

January 16, 2020

Surgery – General Surgery added to eReferral Advice Request in the Edmonton Zone

As of Oct. 22, 2019, physicians and their clinical support staff can now submit non-urgent questions through eReferral Advice Request in the Edmonton Zone for the following General Surgery-related issues:

- Colorectal issue
- Gallbladder issue
- Hernia issue
- Benign breast tumor issue
- Suspected breast cancer issue
- Suspected gastrointestinal cancer issue
- Other general surgery issue

Within five calendar days, a General Surgeon will respond with advice. For more information about how to create an Advice Request, visit our [FAQ](#). For training support, contact eHealth Netcare Support Services at **1-855-643-8649** or email ehealthsupport@cgi.com

New Referral Templates Available on TELUS Health & QHR Accuro

Calling all TELUS Med Access, Wolf and PS Suite, and QHR Accuro electronic medical record (EMR) users! New referral templates have been added to your EMR that allow you to create high quality referral letters any time it's convenient for you.

Once you've completed the template, you can send it to the specialty through your EMR, or print to PDF and attach it to an eReferral request.

To help you start using these new referral templates, we've created four quick reference guides – one for each EMR. You can find the links to these handy guides on the [eReferral](#) and [QuRE](#) websites.

If you have any questions, please email access.ereferral@ahs.ca

eReferral Evaluation Report Now Available

A new eReferral [evaluation report](#) is now available online. It provides a comprehensive review of the progress made on the recommendations listed within the 2015 eReferral Evaluation Report, introduces the new evaluation framework based on AHS' Organizational Goals (Quadruple Aim) and presents key findings of the recent eReferral evaluation.

To learn more about this exciting work, please join an informative webinar where we'll review elements of the evaluation report and share next steps. Everyone is welcome to attend!

The webinars are scheduled from 12 p.m. – 1 p.m. (MST) on Wednesday, Jan. 22, 2020 and 12 p.m. – 1 p.m. (MST) on Friday, Jan. 24, 2020. **Sign-up is required and can be done by emailing access.ereferral@ahs.ca**. Call-in information and presentation materials will be sent to you prior to the webinar.

If you have any questions about the report, please email access.ereferral@ahs.ca



eReferral Reasons for Referral

To view the specialties accepting Advice Requests and specialty programs offering Consult Requests, go to [eReferral online](#).



Training Support

Need eReferral training help? To ask questions, contact the eHealth Netcare Support Services team at **1-855-643-8649** or email ehealthsupport@cgi.com

For Quick References, visit the [Alberta Netcare Learning Centre](#)



Drop us a line!

Do you have general eReferral questions? Call our new telephone line at **1-888-733-3755** (Mon. – Fri.). For any eReferral training support, please contact eHealth Netcare Support Services at 1-855-643-8649 or email ehealthsupport@cgi.com

Contact Us

For general eReferral inquiries, please email access.ereferral@ahs.ca or call 1-888-733-3755 (Mon. – Fri.).