

August 31, 2020

Oncology – Lung Cancer Consult Request Reasons for Referral Updates

Starting Aug. 31, 2020, referring providers will see some changes to Oncology – Lung Cancer Consult Request reasons for referral in all Zones, including:

- *Superior Vena Cava Obstruction, Metastases brain and Metastases bone (symptomatic)* Consult Request reasons for referral have been deactivated. Providers will no longer be able to submit Consult Requests for these Oncology – Lung Cancer reasons for referral. **Important note:** *Superior Vena Cava Obstruction, Metastases brain and Metastases bone (symptomatic)* reasons for referral are still available for Oncology – Breast Cancer Consult Requests.
- The following Oncology – Lung Cancer Consult Request reasons for referral are being renamed:
 - *Mesothelioma* to *Malignant pleural mesothelioma*
 - *Thymoma/Thymic Cancer* to *Thymoma*

For training support, please contact eHealth Netcare Support Services at 1-855-643-8649 or email ehealthsupport@cgi.com

Share Your eReferral Experience – Complete Our Survey!

As users, your opinions about eReferral matter. We invite you to complete our annual eReferral User Experience Survey and share your feedback on eReferral's effectiveness, efficiency, flexibility and user friendliness.

To complete the survey, click [here](#). The survey should take approximately 15 minutes to complete and all answers are anonymous. Survey closes on Oct. 10, 2020. Plus, there is a voluntary option to enter your name into our draw for a chance to win one of two prize packs! Winners will be announced at the end of October 2020. For questions or more information, please contact [Yong Li](#).

Try Provider Notifications Today!

eReferral users can receive email notifications with the status' of their Advice and Consult Requests through Provider Notifications. Provider Notifications are customizable through *My Details* within Alberta Netcare and allow you to choose what emails you receive and when.

For more information, visit our [Provider Notifications Portal](#) today!



Reasons for Referral

For a current list of the Advice & Consult Request reasons for referral, go [online](#)



Training & Support

Need eReferral help? Contact eHealth Netcare Support Services at 1-855-643-8649 or email ehealthsupport@cgi.com

For quick references, visit the [Alberta Netcare Learning Centre](#)



More Information

For more information about eReferral, visit us [online](#)



Get in Touch

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For inquiries or questions, email access.ereferral@ahs.ca or call 1-888-733-3755 (Monday – Friday)