

Alberta Netcare Portal – Enhancements **Off-Cycle Release**

This document outlines Alberta Netcare Portal changes available in Production on
 August 20, 2020.

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Alberta Netcare Portal Enhancement

1. Limit the Scope of Encounters/ADT Events Released to Netcare

Description:	Clinically irrelevant and inappropriate information from Connect Care has been removed from Netcare Patient Event History.
Details:	<p>Encounters/Events submitted into Netcare from Connect Care have been evaluated and addressed in multiple phases since November 3, 2019.</p> <p>As of August 20, 2020, Connect Care's "Appointment Check-in Events" by department will filter out events that should not go to Netcare.</p>

2. "My Details" new date field - user preference setting in Events History

Description:	New date field on the My Details for the Patient Events History page.
Details:	<p>As of August 20, 2020 the Netcare Portal "My Details" has a new date field to specify the oldest date that will display in the "Patient Event History" screen. The Oldest Admission Date in My Details is the default oldest date on all patient records.</p> <p>Change Description:</p> <p>A new field is added on the My Details page for users to adjust the Oldest Admission Date if necessary (see the known issue below). In this change Netcare preset the oldest admission date to 01-01-2006.</p> <ul style="list-style-type: none"> New date field <div data-bbox="475 1207 787 1312"> </div> <ul style="list-style-type: none"> If the preferred oldest admission date is adjusted then scroll to the bottom to click "Update Preferences." <div data-bbox="464 1394 1003 1472"> </div>

Alberta Netcare Portal Known Issue

1. Patient Event History not formatted in IE11 when large number of events

Description:	Issue is evident in IE11 on the Netcare Patient Event History screen.
Details:	The issue is evident when the patient record in focus has approximately one-thousand Patient History Events, then the details will display without formatting

(xml code). The solution is to display less events; the work around is to set a later admission date.

A change was made August 20, 2020 to allow users a way to modify the date from within the My Details page if the Patient Event History formatting error occurs.

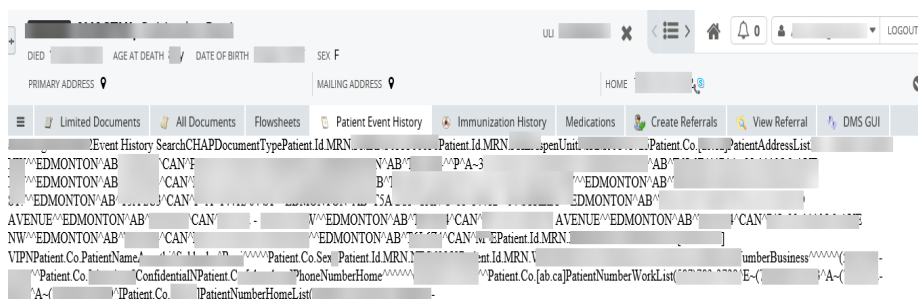
Work Around instructions:

On the My Details page in the Event History "Oldest Admission Date" field the user can set a later date and then click "Update Preferences."

Note: Refer to the "My Details" user preference information above.

Incorrect Format:

In IE 11 before changing the Oldest Admission Date to a two year old date i.e. "01-01-2018" the Patient Event History displayed in XML format.



Correct Format:

After the Oldest Admission Date is changed to 01-01-2018. Patient Event History is displayed in readable format.

