eReferral USER BENEFITS

Alberta Netcare eReferral was developed by clinicians, for clinicians. We're working hard to automate referrals so you can save time, find more information about scheduled services, and get back to your patients.

Alberta Health Services

PROMOTE PATIENT SAFETY

- eReferral offers secure delivery and confirmation of referral receipt

- Strengthen transparent care transitions and coordination of multidisciplinary teams with a common provincial platform

REDUCE PATIENT WAIT TIMES

- Send your referral to an appropriate provider the first time

- Avoid unnecessary referrals with an Advice Request

- View which providers are accepting referrals with a Consult Request

- eReferrals are easier to triage because they have the right information

- Note special considerations that require expedition

- Communicate approximate wait times to ease patient stress

- Improve consultation efficiency with defined reasons for referral and referral requirements

ENABLE PATIENT CHOICE

- Offer your patients the ability to choose service provider and location by approximate wait time and which provider sees that reason for referral

ENJOY FLEXIBLE WORKFLOW

- Triage eReferrals from any computer with Alberta Netcare access

- Share eReferral management between multiple members of a care team

- Confirm eReferral receipt electronically, eliminating necessity of fax confirmation

CLOSE KNOWLEDGE GAPS

- Use Advice Requests to support your working knowledge and co-management of conditions

- Make appropriate referral decisions with the support of clinical pathways

- Capture eReferral data to advise education and support care in the medical home

KEEP CONSISTENT STANDARDS

- Reduce practice variation with standardized referral requirements

- Enforce consistent process expectations with a standard eReferral form

www.albertanetcare.ca/eReferral.htm