Alberta Netcare Portal – Enhancements Release R9

And eReferral Release 4.1

Learning Centre - eReferral

This document outlines Alberta Netcare Portal changes available in Production on June 17, 2021.

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Alberta Netcare Release Notes

Alberta Netcare Portal Enhancements

1. AHS DI Report Header Enhancement

Description:	**AHS Diagnostic Imaging reports header to display the Ordering provider, Reason for Study, and Accession number.**
Details:	Netcare AHS DI report header enhancement includes four AHS groups: Rural Meditech RIS, Epic Radiant, Calgary Cerner Millenium RIS, & Edmonton Agfa RIS. Three data elements are now consistently viewable, and one is removed from view; the "Attending Provider" is no longer displayed in the AHS DI report header. **Enhancement Changes to the AHS DI report header:** 1. Display Ordering Provider 2. Do not display the Attending Provider. 3. Add Accession Number to the header 4. Add Reason for Study **NOTE:** When existing in the report body, the details listed will continue to present as before. The AHS Diagnostic Imaging reports header change was requested by the Alberta Health Services (AHS) Diagnostic Imaging (DI) Area Council, which is the provincial governing body for AHS DI.

Screenshot after the change:

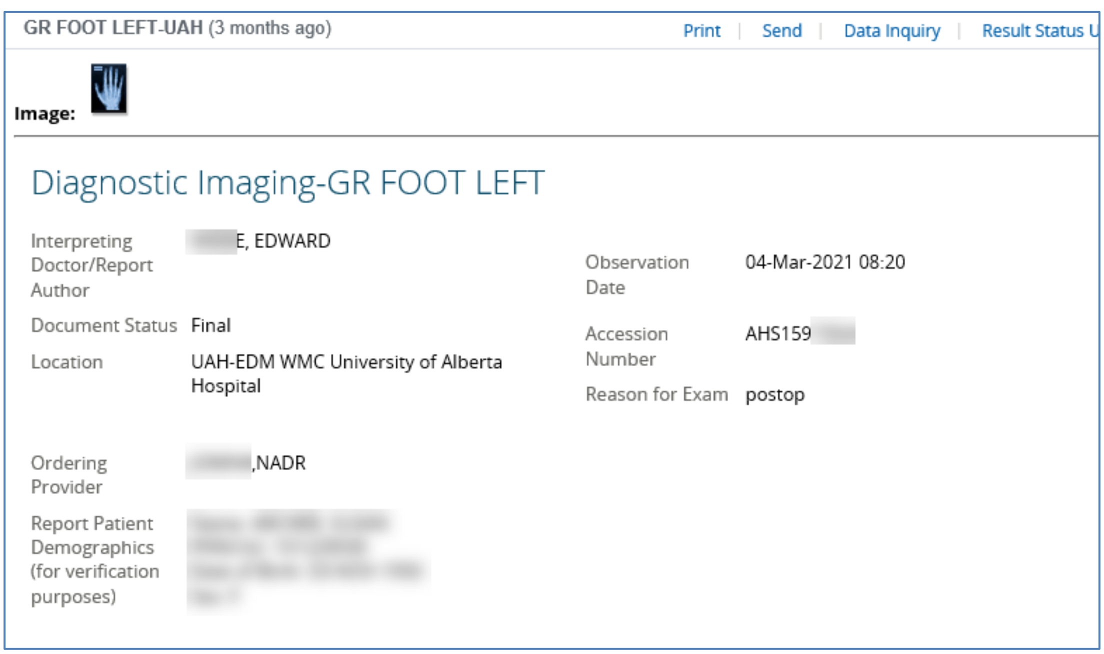


Figure 1 - AHS DI Report Standardized Header

2. CDV Tree Result's Accession Number Added to Tooltip

Description:	**The accession number is viewable in the tool tip, when available, when you hover the cursor over a result in the CDV tree.**
Details:	When you hover the cursor over a result title in the CDV tree, and data is available, the accession number is viewable in the tool tip.

Screenshot after the change:

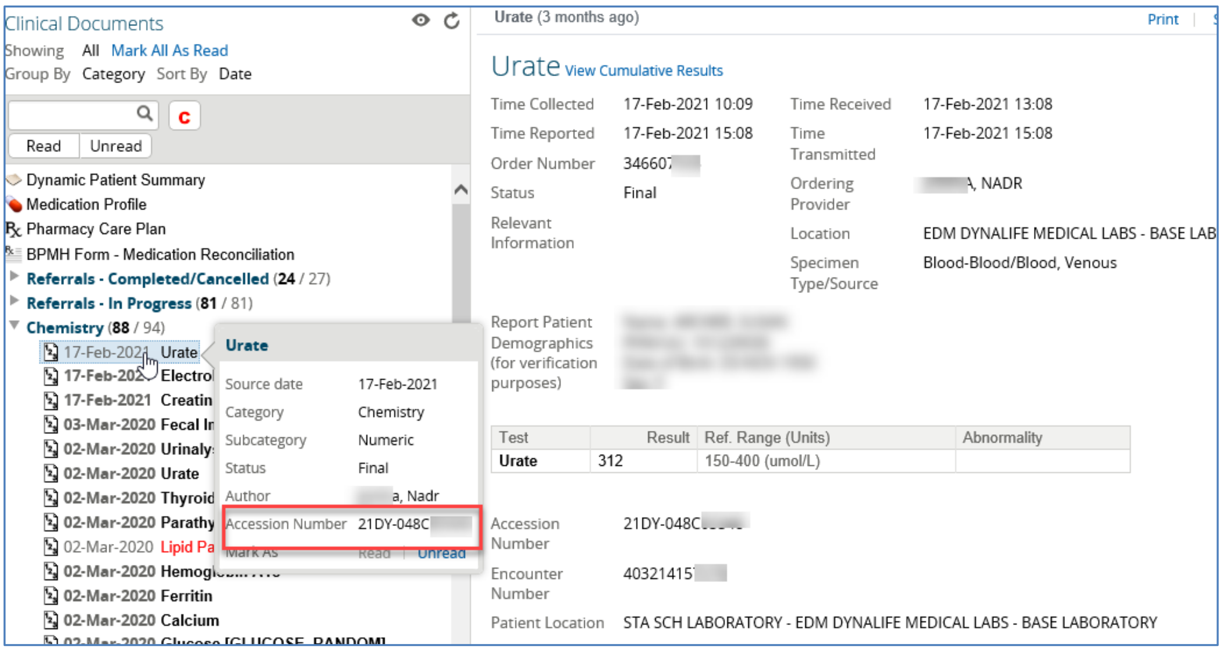


Figure 2 - Accession Number viewable in the result title Tooltip.

3. Patient Event History Page Has Date Range Search Options

Description:	**The ability to change the date range of patient events to search on the Patient Event History page is now possible.**
Details:	Users can temporarily customize the date range on the **Patient Event History** page. To view the customized patient event history the user changes the start and end dates and then presses the **Search** button. **Default Date Information** The Patient Event History page field will display the *start* date that is set in the **My Details** page (oldest admission date). Because the date range the user customizes on the Patient's Event History page is not retained, thus, when the **Reset** button is pressed, or when the user re-

navigates to the Patient Event History page again, the *start* date defaults is back to what was set in the **My Details** page, and the *end* date is today's date.

The default dates are: 01-Jan-2006 and today's date; users can permanently modify the start/oldest admission date on their **My Details** page.

The user can change the end date temporarily on the **Patient Event History** page to Search results in that session, but it will go back to today's date the next time the user re-navigates to the screen or presses the **Reset** button.

Note:

- If an Event History formatting error occurs on the Patient's Event History page then it is recommended to shorten the date range.
- The Event History date fields are mandatory - a value must be present.
- A customized *start* date can be persistently set in My Details.
- The My Details Event History default dates are 01-Jan-2006 to today's date – the start date can be customized by the user in My Details.
- The end date will always default to today's date and can be temporarily modified on the Patient Event History Page when on a patients's record.

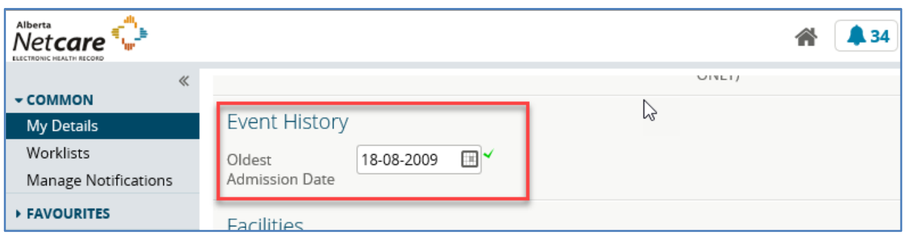


Figure 3 - My Details Event History - customized start date.

Screenshot with a scenario of a customized start date in My Details:

In this scenario the default start date (left calendar) is set in My Details to 18 Aug 2009 (screen shot above).

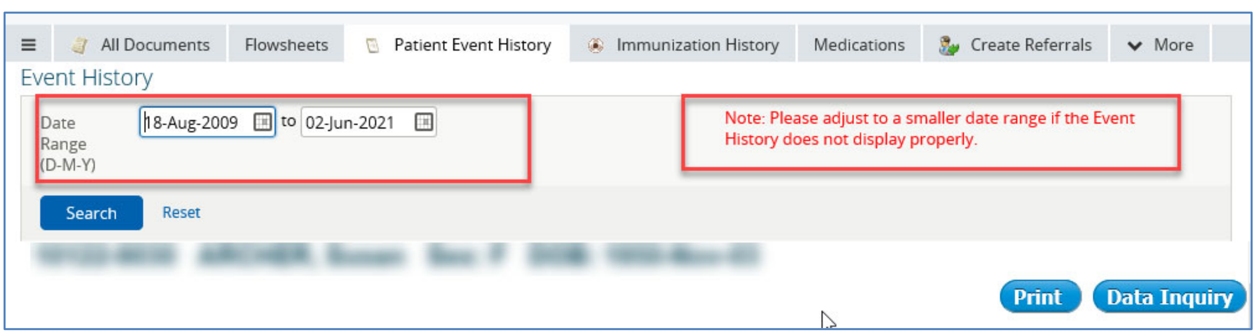
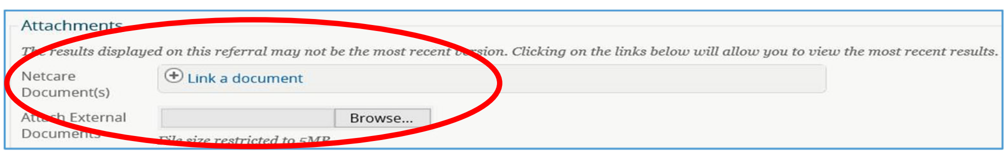


Figure 4 - Patient Event History page search options and new "note."

eReferral Enhancements

1. Consult Request Workflows

Description:	**These enhancements will improve the functionality within the eReferral standard referral form to allow users to better manage the referral process and monitor all stages of a Consult Request.**
Details:	**Consult Request Workflows – Add Attachments Fields:** New document upload and Netcare document link capability has been added to eReferral; and it applies to the following workflows: ➢ Respond with Advice ➢ Respond with Advice (Review Required) ➢ Request Information (from Referrer) ➢ Provide Information (to Referrer) ➢ Defer ➢ Appointment Booked ➢ Complete ➢ Decline  Figure 5 - Consult Request Workflows – Add Attachments Fields
Details:	**Consult Request Workflows – "Complete" Workflow:** Two new options have been added to the existing "Complete" workflow: **New Options:** I. Booking the patient for procedure II. Pre-screening completed and patient will be booked to see specialist **Note:** It applies to "Outcome" options.

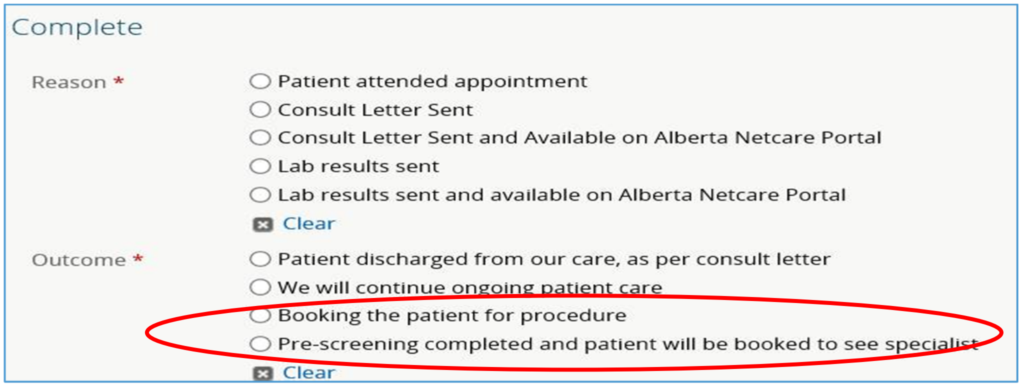


Figure 6 - Consult Request Workflows – "Complete" Workflow

Details:

Consult Request Workflow – "Decline" Workflow:

One new reason has been added to the existing "Reason" field in the Decline workflow:

New Reason:

- A physician has reviewed this request and has determined that care can be managed in the community

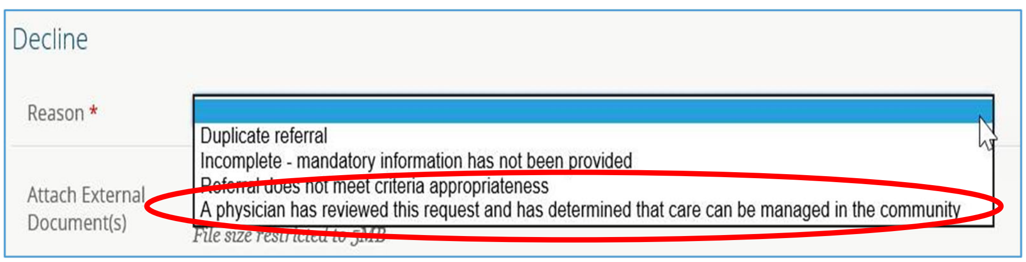


Figure 7 - Consult Request Workflow – "Decline" Workflow

Details:

Consult Request Workflow – Dashboards:

A new "Status" checkbox filter called **"Response in Progress"** has been added to eReferral.

Note: It applies to three (3) dashboards; My Referrrals, My Assigned Referrals and Triage Referrals.

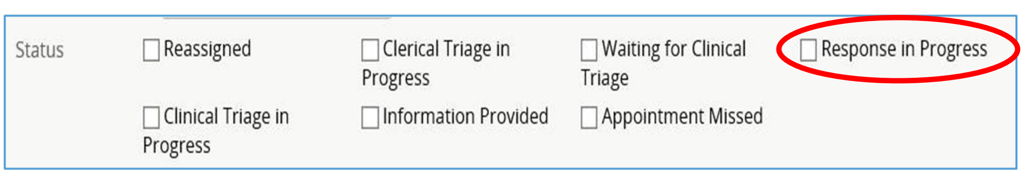


Figure 8 - Consult Request Workflow – Dashboards

Details:

Consult Request Workflows – "Respond With Advice" Workflow:

Below are the two new workflows that have been added to eReferral Consult Request:

I. Respond with Advice
II. Respond with Advice (Review Required)

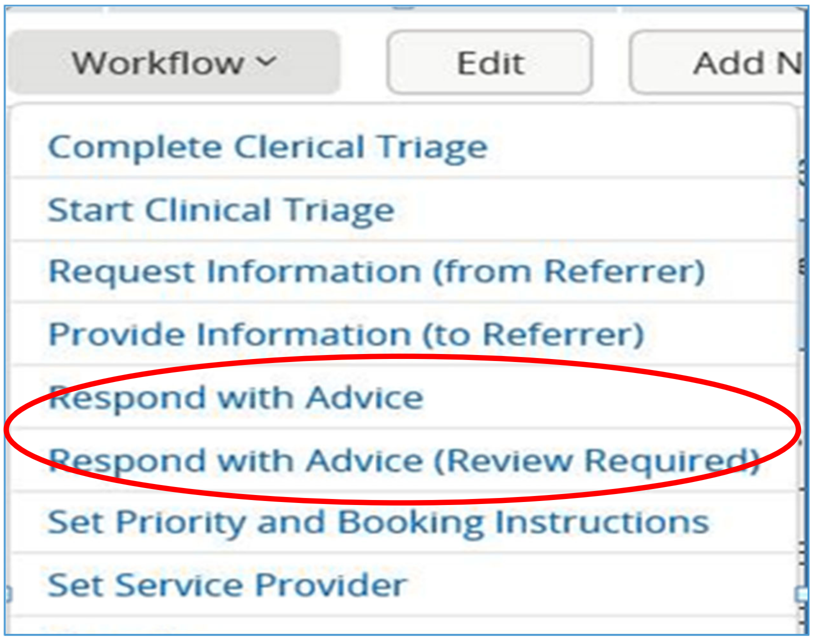


Figure 9 - Consult Request Workflows – "Respond With Advice" Workflow

2. Advice Request Workflows

Description:

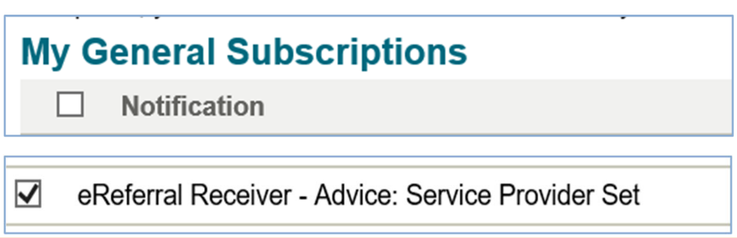
These enhancements will improve the functionality within the eReferral standard form to allow users to better manage the referral process and monitor all stages of an Advice Request.

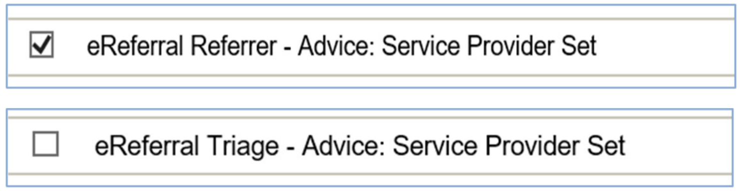
Details:

Advice Request "Service Provider Set" workflow notifications:

There is a new option for providers to select if they want to receive a notification for when a provider is set for an Advice Request.

This new functionality will appear under Manage Notifications as shown below:





Details:

Advice Request Workflow – Dashboards:

A new "Status" checkbox filter called;**"Response in Progress"** has been added to eReferral.

Note: It applies to three (3) dashboards; My Referrrals, My Assigned Referrals and Triage Referrals.

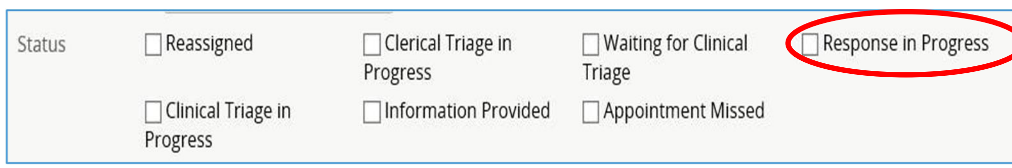


Figure 10 - Advice Request Workflow – Dashboards

Details:

Advice Request Workflows – "Respond to Receiver" Workflow:

A new workflow called "Respond to Receiver" has been added to Advice Request.

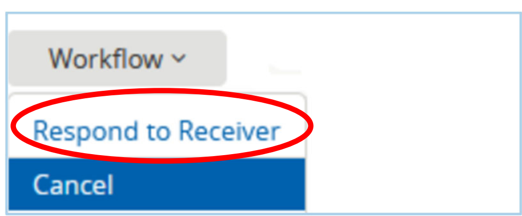


Figure 11 - Advice Request Workflows – "Respond to Receiver" Workflow

Details:

Advice Request Workflows – "Respond with Advice" Workflow:

There is a change of the "Complete" workflow name in eReferal:
OLD NAME: "Complete"
NEW NAME: "Respond with Advice"

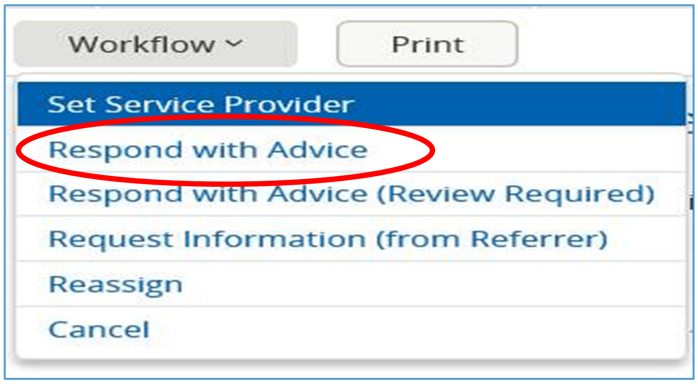


Figure 12 - Advice Request Workflows – "Respond with Advice" Workflow

Details:

Advice Request Workflows – "Respond With Advice (Review Required)" Workflow:

A new workflow called "Respond with Advice (Review Required)" has been added to Advice Request.

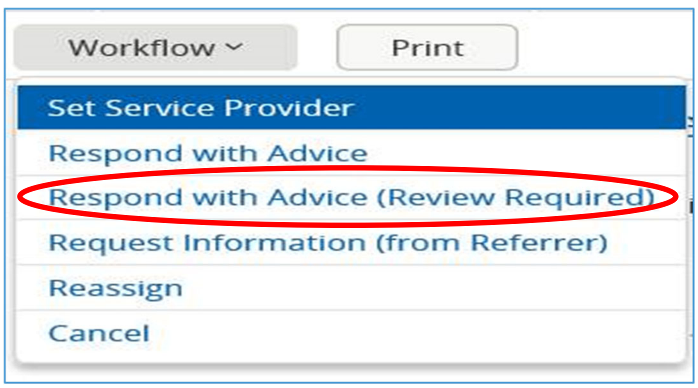


Figure 13 - Advice Request Workflows – "Respond With Advice (Review Required)" Workflow

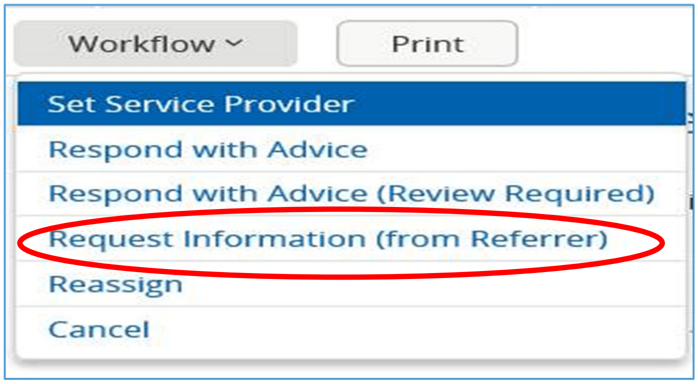
Details:

Advice Request Workflows – "Request Information (from Referrer)" Workflow:

There is a change of the "Request Additional Information" workflow name in eReferal:

OLD NAME: "Request Additional Information"

NEW NAME: "Request Information (from Referrer)

	 Figure 14 - Advice Request Workflows – "Request Information (from Referrer)" Workflow

eReferral Consult Request Forms

1. Consult Request Standard Referral Form

Description:

These enhancements will allow specialties to use the Consult Request Standard referral Form to create a consistent referral experience for users, reduce the resources and time required to update specialty referral requirements.

Details:

Consult Request Standard Form – Referral Details Section:

The below data element has been changed from a "text field" to a MANDATORY radio button with three (3) options.

Field name:

➢ **Patient's current status**

Three(3) Options:

- Stable
- Worsening
- Other

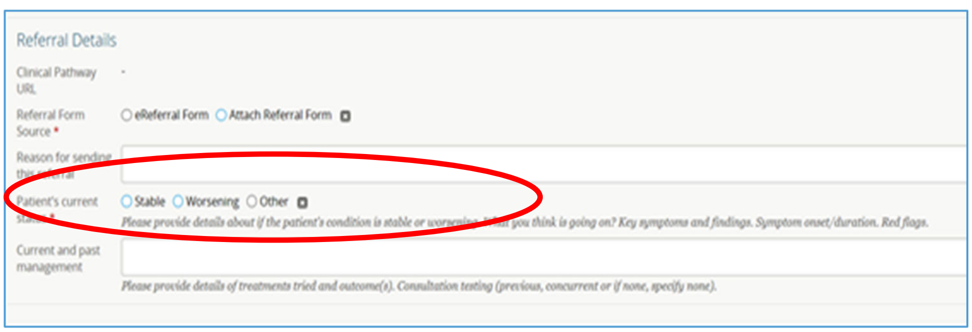


Figure 15 - Consult Request Standard Form – Referral Details Section

Details:

Consult Request Standard Form – Referral Requirements Section:

The "Information Types(s)" dropdown menu has been changed to five (5) radio buttons as shown below:

- Netcare
- Ordered
- External Document(s)
- Other
- In Attached Referral Form

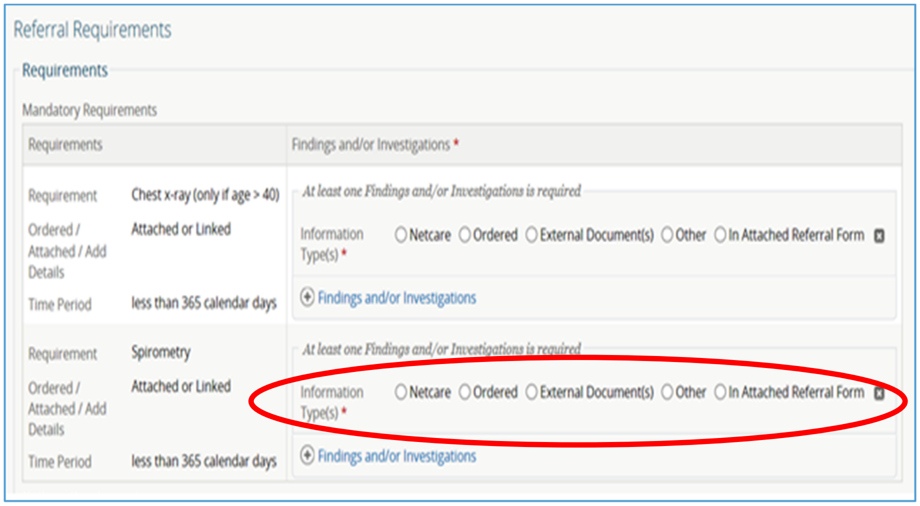


Figure 16 - Consult Request Standard Form – Referral Requirements Section

Details:

Consult Request Standard Form – Extra Information Section:

The "Extra" Information section name has been changed to "Additional" Information.

OLD name – Extra Information
NEW name – Additional Information

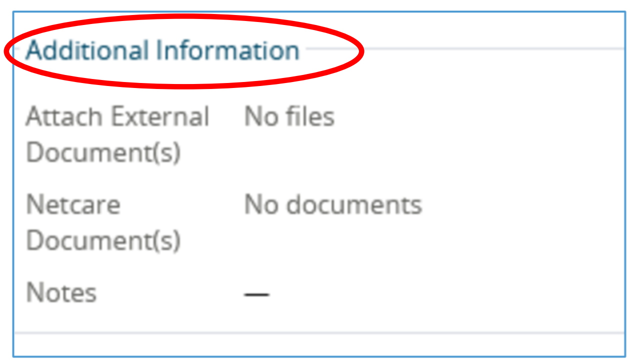


Figure 17 - Consult Request Standard Form – Extra Information Section