

Alberta Netcare Portal
eReferral Release 4.2
[Learning Centre - eReferral](#)

This document outlines Alberta Netcare Portal changes available in Production on
October 21, 2021.

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eReferral Enhancements/Modifications

Advice and Consult Request Workflows

Description: These enhancements will improve the functionality within the eReferral Standard Form to allow users to better manage the referral process and monitor all stages of an Advice and Consult Request.

Details: **Advice and Consult Request - Activity Section's information:**
The "View Form" label in the 'Activity Section' has been modified to "View form for comments and attachments."

Details: **Consult Request - 'Outcome comment' field:**
The 'Outcome Comment' header has been updated with the following information: "See Activity section below for further details."

Details: **Advice and Consult Request – Attachement Sections:**
The in-line help text "File size restricted to 5MB" has been updated to "File size restricted to 5MB. Multiple files can be uploaded up to a limit of 25MB."

eReferral Enhancements/Modifications

Consult Request Standard Referral Form

Description: These enhancements will allow specialties to use the Consult Request Standard Referral Form to create a consistent referral experience for users, reduce the resources and time required to update specialty referral requirements.

Details: **Consult Request Standard Form – Primary Care Provider Information Section:**

When a user selects the option "Different from Referring Provider" in the Primary Care Provider Information Section of the Standard Consult Form, the 'Name Text' has been changed from a text box to an "Add" button, and then a pop-up.

Primary Care Provider Information

Primary Care Provider * ☐ Same as Referring Provider ☒ Different from Referring Provider ☐ Patient does not have a Primary Care Provider ✕

Primary Care Provider Name * Select Primary Care Provider

Submission Method *

Details: **Consult Request Standard Form – Referring Provider Section:**

The Address Section of the "Referring Provider" has been modified to make it more user friendly.

Providers

Referring Provider * Select referring provider

Address Line 1

Address Line 2

Phone Number *

Fax Number

City

Province

Postal Code



HSC Facility Details Pop-up

Description: **The Consult Request facility information will not be visible to the front-end users in eReferral.**

Details: The pop-up displaying the facility details such as specialty, address, hours of operation, telephone, parking, and directions is no longer available in the HSC when a user clicks on the facility.

Specialty	Neurology
Room Number	110-1100, 1100-1100 (1100-1100)
Address	1100-1100, 1100-1100 (1100-1100) 1100-1100, 1100-1100 (1100-1100) 1100-1100, 1100-1100 (1100-1100) 1100-1100, 1100-1100 (1100-1100)
Hours of Operation	1100-1100, 1100-1100 (1100-1100)
Telephone/Switchboard	1100-1100, 1100-1100 (1100-1100) 1100-1100, 1100-1100 (1100-1100) 1100-1100, 1100-1100 (1100-1100) 1100-1100, 1100-1100 (1100-1100)
Wheelchair Accessible	1100-1100, 1100-1100 (1100-1100)
Parking	1100-1100, 1100-1100 (1100-1100)
On Site Directions	1100-1100, 1100-1100 (1100-1100)