- Users can change the patient context in the Connect Care window without changing it in ANP.
- When users log out of ANP, the Connect Care window will automatically close.

TIP

For more information about accessing CCPP, visit ahs.ca/ccproviderportal.