

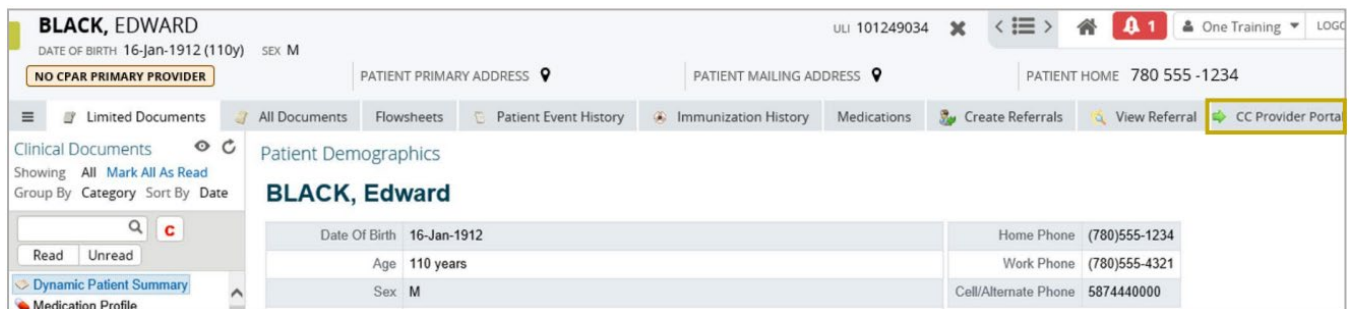
This quick reference provides guidance on how to launch Connect Care (CC) Provider Portal in Alberta Netcare Portal (ANP).

Launch CCPP from ANP

ANP users with the following access roles can launch CC Provider Portal from ANP:

- Admin 1-3
- Clinical 1, 2, 4, 8, 9
- Pharmacy 2, 5

NOTE Users must have active accounts for both ANP and CC Provider Portal for the “CC Provider Portal” tab to work properly.



The screenshot shows the ANP interface for patient Edward Black. The top navigation bar includes tabs for 'Limited Documents', 'All Documents', 'Flowsheets', 'Patient Event History', 'Immunization History', 'Medications', 'Create Referrals', 'View Referral', and 'CC Provider Portal'. The 'CC Provider Portal' tab is highlighted. Below the navigation bar, the patient demographics are displayed, including Date of Birth (16-Jan-1912), Age (110 years), Sex (M), Home Phone (780)555-1234, Work Phone (780)555-4321, and Cell/Alternate Phone 5874440000.

- If an ANP user does not have access to CC Provider Portal, the following message will be displayed:

Thank you for your interest in the Connect Care Provider Portal (CCPP)! The Connect Care Provider Portal gives you access to information about treatments and care your patients receive from AHS. With CCPP you can improve continuity of care for your patients. We couldn't login you into CCPP because you do not have a login for it yet. If you would like to apply for a login, or just need more information about CCPP, please copy the link below and enter it in to the address bar of your browser: www.ahs.ca/ccproviderportal

Error during authentication: Authorization plugin object returned failure result.

- A patient must have a valid PHN/ULI for the “CC Provider Portal” tab to work properly. If a patient does not have a valid PHN/ULI, the user will see the message, “**Launching Connect Care from ANP is only available when patients have a ULI/PHN.**”

TIP For more information regarding access to CCPP, refer to www.ahs.ca/ccproviderportal

Open CC Provider Portal from ANP

- 1 Find a patient and select the “CC Provider Portal” tab.
- 2 A new window will open with the Connect Care link.
- 3 An ANP user will automatically be signed in and the current patient will open in Connect Care.
- 4 If the user changes the patient context in ANP, the Connect Care window will automatically close.
- 5 If the user logs out of ANP, the Connect Care window will automatically close.
- 6 The user can change the patient context in the Connect Care window without changing it in ANP.