Alberta Netcare Portal – Enhancements Release

This document outlines Alberta Netcare Portal changes available in Production on
January 20, 2022

Contents

[Alberta Netcare Release Notes](#)

Alberta Netcare Portal Enhancements

1.	*New COVID-19 Treatment Folder*
Description:	**New Netcare folder contains Monoclonal Antibody (mAb) treatment reports for COVID-19.**
Details:	Clinicians will now have access to COVID-19 mAb treatment reports through a new Netcare folder: • Called "COVID-19 Treatment" • Located below the BPMH form on the CDV Tree • Displayed on the CDV Tree only when it contains reports ***Note:*** Patients treated with Monoclonal Antibody (mAb) treatments (Sotrovimab) need to wait 90 days prior to receiving a COVID-19 vaccination.

A new encounter from the Westview Health Centre will be added to the patient's Event History.

2.	*Launch Connect Care Provider Portal (CCPP) from Netcare*
Description:	**Netcare users can now access Connect Care Provider Portal from Netcare.**
Details:	Users with the following Netcare Access roles can now open into a patient's context in CCPP.

- Admin 1-3
- Clinical 1, 2, 4, 8, 9
- Pharmacy 2, 5
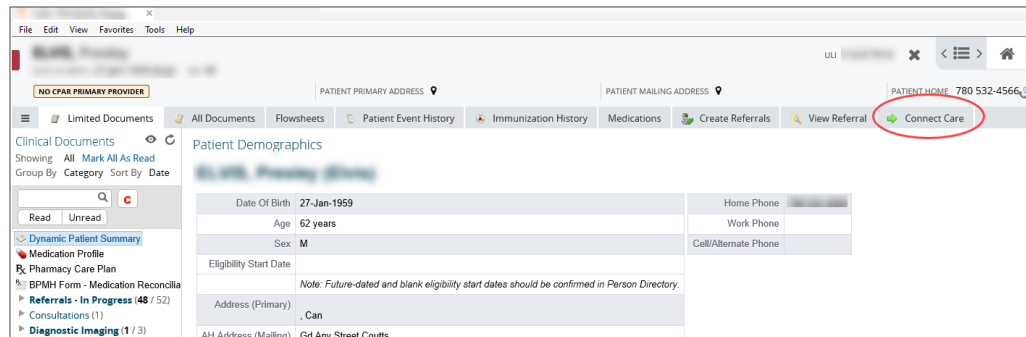
- When the new tab is clicked, the user will be prompted to select the appropriate Connect Care department.

- Once the department is selected, if the Netcare patient has a valid Uli, then a new browser tab will open and the user will automatically be signed into CCPP into the same patient's context.

- If the current patient does not have a valid ULI, the user will see the following message and CCPP will not open.
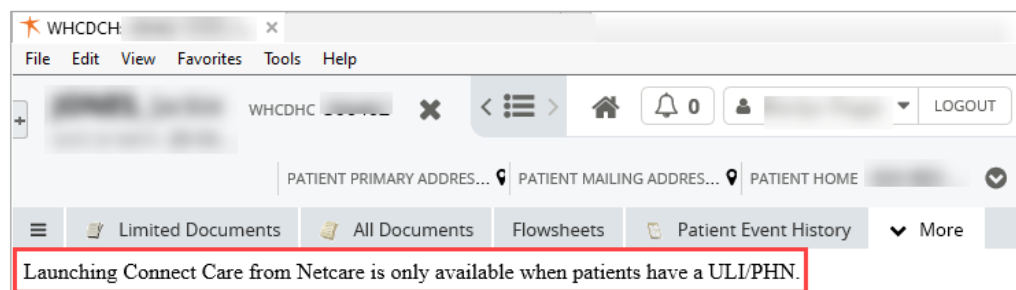
Additional information about the CCPP launch behavior can be found in this ANP Quick Reference: [Launch CCPP from Alberta Netcare Portal](#)

*Note: Users must have active accounts for both Netcare and CCPP.

If the Netcare user does not have CCPP access, the following message will display and CCPP will not be opened.

Information regarding access to CCPP can be found here:
www.ahs.ca/ccproviderportal

Thank you for your interest in the Connect Care Provider Portal (CCPP)! The Connect Care Provider Portal gives you access to information about treatments and care your patients receive from AHS. With CCPP you can improve continuity of care for your patients. We couldn't login you into CCPP because you do not have a login for it yet. If you would like to apply for a login, or just need more information about CCPP, please copy the link below and enter it in to the address bar of your browser: www.ahs.ca/ccproviderportal

Error during authentication: Authorization plugin object returned failure result.