

January 2021 eReferral Updates

On January 21, 2021, Internal Med – Clinical Pharmacology was added to eReferral Advice Request province-wide. Physicians can contact the Clinical Pharmacology physician on call for:

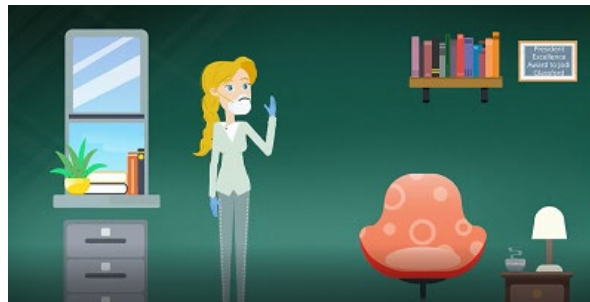
- Suspected adverse drug events of any kind
- Medication regimen/management issues
- Drug discontinuation syndromes
- Drug interactions
- Polypharmacy/overprescribing

On January 28, 2021, *Incontinence* was also added as a new Urology Consult Request reason for referral. In addition, changes were made to the requirements when creating a Urology Consult Request for *Hematuria microscopic (greater than 3 rbc/hpf)* and *Peyronies Disease* reasons for referral. For these important updates, please visit the Health Services Catalogue from the eReferral menu in Alberta Netcare.

Quick references and e-training videos on how to submit an eReferral Advice and Consult Request are available [online](#). For additional eReferral training support, please contact the eHealth Netcare Support Services team at 1-855-643-8649 or email ehhealthsupport@cgi.com

2020 Year in Review Video Now Available

It may be a few weeks since 2020, but its memory is fresh in our minds. In fact, 2020 was one of eReferral's most successful years to date. To see all of the exciting highlights, watch our year in review [video](#).



Reasons for Referral

For a current list of the Advice & Consult Request reasons for referral, go [online](#)



Training & Support

Need eReferral help? Contact eHealth Netcare Support Services at 1-855-643-8649 or email ehhealthsupport@cgi.com

For quick references, visit the [Alberta Netcare Learning Centre](#)



More Information

For more information about eReferral, visit us [online](#)



Get in Touch

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For inquiries or questions, email access.ereferral@ahs.ca or call 1-888-733-3755

