Alberta Netcare Portal – Changes

This Document outlines changes to Alberta Netcare Portal (ANP) as a result of the May 28, 2022 Connect Care launch 4 go live.

May 28, 2022

Contents

[Alberta Netcare Release Notes](#)

Alberta Netcare Portal Changes

1.	*Users need to update Care Units in My Details for Royal Alexandra Hospital and Glenrose Rehabilitation Hospital*

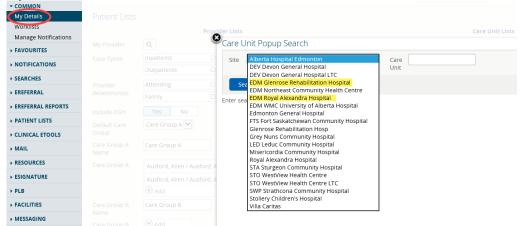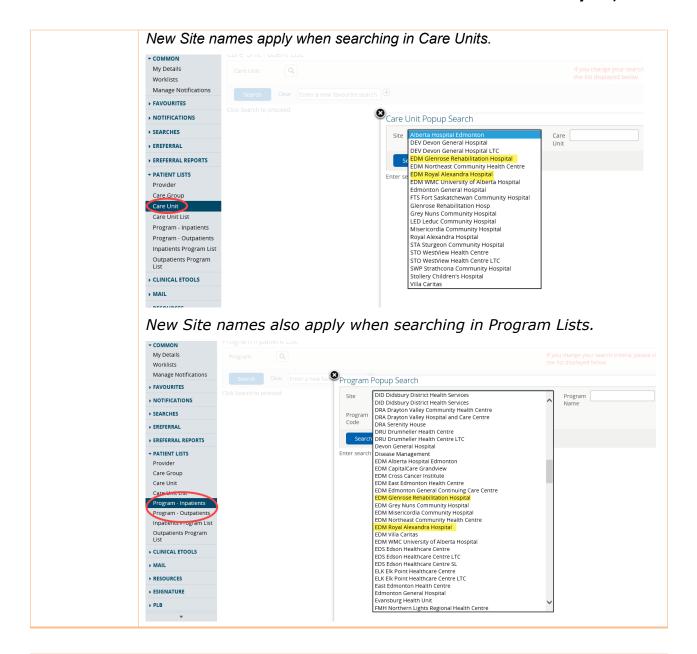|	
Description:	**The names of the Royal Alexandra Hospital and Glenrose Rehabilitation Hospital and respective Care Units need to be updated in the user's My Details in order to see patients associated with the specific site and units.**
Details:	The Royal Alexandra Hospital and Glenrose Rehabilitation Hospital names and their respective Care Units were changed to accommodate new names from Connect Care. • EDM Glenrose Rehabilitation Hospital • EDM Royal Alexandra Hospital **Users need to edit Care Units previously set up within their My Details.** NOTE: If a Care Unit is not listed, AHS employees please contact 1-877-311-4300, while Community Alberta Netcare users (outside AHS) can contact the Provincial Helpdesk at 1-877-931-1638 to have it added to the care unit dropdown list. *My Details – Care Unit Site List:*

New Site names apply when searching in Care Units.

New Site names also apply when searching in Program Lists.

2.	Names for programs within Patient Lists have changed for Royal Alexandra Hospital and Glenrose Rehabilitation Hospital
Description:	**The names for programs within the "Program – Inpatients" and Program – Outpatients" patient lists have changed for the Royal Alexandra Hospital and Glenrose Rehabilitation Hospital.**
Details:	The Royal Alexandra Hospital and Glenrose Rehabilitation Hospital program names were changed to accommodate new department names from Connect Care. NOTE:

If a program is not listed, AHS employees please contact 1-877-311-4300, while Community Alberta Netcare users (outside AHS) can contact the Provincial Helpdesk at 1-877-931-1638 to have it added to the program dropdown list.

3. *New Note Type from Connect Care – Exceptional Care Plan*

Description:	**The Exceptional Care Plan is used to document unique considerations that cause care for an individual to depart from standard pathways, or care that may require very specific instructions for future providers.**
Details:	The Exceptional Care Plan is located in the 'Care Plan for ED' folder on the CDV Tree.
	If the care plan is no longer required, the author or specialist will update the Care Plan and it will display with "Plan no longer required" in the title of the pdf report.

The Exceptional Care Plan is located in the 'Care Plan for ED' folder

Display with "Plan no longer required" added to the report title.