



Alberta Netcare Portal June 17, 2021

Alberta Netcare Portal – Enhancements Release R9 And eReferral Release 4.1

Learning Centre - eReferral

This document outlines Alberta Netcare Portal changes available in Production on June 17, 2021.

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Alberta Netcare Release Notes

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Alberta Netcare Portal Enhancements

1. AHS DI Report Header Enhancement

Description:AHS Diagnostic Imaging reports header to display the Ordering provider,
Reason for Study, and Accession number.Details:Netcare AHS DI report header enhancement includes four AHS groups: Rural
Meditech RIS, Epic Radiant, Calgary Cerner Millenium RIS, & Edmonton Agfa RIS.
Three data elements are now consistently viewable, and one is removed from view;
the "Attending Provider" is no longer displayed in the AHS DI report header.Enhancement Changes to the AHS DI report header:
1. Display Ordering Provider
2. Do not display the Attending Provider.
3. Add Accession Number to the header
4. Add Reason for Study

NOTE: When existing in the report body, the details listed will continue to present as before.

The AHS Diagnostic Imaging reports header change was requested by the Alberta Health Services (AHS) Diagnostic Imaging (DI) Area Council, which is the provincial governing body for AHS DI.

Screenshot after the change:

Cbservation 04-Mar-2021 08:20
Observation 04-Mar-2021 08:20 Date
Accession AHS159
Number
Reason for Exam postop

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2. CDV Tree Result's Accession Number Added to Tooltip									
Description:	The accession number is viewable in the tool tip, when available, when you hover the cursor over a result in the CDV tree.								
Details:	When you hover the cursor o the accession number is view			r a result le in the	title ir tool tij	າ the CDV t ວ.	ree, ar	ıd data is av	ailable,
Screenshot afte	r the chang	je:							
Clinical Documents Showing All Mark All As Read Group By Category Sort By Date C Read Unread Dynamic Patient Summary Medication Profile R Pharmacy Care Plan BPMH Form - Medication Reconciliation			Urate (3 mont) Urate view Time Collected Time Reported Order Number Status Relevant Information	hs ago) v Cumulative Re: d 17-Feb-20: d 17-Feb-20: r 346607 Final	sults 21 10:09 21 15:08	Time Received Time Transmitted Ordering Provider Location Specimen	17-Feb-20 17-Feb-20 3, N EDM DYN Blood-Blo	021 13:08 021 15:08 JADR JALIFE MEDICAL LABS pod/Blood, Venous	Print 3
 Referrals - Complete(A) Referrals - In Progress I Chemistry (88 / 94) 17-Feb-2021 Urate 17-Feb-2021 Elect 17-Feb-2021 Creat 03-Mar-2020 Erect 	td/Cancelled (24 / 2/) iss (81 / 81) Tate Urate Junce Source date Category Chemistry		Report Patient Demographics (for verification purposes)	: n		Type/Source			
🖓 02-Mar-2020 Urina	Subcategory	Numeric	Test	Result	Ref. Rang	e (Units)	Abr	ormality	
일 02-Mar-2020 Urate	Status	Final	Urate	312	150-400 (umoi/L)			
02-Mar-2020 Thyro	hy Accession Number Na Mark As Pa	Accession Number Encounter	21DY-0480 40321415						
남) 02-Mar-2020 Ferritin 팀) 02-Mar-2020 Calcium 팀) 02-Mar-2020 Clucone ICLUCOSE DANDON			Number Patient Locatio	on STA SCH L	ABORATOR	Y - EDM DYNALIFE	MEDICAL LA	ABS - BASE LABORATO	ORY

Figure 2 - Accession Number viewable in the result title Tooltip.

3. Patient Event History Page Has Date Range Search Options

Description:	The ability to change the date range of patient events to search on the Patient Event History page is now possible.
Details:	Users can temporarily customize the date range on the Patient Event History page. To view the customized patient event history the user changes the start and end dates and then presses the Search button.
	Default Date Information The Patient Event History page field will display the <i>start</i> date that is set in the My Details page (oldest admission date).
	Because the date range the user customizes on the Patient's Event History page is not retained, thus, when the Reset button is pressed, or when the user re-



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	navigates to the Patient Event History page again, the <i>start</i> date defaults is back to what was set in the My Details page, and the <i>end</i> date is today's date.			
	The default dates are: 01-Jan-2006 and today's date; users can permanently modify the start/oldest admission date on their My Details page.			
	The user can change the end date temporarily on the Patient Event History page to Search results in that session, but it will go back to today's date the next time the user re-navigates to the screen or presses the Reset button.			
	 Note: If an Event History formatting error occurs on the Patient's Event History page then it is recommended to shorten the date range. The Event History date fields are mandatory - a value must be present. A customized <i>start</i> date can be persistently set in My Details. The My Details Event History default dates are 01-Jan-2006 to today's date - the start date can be customized by the user in My Details. The end date will always default to today's date and can be temporarily modified on the Patient Event History Page when on a patients's record. 			
	Alberta A 34			
	Figure 3 - My Details Event History - customized start date.			
Screenshot with a scenario of a customized start date in My Details:				

In this scenario the default start date (left calendar) is set in My Details to 18 Aug 2009 (screen shot above).

Note: Please adjust to a smaller date range if the Event History does not display properly.

Figure 4 - Patient Event History page search options and new "note."



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eReferral Enhancements

1. Consult Request Workflows					
Description:	These enhancements will improve the functionality within the eReferral standard referral form to allow users to better manage the referral process and monitor all stages of a Consult Request.				
Details:	Consult Request Workflows - Add Attachments Fields: New document upload and Netcare document link capability has been added to eReferral; and it applies to the following workflows: Prespond with Advice Respond with Advice (Review Required) Request Information (from Referrer) Provide Information (to Referrer) Poefer Appointment Booked Complete Decline Complete Decline				
	Figure 5 - Consult Request Workflows – Add Attachments Fields				
Details:	Consult Request Workflows – "Complete" Workflow:				
	I wo new options have been added to the existing "Complete" workflow:				
	New Options: I. Booking the patient for procedure II. Pre-screening completed and patient will be booked to see specialist Note: It applies to "Outcome" options				
	Note: It applies to Outcome options.				

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	Complete
	Reason * O Patient attended appointment O Consult Letter Sent O Consult Letter Sent and Available on Alberta Netcare Portal Lab results sent Lab results sent and available on Alberta Netcare Portal Clear
	Outcome * O Patient discharged from our care, as per consult letter O We will continue ongoing patient care Booking the patient for procedure O Pre-screening completed and patient will be booked to see specialise Clear Figure 6 - Consult Request Workflows – "Complete" Workflow
Details:	
	One new reason has been added to the existing "Reason" field in the Decline workflow: New Reason: A physician has reviewed this request and has determined that care can be managed in the community Decline Reason * Duplicate referral Incomplete - mandatory information has not been provided Define Attach External Document(s)
	Figure 7 - Consult Request Workflow – "Decline" Workflow
Details:	Consult Request Workflow – Dashboards: A new "Status" checkbox filter called "Response in Progress" has been added to eReferral. Note: It applies to three (3) dashboards; My Referrrals, My Assigned Referrals and Triage Referrals.
	Status Reassigned Clerical Triage in Progress Waiting for Clinical Response in Progress Clinical Triage in Progress Information Provided Appointment Missed
	Figure 8 - Consult Request Workflow – Dashboards





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2. Advice Request Workflows

Description:	These enhancements will improve the functionality within the eReferral standard form to allow users to better manage the referral process and monitor all stages of an Advice Request.				
Details:	Advice Request "Service Provider Set" workflow notifications:				
	There is a new option for providers to select if they want to receive a notification for when a provider is set for an Advice Request.				
	This new functionality will appear under Manage Notifications as shown below:				
	My General Subscriptions				
	Notification				
	eReferral Receiver - Advice: Service Provider Set				

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	✓ eReferral Referrer - Advice: Service Provider Set			
	eReferral Triage - Advice: Service Provider Set			
Details:	Advice Request Workflow – Dashboards:			
	A new "Status" checkbox filter called;" Response in Progress" has been added to eReferral.			
	Note: It applies to three (3) dashboards; My Referrrals, My Assigned Referrals and Triage Referrals.			
	Status Reassigned Clerical Triage in Waiting for Clinical Response in Progress Progress Triage			
	Clinical Triage in Information Provided Appointment Missed Progress			
	Figure 10 - Advice Request Workflow – Dashboards			
Details:	Advice Request Workflows – "Respond to Receiver" Workflow: A new workflow called "Respond to Receiver" has been added to Advice Request. Workflow ~ Respond to Receiver Cancel Figure 11 - Advice Request Workflows – "Respond to Receiver" Workflow			
Details:	Advice Request Workflows – "Respond with Advice" Workflow:			
	There is a change of the "Complete" workflow name in eReferal: OLD NAME: "Complete" NEW NAME: "Respond with Advice"			

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	Workflow ~ Print
	Set Service Provider
	Respond with Advice
	Respond with Advice (Review Required)
	Request Information (from Referrer)
	Reassign
	Cancel
	Figure 12 - Advice Request Workflows – "Respond with Advice" Workflow
Details:	Advice Request Workflows – "Respond With Advice (Review Required)" Workflow:
	A new workflow called "Respond with Advice (Review Required)" has been added to Advice Request.
	Workflow ~ Print
	Set Service Provider
	Respond with Advice
	Respond with Advice (Review Required)
	Request Information (from Referrer)
	Reassign
	Cancel
	Figure 13 - Advice Request Workflows – "Respond With Advice (Review Required)" Workflow
Details:	Advice Request Workflows – "Request Information (from Referrer)" Workflow:
	There is a change of the "Request Additional Information" workflow name in eReferal: OLD NAME: "Request Additional Information"
	NEW NAME: "Request Information (from Referrer)

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Set Service Provider	
Respond with Advice	
Respond with Advice (Review	v Required)
Request Information (from F	leferrer)
Reassign	
Cancel	





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eReferral Consult Request Forms

1. Consult Request Standard Referral Form			
Description:	These enhancements will allow specialties to use the Consult Request Standard referral Form to create a consistent referral experience for users, reduce the resources and time required to update specialty referral requirements.		
Details:	Consult Request Standard Form – Referral Details Section:		
	The below data element has been changed from a "text field" to a MANDATORY radio button with three (3) options.		
	Field name: > Patient's current status		
	Three(3) Options:		
	Stable Worsening		
	• Other		
	Referral Details		
	URL Referral Form O Referral Form Attach Referral Form		
	Source * Reason for sending this are an		
	Patient's Current Stable O Worsening O Other Please provide details about if the patient's condition is stable or scorecular form, you think is going on? Key nymptoms and findings. Symptom, onset/duration. Red flags.		
	Current and past management		
	Please provide details of treatments tried and outcome(s). Consultation testing (previous, concurrent or if none, specify none).		
	Figure 15 - Consult Request Standard Form – Referral Details Section		
Details:	Consult Request Standard Form – Referral Requirements Section:		
	The "Information Types(s)" dropdown menu has been changed to five (5) radio buttons as shown below:		
	• Netcare		
	 Ordered External Document(s) 		
	 Other In Attached Referral Form 		



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Referral Requirements		
Requirements		
Mandatory Requirements		
Requirements	Findings and/or Investigations *	
Requirement Chest x-ray (only if age :	At least one Findings and/or Investigations is required	
Attached / Add Details	Type(s) •	
Time Period less than 365 calendar of	days (*) Findings and/or Investigations	
Requirement Spirometry	At least one Findings and/or Investigations is required	
Ordered / Attached or Linked Attached / Add Details	Information Ordered External Document(s) Other In Attached Referral Form	
Time Period less than 365 calendar of	days Findings and/or Investigations	
The "Extra" Information section name has been changed to "Additional" Information. OLD name – Extra Information NEW name – Additional Information		
Additional Information		
Attach External N Document(s)	o files	
Netcare N Document(s)	o documents	
Notes —	-	
Figure 17 - Consult	t Request Standard Form – Extra Information Section	

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