

Alberta Netcare Portal – Changes

This Document outlines changes to Alberta Netcare Portal (ANP) as a result of the May 28, 2022 Connect Care launch 4 go live.

May 28, 2022

Contents

Alberta Netcare Portal Changes	2
1. Users need to update Care Units in My Details for Royal Alexandra Hospital and Glenrose Rehabilitation Hospital	2
2. Names for programs within Patient Lists have changed for Royal Alexandra Hospital and Glenrose Rehabilitation Hospital	3
3. New Note Type from Connect Care – Exceptional Care Plan	4

[Alberta Netcare Release Notes](#)

Alberta Netcare Portal Changes

1. *Users need to update Care Units in My Details for Royal Alexandra Hospital and Glenrose Rehabilitation Hospital*

Description: The names of the Royal Alexandra Hospital and Glenrose Rehabilitation Hospital and respective Care Units need to be updated in the user's My Details in order to see patients associated with the specific site and units.

Details: The Royal Alexandra Hospital and Glenrose Rehabilitation Hospital names and their respective Care Units were changed to accommodate new names from Connect Care.

- EDM Glenrose Rehabilitation Hospital
- EDM Royal Alexandra Hospital

Users need to edit Care Units previously set up within their My Details.

NOTE:

If a Care Unit is not listed, AHS employees please contact 1-877-311-4300, while Community Alberta Netcare users (outside AHS) can contact the Provincial Helpdesk at 1-877-931-1638 to have it added to the care unit dropdown list.

My Details – Care Unit Site List:

The screenshot shows the 'My Details' page in the Alberta Netcare Portal. The 'My Details' link in the left sidebar is highlighted with a red circle. The 'Care Unit Site List' dropdown menu is open, displaying a list of care units. The list includes:

- Alberta Hospital Edmonton
- DEV Devon General Hospital
- DEV Devon General Hospital LTC
- EDM Glenrose Rehabilitation Hospital
- EDM Northeast Community Health Centre
- EDM Royal Alexandra Hospital
- EDM WMC University of Alberta Hospital
- Edmonton General Hospital
- FTS Fort Saskatchewan Community Hospital
- Glenrose Rehabilitation Hosp
- Grey Nuns Community Hospital
- LED Leduc Community Hospital
- Misericordia Community Hospital
- Royal Alexandra Hospital
- STA Sturgeon Community Hospital
- STO WestView Health Centre
- STO WestView Health Centre LTC
- SWP Strathcona Community Hospital
- Stollery Children's Hospital
- Villa Caritas

New Site names apply when searching in Care Units.

New Site names also apply when searching in Program Lists.

2. *Names for programs within Patient Lists have changed for Royal Alexandra Hospital and Glenrose Rehabilitation Hospital*

Description: The names for programs within the “Program – Inpatients” and Program – Outpatients” patient lists have changed for the Royal Alexandra Hospital and Glenrose Rehabilitation Hospital.

Details: The Royal Alexandra Hospital and Glenrose Rehabilitation Hospital program names were changed to accommodate new department names from Connect Care.

NOTE:

If a program is not listed, AHS employees please contact 1-877-311-4300, while Community Alberta Netcare users (outside AHS) can contact the Provincial Helpdesk at 1-877-931-1638 to have it added to the program dropdown list.

The screenshot shows the 'Program Inpatient List' interface. On the left, a sidebar menu has 'Program - Inpatients' highlighted. The main area displays a 'Program Popup Search' dialog. The 'Site' dropdown is set to 'EDM Royal Alexandra Hospital'. Below the dialog, a list of programs is shown, including 'Burn (Burn), EDM Royal Alexandra Hospital', 'Cardiac Surgery (Cardiac Surg), EDM Royal Alexandra Hospital', 'Cardiology (Cardiology), EDM Royal Alexandra Hospital', 'Critical Care (Critical Car), EDM Royal Alexandra Hospital', 'Emergency Medicine (Emergency), EDM Royal Alexandra Hospital', 'Family Medicine (Family Med), EDM Royal Alexandra Hospital', 'General Internal Medicine (General Med), EDM Royal Alexandra Hospital', 'General Surgery (General Surg), EDM Royal Alexandra Hospital', 'Hospital Medicine (Hospital Med), EDM Royal Alexandra Hospital', and 'Interventional Radiology (IR), EDM Royal Alexandra Hospital'.

3. *New Note Type from Connect Care – Exceptional Care Plan*

Description:	The Exceptional Care Plan is used to document unique considerations that cause care for an individual to depart from standard pathways, or care that may require very specific instructions for future providers.
Details:	The Exceptional Care Plan is located in the 'Care Plan for ED' folder on the CDV Tree. If the care plan is no longer required, the author or specialist will update the Care Plan and it will display with "Plan no longer required" in the title of the pdf report.

The Exceptional Care Plan is located in the 'Care Plan for ED' folder

Outpatient Exceptional Care Plan - AHS (2 weeks ago)

Alberta Health Services
AHS CONNECT CARE SERVICE AREA
AHS
AB
Phone: 780-342-2000

Patient Name: Exceptional, Elizabeth
MRN: 1500694300, DOB: 31/8/2009, Sex: F

Exceptional Care Plan by Edward John Aasman, MD at 10/05/22 0955

Author: Edward John Aasman, MD Service: — Author Type: Physician
Filed: 10/05/22 1001 Encounter Date: 10/5/2022 Status: Addendum
Editor: Edward John Aasman, MD (Physician)
Related Notes: Original Note by Edward John Aasman, MD (Physician) filed at 10/05/22 1000

Exceptional Care Plan Summary

Plan title:	test
ECP Review dates:	Last Full Review Date: 10/5/2022 Next Full Review Date: 10/4/2023
Authoring provider:	Edward John Aasman
Accountable provider:	Edward John Aasman
Accountable service:	eDel-PaperOFF
Clinical site:	CALGARY COMMUNITY TEST CLINIC
Primary care provider:	No primary care provider on file.
Goals of care:	No Order (Source: ; Clarification:)
Substitute Decision Maker(s):	
Emergency Contacts:	
MyAHS Connect:	No proxy exists

Overview

Display with "Plan no longer required" added to the report title.

Outpatient Exceptional Care Plan - AHS (2 weeks ago)

Editor: Edward John Aasman, MD (Physician)
Related Notes: Original Note by Edward John Aasman, MD (Physician) filed at 10/05/22 1000

Plan no longer required **Exceptional Care Plan Summary**

Plan title:	test
ECP Review dates:	Last Full Review Date: 10/5/2022 Next Full Review Date: 10/4/2023
Authoring provider:	Edward John Aasman
Accountable provider:	Edward John Aasman
Accountable service:	eDel-PaperOFF
Clinical site:	CALGARY COMMUNITY TEST CLINIC
Primary care provider:	No primary care provider on file.
Goals of care:	No Order (Source: ; Clarification:)
Substitute Decision Maker(s):	
Emergency Contacts:	
MyAHS Connect:	No proxy exists

Overview

This 12 y.o. child is followed by the eDel-PaperOFF service for test update which requires adherer