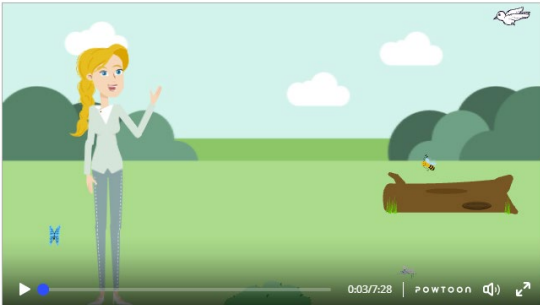


June 18, 2021

eReferral Enhancements Implemented on June 17, 2021



On the evening of June 17, 2021, a number of enhancements were made to Alberta Netcare eReferral. These changes, based on user feedback and designed to make eReferral easier to use, directly affect eReferral Provider Notifications (i.e., emails sent to users with the status of their eReferral requests), some workflow changes for receiving and responding providers, and

referral form changes when submitting Advice and Consult Requests.

A video of these changes is available [here](#), and we have arranged a series of Zoom webinars for users to review the changes with the eReferral team and ask any questions. If you would like to attend a webinar, please email access.ereferral@ahs.ca

Dermatology – Northern Alberta added to eReferral Advice Request

Physicians and clinical support staff can now send non-urgent eReferral Advice Requests through Alberta Netcare to Dermatology – Northern Alberta in the Edmonton, North and Central (north of Red Deer) Zones and receive a response from a Dermatologist within five calendar days.

For those that refer to Dermatology, you'll know that a picture speaks a thousand words, so we've increased the size of files you can add to an eReferral Advice Request. Instead of 1 megabyte per file, we've increased it to 5 megabytes (max) per file. So, get snapping those pictures and adding them to your Dermatology Advice Requests!



Reasons for Referral

For a current list of the Advice & Consult Request reasons for referral, go [online](#)



Training & Support

Need eReferral help? Contact eHealth Netcare Support Services at 1-855-643-8649 or email ehealthsupport@cqi.com

For quick references, visit the [Alberta Netcare Learning Centre](#)



More Information

For more information about eReferral, visit us [online](#)



Get in Touch

For more information about eReferral, visit us [online](#)

For inquiries or questions, email access.ereferral@ahs.ca or call 1-888-733-3755 (M-F)