Alberta Netcare ELECTRONIC HEALTH RECORD Portal

Release Notes

Alberta Netcare Portal

October 15, 2026

Alberta Netcare Portal (ANP) - eReferral Release 2026R.5.0

This document outlines the latest changes to the Alberta Netcare Portal (ANP) and eReferral effective October 15, 2026.

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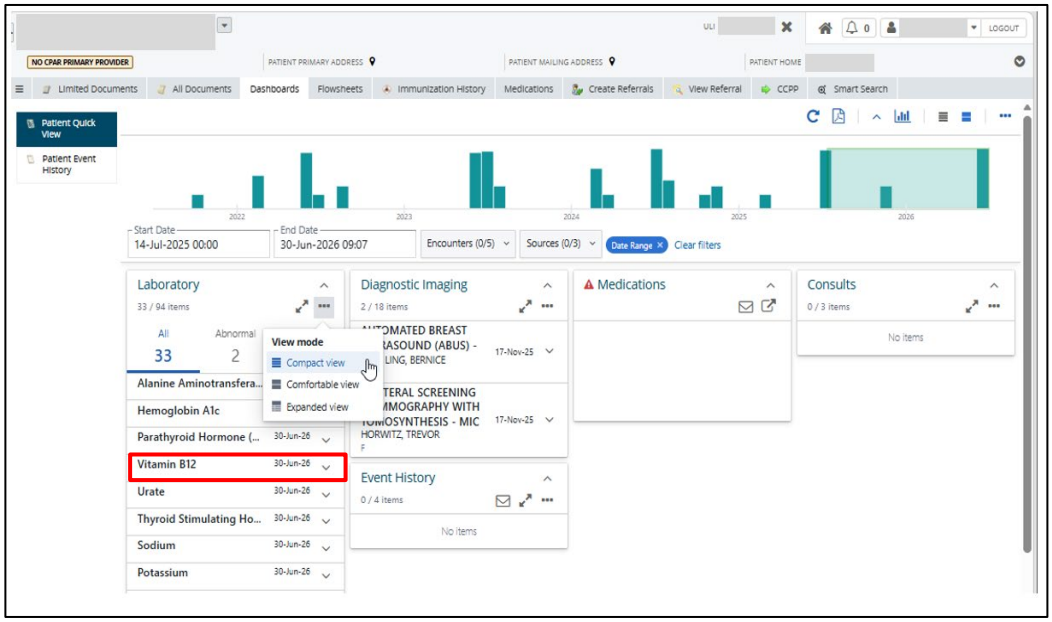
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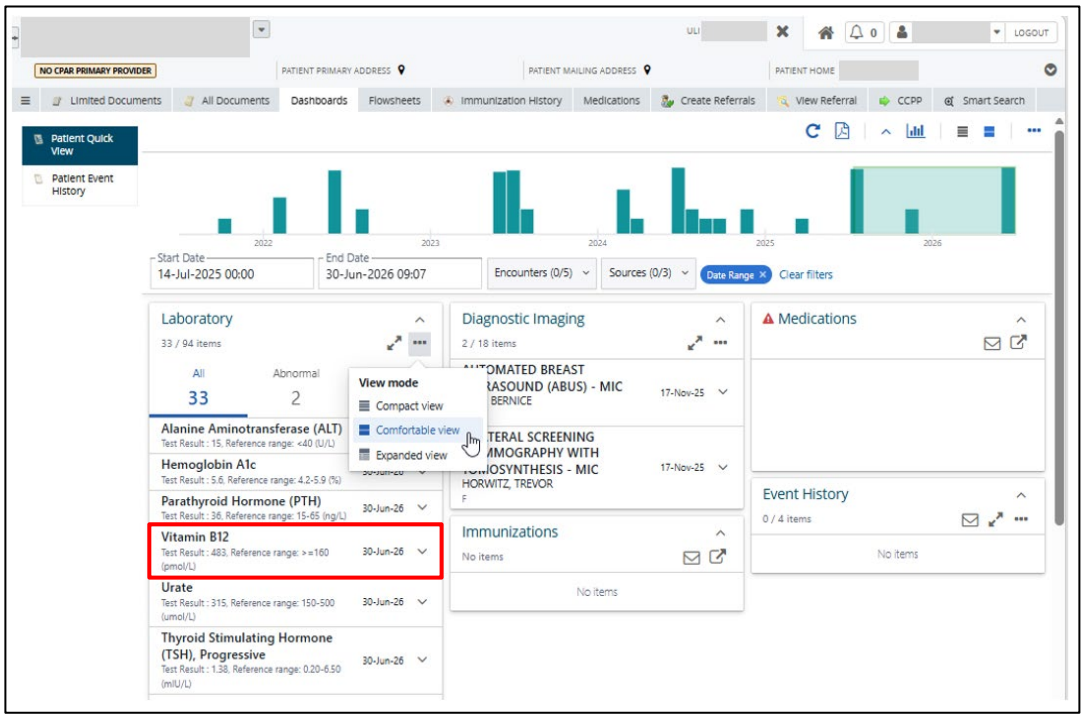
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Netcare Enhancements

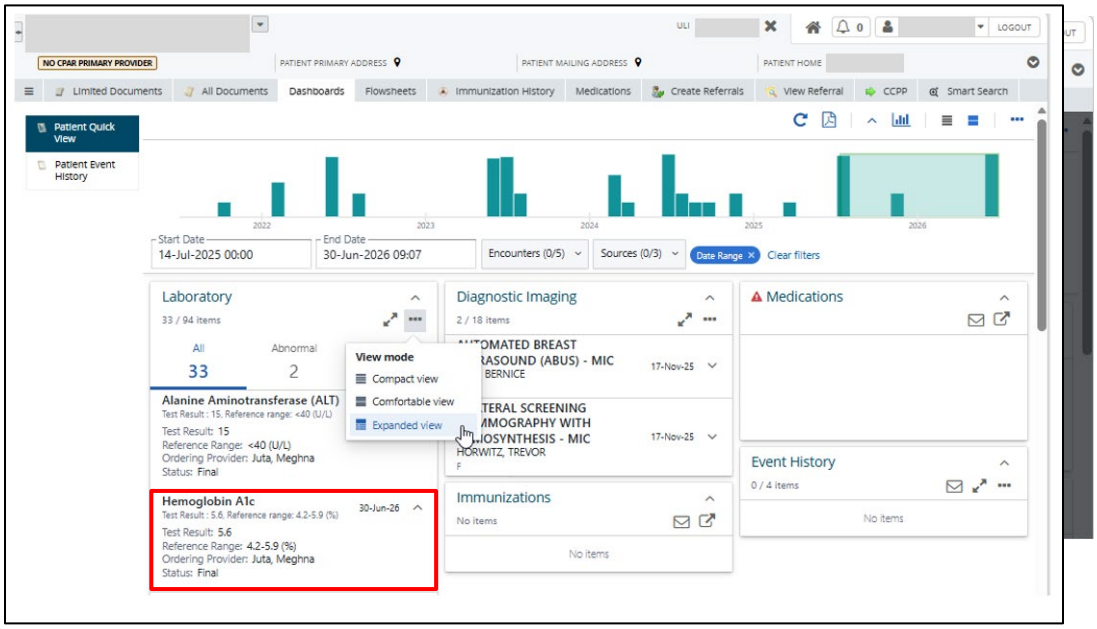
1. Enhancements to the Lab Dashboard on the Patient Quick View (PQV)

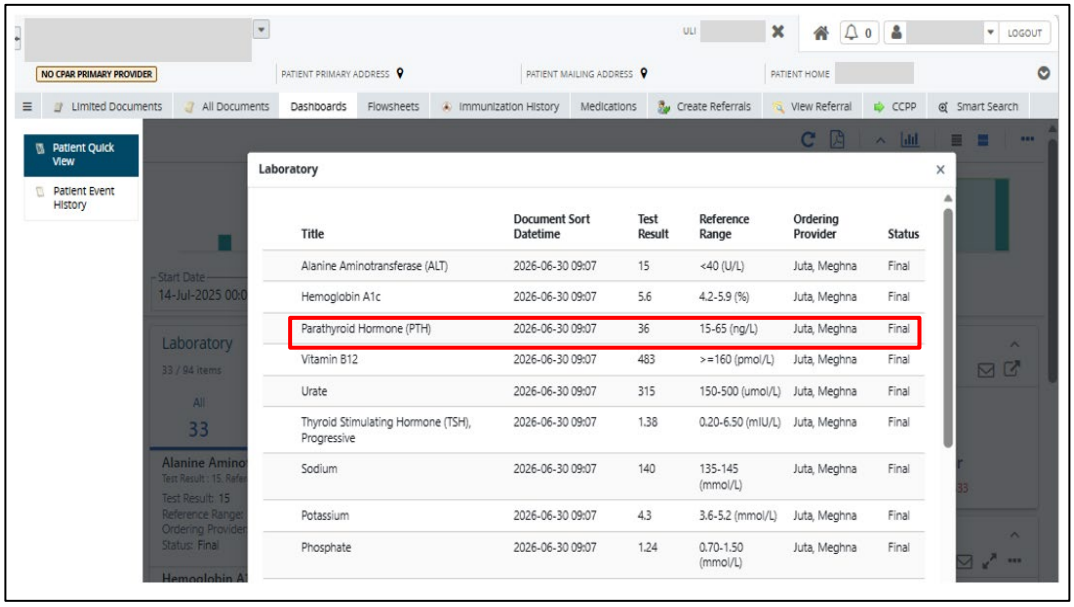
Description:	The Lab Dashboard has the following views: Compact, Comfortable, Expanded, Table. The enhancements make the Dashboard more user-friendly by: • Displaying lab values and reference ranges for single value labs • Removing items that are less clinically relevant. Highlighting of abnormals and criticals has not changed.
Details:	The **Compact view** displays the following: Lab title, document date. Ordering provider is removed. 
	The **Comfortable view** remains the default view. The Comfortable view displays the following: Lab title, document date, single-value lab Test Result, Reference range. Less relevant items such as lab status and ordering provider are removed.



The Expanded view displays the following:

Lab title, document date, single-value lab Test Result, Reference Range, Ordering Provider and lab Status. Less relevant items such as accession number and facility are removed. These can be accessed by opening the lab report.



	The Table view displays the following: Lab title, document date (labelled Document Sort Datetime), single-value lab Test Result, Reference Range, Ordering Provider and lab Status. 

Netcare Bug Fixes

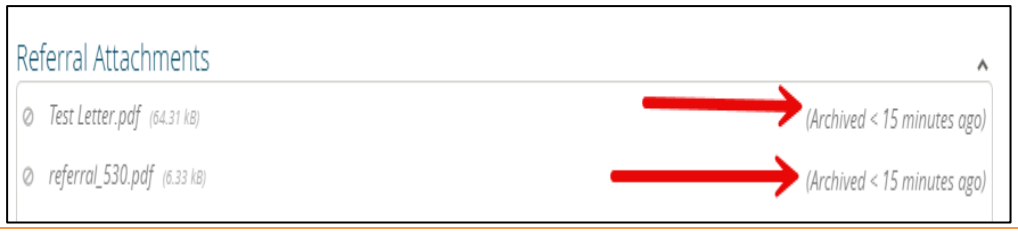
2. Bug Fixes and System Performance Improvement	
Description:	**Resolved issues impacting system performance, data accuracy, and user experience.**
Details:	1. **eSignature Connectivity Errors –** Resolved an issue caused by obsolete eSignature database connections that resulted in unnecessary connection timeouts and log errors related to retired databases. 2. **CCPP Department ID Population –** Resolved an issue where the Department ID was not automatically populated during CCPP launch, requiring users to manually select their department each time they accessed CCPP.

eReferral Enhancements

3. eReferral Attachments in the eReferral to CII Data Feed

Description:	**eReferral Attachments are now included in CII data feed.**
Details:	eReferral attachments are now included in the Community Information Integration (CII) Data Feed, allowing Connect Care and Community EMR users participating in the Electronic Referral Solution (ERS) program to view key referral documents, including PDF letters, lab reports, diagnostic imaging reports, and consult reports.

4. Referral Attachments Management

Description:	**Change made to "Deleted" Referral Attachments terminology**
Details:	Referral Attachments terminology has been updated for version history and audit purposes. • Files removed from the **Referral Attachments** panel are now marked as **Archived** instead of **Deleted**. • Archived attachments remain accessible through version history. 

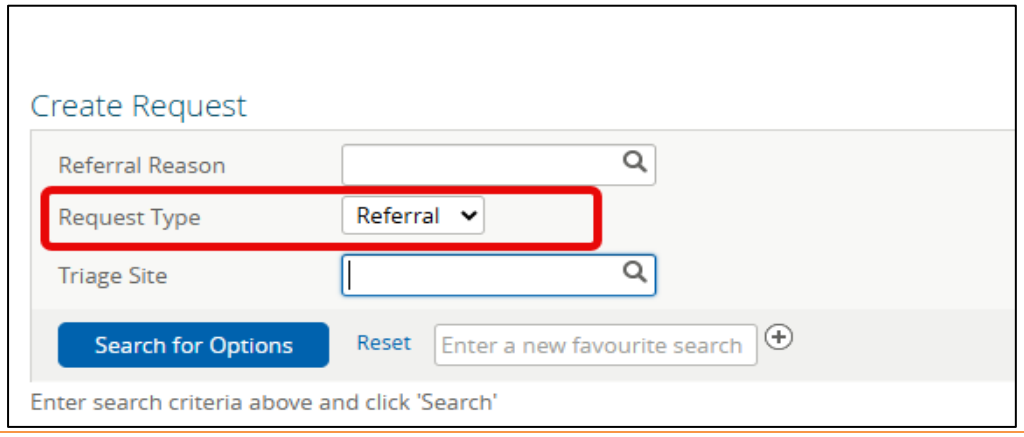
5. Referring Provider Updates from Healthquest EMR

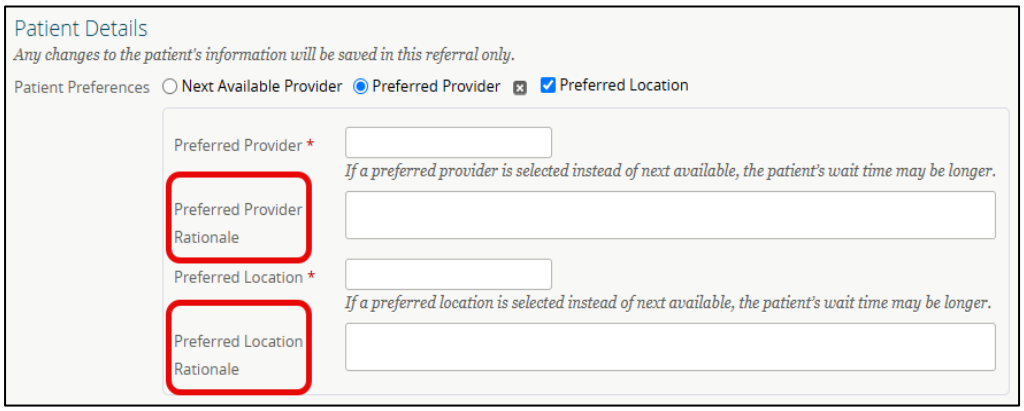
Description:	**Users of Healthquest EMR (Electronic Medical Record) can now update Referring Providers on referrals submitted through ERS.**
Details:	Effective November 19, 2026, changes made to referring providers in participating **Healthquest EMR** clinics are now automatically reflected on referrals submitted through ERS. This functionality is available only to clinics using **Healthquest EMR** and providers within those clinics who are enrolled in CII. **Note**: Clinics and providers not using ERS/CII must continue to update referrals manually through existing processes, such as faxing updates to FAST or updating the referral directly in eReferral.

6. Referral Update Capabilities for Healthquest EMR Referring Providers

Description:	**Referring providers enrolled in Healthquest EMR can now update specific information for referrals submitted through ERS.**
Details:	Effective October 16, 2026**,** for Connect Care-to-FAST referrals, and November 19, 2026, for **Healthquest EMR** referrals, referring providers can update active referrals until the referral reaches a terminal status (**Completed**, **Cancelled**, or **Declined**). Providers can: • Add or replace referral attachments (e.g., lab results, diagnostic imaging, and consultation letters). • Update referral details, including specialty, priority, and patient contact information. • Submit additional free-text clinical information to support the referral. **Note**: This functionality is available only to clinics using **Healthquest EMR** and providers within those clinics who are enrolled in CII.

7. New Fields Added to the Create Request (CR) Form

Description:	**The Create Request form now includes two new fields.**
Details:	Two new optional fields have been added to the Patient Details section of the **Create Request** form to capture additional rationale information when submitting a referral request. The following fields are now available: • Preferred Provider Rationale • Preferred Location Rationale 



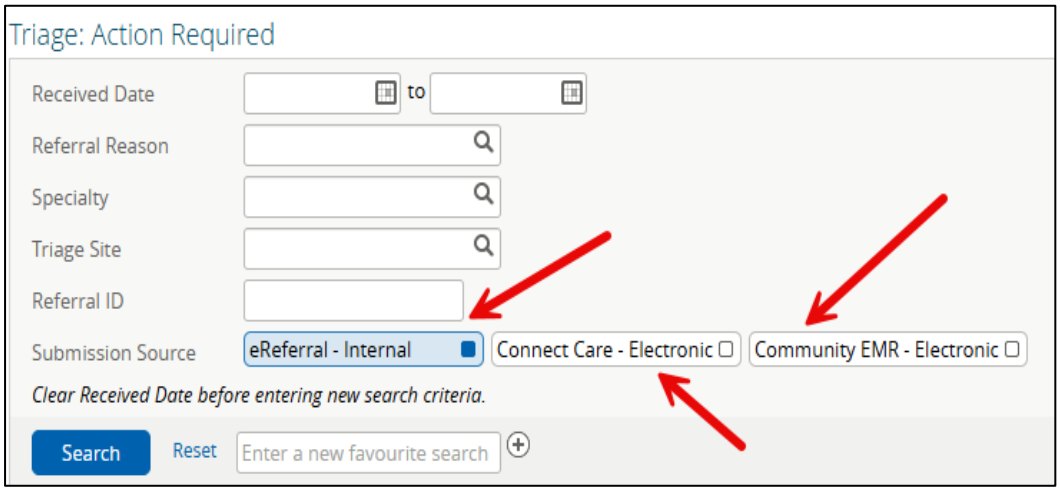
Note: This enhancement applies only when the **Request Type** is set to Referral. Both fields are optional and are intended to provide additional context regarding preferred provider and location selections.

8. Updates Made to the "Action Required" Worklist

Description:	**New enhancements have been made to the "Action Required" worklist.**
Details:	New enhancements have been made to the **Action Required** worklist to improve visibility of external referral activities in eReferral.

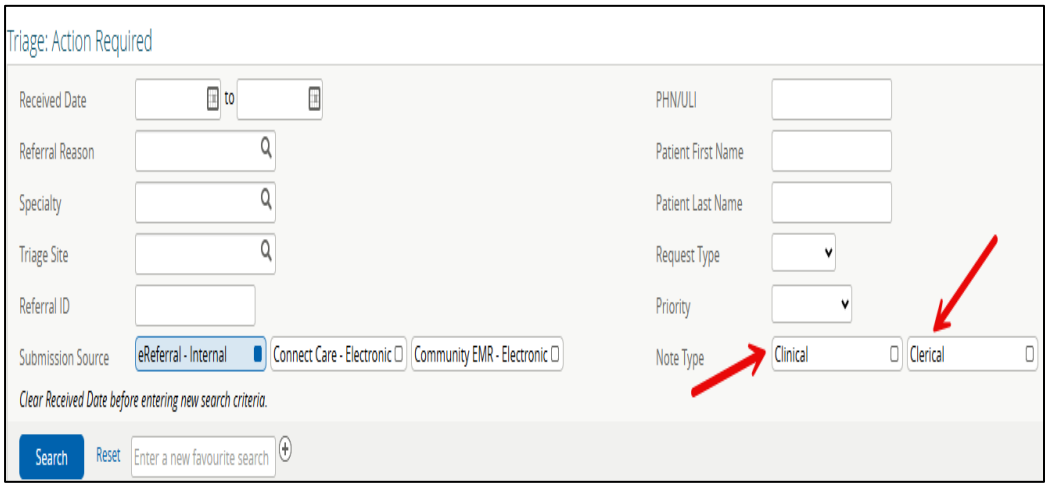
1. A new **Submission Source** column and filter have been added to identify the origin of referral activity:

   - eReferral Internal
   - Connect Care - Electronic
   - Community EMR – Electronic



2. The following **Note Type** options have been added:

- Clinical
- Clerical

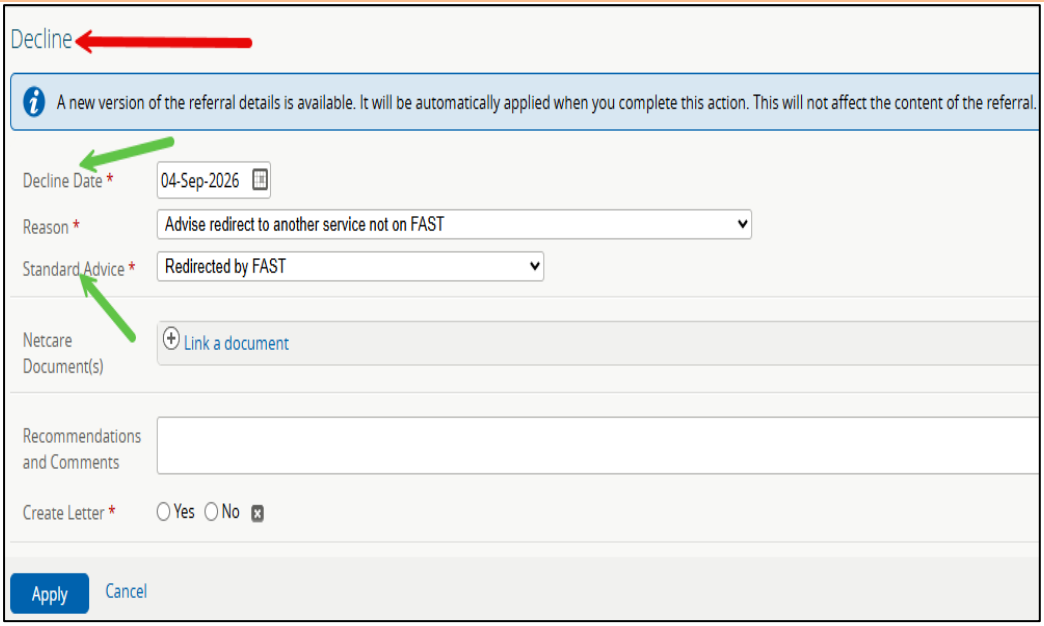


3. The following filters have been removed:

- Status
- Referral Type
- Service Provider
- Elapsed Time
- Accepted Date
- Appointment Date/Time
- T2 Date
- External Triage Site

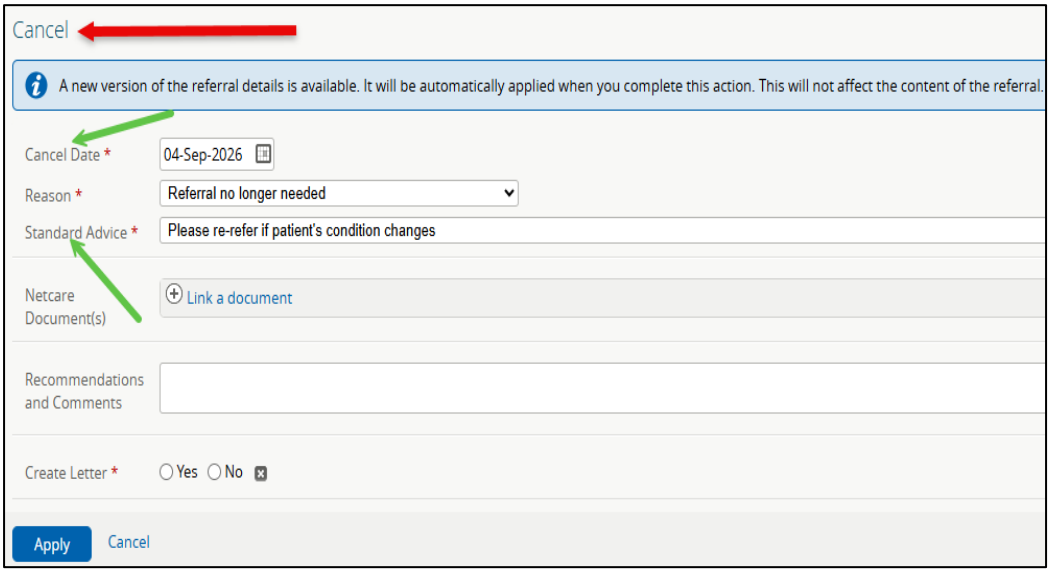
9. *Mandatory Date and Standard Advice Fields in Decline, Cancel, and Respond with Advice Workflow Action Forms*

Description:	**"Date" and "Standard Advice" fields are now mandatory to complete "Decline," "Cancel," and "Respond with Advice" workflow action forms.**
Details:	To ensure complete and accurate referral documentation, the following fields are now required when submitting **Decline**, **Cancel**, and **Respond with Advice** workflow action forms. **Required fields**: **1. Decline:** Decline Date, Standard Advice

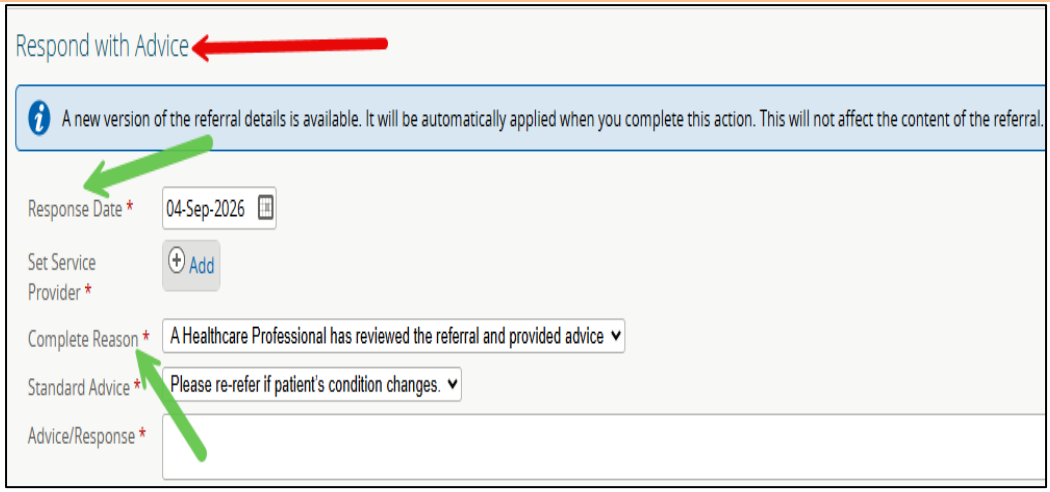


2. **Cancel:** Cancel Date and Standard Advice

Note: In the Cancel workflow action form, the date label has been updated from "Cancellation Date" to "Cancel Date."



3. **Respond with Advice (Referral & eConsult)**: Response Date and Standard Advice



Forms cannot be submitted until all required fields are completed. Date fields will continue to default to the current date, and users may enter a past date when appropriate.

Note: Information entered in these required fields, as well as any comments entered in the **Response/Advice** field of the **Respond with Advice** workflow action form, will be sent to Connect Care as discrete data and remain parts of the referral record.

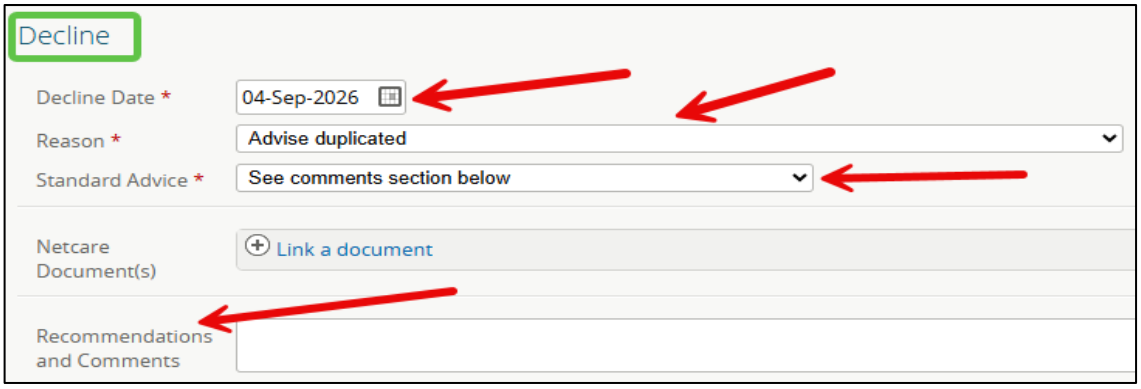
See #9 below for more details.

10. Workflow Data Updates for CII

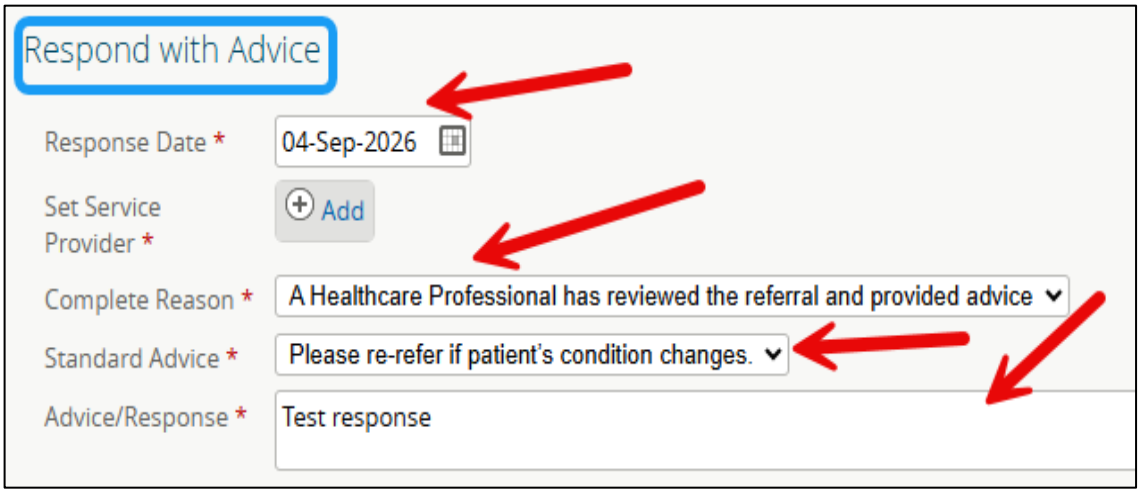
Description:	**Information entered in selected workflow actions is now sent to CII as structured data.**
Details:	Information entered through **Cancel**, **Decline**, and **Respond with Advice** workflow action forms is now automatically sent to Connect Care through the Community Information Integration (CII) interface for referrals sent to FAST.

Workflow Action	Discrete Data Sent to CII
Cancel	• Cancel Date • Reason • Standard Advice • Recommendations and Comments (**if available**)
Decline	• Decline Date • Reason • Standard Advice • Recommendations and Comments (**if available**)
Respond with Advice	• Advice/Response (i.e. Clinical Advice/Response) • Response Date • Service Provider • Complete Reason • Standard Advice • Advice/Response (**free text**)





Note: The **Recommendations and Comments** field in the **Cancel** and **Decline** workflow action forms is an optional, free-text field, and it is not required to complete the action.



11. New Letter Generation Workflow and Attachment Process in eReferral for FAST Triage Users

Description: **FAST Triage users can now create their letters within select workflow action forms and attach them to referrals.**

Details:

FAST triage users can now generate standardized letters directly from selected workflow actions. When the **Create Letter** option is selected, referral information is automatically merged into the appropriate letter template. The letter can be reviewed before it is automatically attached to the associated referral record.

Workflow Action Forms with Letter Generation:

Workflow Action	Letter Type
Cancel	Referral Cancelled
Decline	Referral Declined
Request Information (from Referrer)	Referral Incomplete
Respond with Advice	Respond with Advice
Accept (T3)	Referral Accepted
Redirect	Referral Redirected

This enhancement streamlines referral communication, reduces manual effort, and helps ensure correspondence is consistently captured and documented within the referral record.

Fig 1: User Selects "No" for Letter Generation

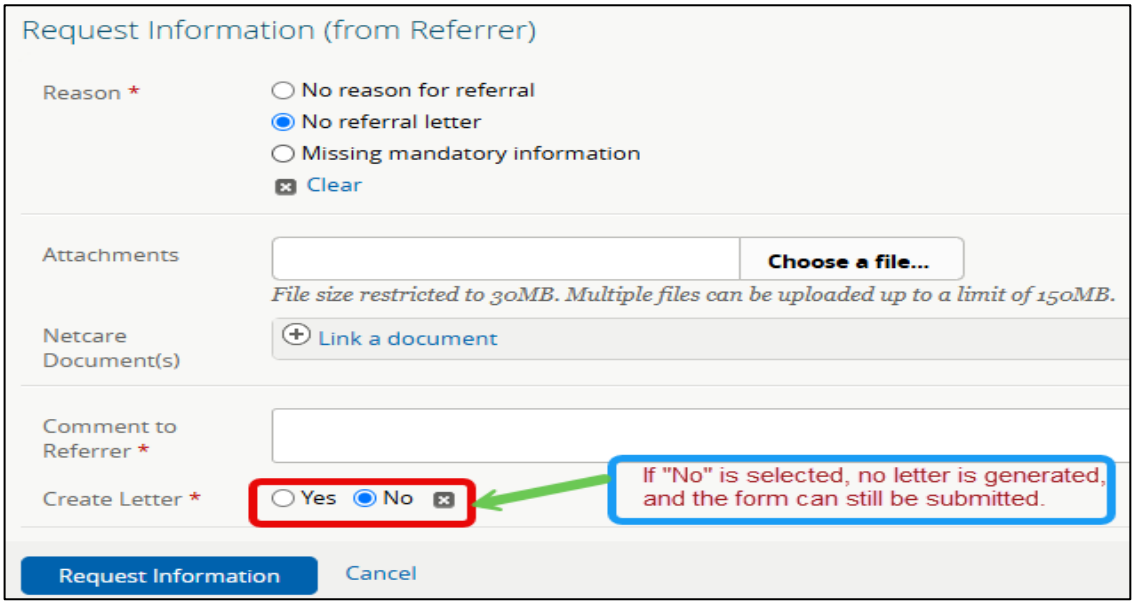
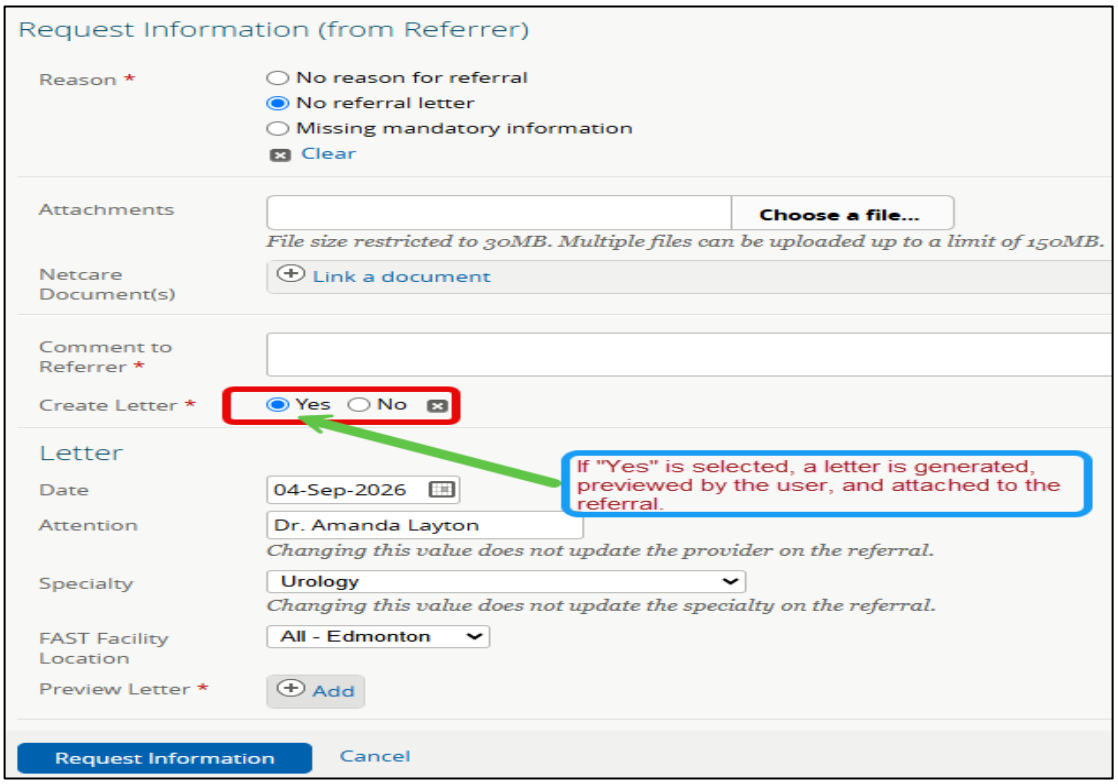


Fig 2: User Selects "Yes" for Letter Generation



Note: The following letter types do not have associated workflow actions and will continue to be available through the **Create and Attach Letter** action:

- Referral Updated
- Review Worksheet
- Referral Pending
- Referral Forwarded – Specialist Not on FAST
- Referral Forwarded – Specialty Not on FAST
- Referral Incomplete – Second Notice

12. *Connect Care Referrals Route to the "Intake" Worklist*

Description:	**Outgoing referrals sent from Connect Care to FAST are automatically routed to the "Intake" Worklist for review and processing.**
Details:	• Referrals originating from Connect Care and sent to FAST will appear on the "Intake" Worklist in eReferral. • FAST staff can review these referrals, assign the appropriate referral reason, and process them through the standard intake workflow.

Materialized View Changes

13. New Data Added to the Materialized View

Description:	**First-assigned referrer fields have been added to the Materialized View (MV).**
Details:	The following fields have been added to the Materialized View to capture details of the first assigned referrer: • FIRST_REFERRING_PROVIDER • FIRST_REFERRING_PROVIDER_FIRST_NAME • FIRST_REFERRING_PROVIDER_LAST_NAME • FIRST_REFERRING_PROVIDER_HSP_ID • FIRST_REFERRER_FACILITY • FIRST_PRACID

14. Additional Fields Added to the Materialized View

Description: **Additional fields from various workflow action forms have been added to the Materialized View (MV).**

Details: As part of ERS Phase 2C changes, the Materialized View (MV) has been updated to include additional referral and workflow action fields to support expanded reporting and analytics. The following fields have been added:

Workflow Action Form	Fields Added to MV
Create Referral	• Preferred Location Rationale • Preferred Provider Rationale • Referring Provider
Redirect	• Letter Date • Attention • Specialty • Specialty Office • FAST Facility Location
Accept (T3)	• Attention • Specialty • Specialty Office • FAST Facility Location
Request Information (from Referrer)	• Letter Date • Attention • Specialty • FAST Facility Location
Cancel	• Standard Advice • Recommendations and Comments • Attention • Specialty • FAST Facility Location
Decline	• Standard Advice • Recommendations and Comments • Attention • Specialty

	• FAST Facility Location
Respond with Advice	• Standard Advice • Attention • PRAC ID • Specialty • FAST Facility Location