

May 29, 2020

Internal Med - Geriatric Medicine Added to eReferral Advice Request

On May 29, 2020, Internal Med - Geriatric Medicine was successfully added to eReferral Advice Request in the Calgary Zone.

Physicians and their clinical support staff can submit non-urgent clinical questions and receive responses from a Geriatric Medicine specialist within five calendar days. Common questions could include diagnosis or management of Alzheimer's disease and other forms of dementia, falls or medication reviews.

To get started, read our Advice Request [quick reference](#) or watch our Advice Request eTraining [video](#). If you need additional support, contact the eHealth Netcare Support Services team at 1-855-643-8649 or email ehealthsupport@cqi.com

Coming Soon - New Adult GI Consult Request Reasons for Referral

In mid-June 2020, we will be releasing six additional Consult Request reasons for referral for Internal Med - Adult Gastroenterology in the Edmonton Zone, including:

- Celiac disease (suspected or refractory symptoms)
- Dyspepsia
- Gastroesophageal reflux disease (GERD)
- Helicobacter pylori (H. pylori) infection
- Endoscopy for iron deficiency anemia
- Hepatitis C

More information will be shared with eReferral users about this update in late June. If you have any questions, please email access.ereferral@ahs.ca or call 1-888-733-3755 (Monday – Friday).



Reasons for Referral

For a current list of the Advice & Consult Request reasons for referral, go [online](#)



Training & Support

Need eReferral help? Contact eHealth Netcare Support Services at 1-855-643-8649 or email ehealthsupport@cqi.com

For quick references and eDemos, visit the [Alberta Netcare Learning Centre](#)



More Information

For more information about eReferral, visit us [online](#)



Get in Touch

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For inquiries or questions, email access.ereferral@ahs.ca or call 1-888-733-3755