

Alberta Netcare Portal –Release 10.0

eReferral Release 4.7

This document outlines Alberta Netcare Portal changes available on
June 15, 2023.

Contents

What's New.....	2
RMI GUI for decommissioned systems	2
"Not Immunized Events." new table added.....	2
eReferral Enhancements	4
Reason for referral added to all FAST letters.....	4
New option added to Respond with Advice Review Required workflow	4
New option added to Respond with Advice workflows.....	5
New outcome on Complete workflow form - Consult Request.....	6
New appointment type field added to the Appointment Booked workflow action form for Consult Request	7
Deactivate one Advice Request facility	8

What's New

RMI GUI for decommissioned systems.

Description: Added a new option to the Result Investigation Management (RIM) GUI for decommissioned systems.

Details: A new radio button option called "Document redacted due to content updates-decommissioned system." has been added to the Result Investigation Management (RIM) screen.

The screenshot shows the 'Result Investigation Management' window. On the left is a list of results, including 'SF; Culture (C...', 'ULTURE/GRA...', 'lood; Culture', 'uid; Culture (', 'ULTURE,BLO...', 'ULTURE/GRA...', 'ULTURE,THRO...', 'ULTURE/GRAM', 'ULTURE,URIN', 'ULTURE,URIN', 'ULTURE/GRAM', 'ULTURE,BLO...', 'ULTURE,BLO...', 'ULTURE,URIN', 'ULTURE,BLO...', 'ULTURE,BLO...', 'ULTURE,URIN'. The right pane contains the following options:

- ☐ Result Under Investigation
- ☐ Result Attached to Incorrect Patient - Permanent
- ☐ Result Attached to Incorrect Patient - Awaiting Update from Data Source
- ☐ Investigation Complete - Result OK
- ☒ Previously Attached to Incorrect Patient - Updated by Data Source
- ☐ Document redacted per patient request (HIA)
- ☐ Document redacted due to content updates - Decommissioned system

At the bottom are 'Save' and 'Cancel' buttons. The new option 'Document redacted due to content updates - Decommissioned system' is highlighted with a red box.

"Not Immunized Events." new table added

Description: The ANP Immunization History page now display three tables.

Details: A new table called "Not Immunized Events" has been added to the Provincial Immunization History page. The not-immunized events are refusals or other reasons the event did or will not occur.

The screenshot displays the 'Immunization History' page in the Alberta Netcare Portal. The page includes a navigation bar with links to 'All Documents', 'Flowsheets', 'Patient Event History', 'Immunization History', 'Medications', 'Create Referrals', 'View Referral', 'DMS GUI', and 'CC Provider Portal'. The main content area is titled 'Immunization History' and includes a 'Print' button and a 'Data Inquiry' button. A note states: 'NOTE: Please be aware this may be an incomplete list of immunizations. Details on data contributors and submission frequency can be found here.' Below the note is a table with columns: 'Vaccine Code', 'Immunization Date', 'Estimated Date', 'Age at Immunization', 'Immunization Alert', 'Adverse Reaction', and 'Region of Service/Delivery Management Site'. The table shows 'No immunizations available.' Below this is a section titled 'Not Immunized Events' with a red box around it. This section has a table with columns: 'Interview Date', 'Age', 'Antigen Not Administered', 'Antigen Code', 'Reason Not Immunized', 'Description', and 'Region of Service/Delivery Management Site'. It also shows 'No events available.' Below this is a section titled 'Adverse Events Following Immunization' with a table with columns: 'Serious Flag', 'Report Date', 'AEFI Event', 'AEFI #', 'Hospitalized?', and 'Emergency Visit?'. It shows 'No Adverse Events available.' and a note: 'Note: There may not be a linked Immunization event for every AEFI event.'



eReferral Enhancements

Reason for referral added to all FAST letters

Description:	Reason for referral added to all Facilitated Access to Specialized Treatment (FAST) letters.
Details:	<p>The Reason for referral field has been added to all FAST letters. Example below:</p> <div data-bbox="420 609 1429 1094" data-label="Form"> <p>Alberta Health Services</p> <p>May 18, 2023</p> <p>Attention:</p> <p>Regarding: PHN/ULI:</p> <p>Reason for Referral: Chronic cough</p> <p>Referral ID:</p> <p>Please be advised that your referral for the above patient has been forwarded to:</p> <p>Specialty: Internal Med - Pulmonary Medicine</p> <p>All further communication will be sent directly from the above provider's specialty office.</p> <ul style="list-style-type: none"> • They will update you and the patient of the appointment date within 14 days, and if waitlisted, they will update you and the patient every 90 days on the status of the referral. • They will provide information to the patient if there are any additional fees associated with their visit. <p>Please direct any additional test results, questions, or concerns directly to the provider's office listed above.</p> <p><input type="checkbox"/> This content will not be saved with the form.</p> </div>

New option added to Respond with Advice Review Required workflow

Description:	"Clinical Review/Triage Completed" added to the Consult Request Respond with Advice Review Required workflow.
Details:	A new radio button called "Clinical Review/Triage Completed" has been added to the Consult Request Respond with Advice Review Required workflow.

<div> <div>Set Service Provider *</div> <div>+ Add</div> </div> <div> <div>Advice/Response *</div> <div></div> </div> <div> <div>Attach External Document(s)</div> <div> <div>Choose File</div> <div>No file chosen</div> </div> <div>File size restricted to 5MB. Multiple files can be uploaded up to a limit of 25MB.</div> </div> <div> <div>Netcare Document(s)</div> <div>+ Link a document</div> </div> <div> <div>Complete Reason *</div> <div> <input type="radio"/> Called Requesting Provider - Routine <input type="radio"/> Called Requesting Provider- Emergent/Urgent Request <input checked="" type="radio"/> Clinical Review/Triage Completed <input type="radio"/> Continue Managing Within Your Scope of Practice <input type="radio"/> Referral Required - Refer to the Provider of Your Choice <input type="radio"/> Referral Submitted on Your Behalf <input type="radio"/> Additional Information not provided, unable to provide advice <div>✕ Clear</div> </div> </div> <div> <div>Submit for Review</div> <div>Cancel</div> </div>

New option added to Respond with Advice workflows

Description: "Called Requesting Provider – Routine" added to Advice Request and Consult Request Respond with Advice workflows.

Details: A new radio button called "Called Requesting Provider – Routine" has been added to the Advice Request and Consult Request Respond with Advice, and Respond with Advice Review Required workflows. This will help users to track urgent vs. routine phone advice and also ensure consistency with Connect Care.



	<div> <div>Set Service Provider *</div> <div> <div>+</div> <div>Add</div> </div> </div> <div> <div>Advice/Response *</div> <div></div> </div> <div> <div>Attach External Document(s)</div> <div> <div>Choose File</div> <div>No file chosen</div> </div> <div>File size restricted to 5MB. Multiple files can be uploaded up to a limit of 25MB.</div> </div> <div> <div>Netcare Document(s)</div> <div> <div>+</div> <div>Link a document</div> </div> </div> <div> <div>Complete Reason *</div> <div> <div><input type="radio"/> Called Requesting Provider - Routine</div> <div><input type="radio"/> Called Requesting Provider- Emergent/Urgent Request</div> <div><input type="radio"/> Continue Managing Within Your Scope of Practice</div> <div><input type="radio"/> Referral Required - Refer to the Provider of Your Choice</div> <div><input type="radio"/> Referral Submitted on Your Behalf</div> <div><input type="radio"/> Additional Information not provided, unable to provide advice</div> <div><input checked="" type="radio"/> Clear</div> </div> </div> <div> <div>Complete</div> <div>Cancel</div> </div>
--	--

New outcome on Complete workflow form - Consult Request

Description:	A new outcome option was added to the Complete workflow form - Consult Request.
Details:	A new radio button called 'Information Not provided by Service' has been added to the Complete workflow form so that users from FAST can complete referrals even if they have not been provided with a specific outcome.

	<div> <p>Outcome *</p> <p><input type="radio"/> Patient discharged from our care, as per consult letter</p> <p><input type="radio"/> We will continue ongoing patient care</p> <p><input type="radio"/> Booking the patient for procedure</p> <p><input type="radio"/> Pre-screening completed and patient will be booked to see specialist</p> <p><input type="radio"/> Pre-screening completed; patient discharged as per consult letter</p> <p><input type="radio"/> Information Not provided by Service</p> <p><input type="button" value="Clear"/></p> </div> <div> <p>Attach External Document(s) <input type="button" value="Choose File"/> No file chosen</p> <p><i>File size restricted to 5MB. Multiple files can be uploaded up to a limit of 25MB.</i></p> <p>Netcare Document(s) <input type="button" value="+ Link a document"/></p> <p>Comments <input type="text"/></p> <p><input type="button" value="Complete (T5)"/> <input type="button" value="Cancel"/></p> </div>
--	--

New appointment type field added to the Appointment Booked workflow action form for Consult Request

Description:	A new dropdown was added to the Appointment Booked workflow action.
Details:	<p>A new dropdown with two options was added to the Appointment Booked workflow dropdown. They are:</p> <ol style="list-style-type: none"> 1. Screening 2. Consult

Appointment Date *	<input type="text"/> <input type="text"/>
Both Date and Time fields are Mandatory. Please enter time in 24 Hr format (ie. 3pm is 15:00).	
Appointment Type	<input type="text"/>
Attach External Document(s)	<input type="text"/> No file chosen
Netcare Document(s)	<input type="text"/> Link a document
Comment	<input type="text"/>
<input type="button" value="Appointment Booked"/> <input type="button" value="Cancel"/>	

Deactivate one Advice Request facility

Description: Deactivation of "Nephrology - Sheldon M. Chumir Centre."

Details: **One Advice Request facility has been deactivated at the request of the specialty.**

The affected facility is:

- Nephrology - Sheldon M. Chumir Centre

Note: The specialty, RFRs, and all other Nephrology facilities outside of the Sheldon M. Chumir Centre will remain active.