

January 21, 2021

January 2021 eReferral Advice Request Update

On January 21, 2021, Internal Med – Clinical Pharmacology was added to eReferral Advice Request province-wide. Physicians can contact the Clinical Pharmacology physician on call for:

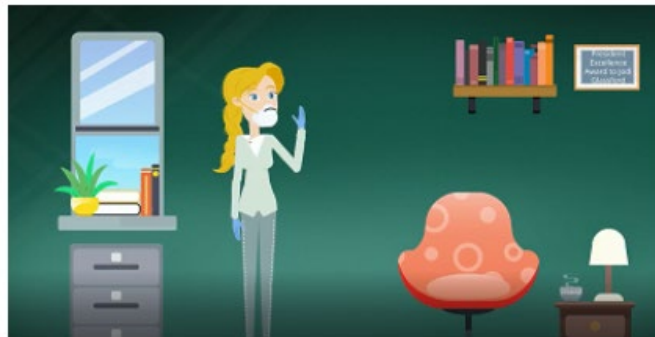
- Suspected adverse drug events of any kind
- Medication regimen/management issues
- Drug discontinuation syndromes
- Drug interactions
- Polypharmacy/overprescribing

Clinical Pharmacology is also available in the Calgary Zone through Specialist LINK and ROCA. Go [online](#) for more information.

Quick references and e-training videos on how to submit an eReferral Advice Request are available [online](#). For additional eReferral training support, please contact the eHealth Netcare Support Services team at 1-855-643-8649 or email ehealthsupport@cgi.com

2020 Year in Review Video Now Available

It may be a few weeks since 2020, but its memory is fresh in our minds. In fact, 2020 was one of eReferral's most successful years to date. To see all of the exciting highlights, watch our year in review [video](#).



Reasons for Referral

For a current list of the Advice & Consult Request reasons for referral, go [online](#)



Training & Support

Need eReferral help? Contact eHealth Netcare Support Services at 1-855-643-8649 or email ehealthsupport@cgi.com

For quick references, visit the [Alberta Netcare Learning Centre](#)



More Information

For more information about eReferral, visit us [online](#)



Get in Touch

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For inquiries or questions, email access.ereferral@ahs.ca or call 1-888-733-3755 (M-F)