Alberta Netcare Portal (ANP) - eReferral Release 2026R.2.0

This document outlines the latest changes to the Alberta Netcare Portal (ANP) and eReferral effective March 19, 2026.

Contents

Netcare Enhancements

1. PDF Document Icon on the Clinical Document Viewer (CDV) Tree	
Description:	**PDF document types on the CDV Tree are now identified with a PDF icon.**
Details:	Some clinical documents on the CDV Tree that contain abnormal results may not display the red visual cue. Not all document formats, such as PDFs, support a 'normality' indicator. The new PDF icon supports clinician awareness of PDF documents.

Netcare Bug Fixes

2. Patient Quick View (PQV) – Immunization (ImmARI) Dashboard	
Description:	**Three bugs were fixed within the Immunization Dashboard on the Patient Quick View.**
Details:	Given and refused immunizations now display separately.
	The adverse reaction field is now populating.
	The immunization date now displays clearly.

eReferral Enhancements

3. Letter Type Default	
Description:	**Letter Type default changed from "Referral Accepted" to "Referral Received."**
Details:	The Letter Type field now defaults to "Referral Received." Users can override the default and select other letter types. This change has no impact on other letter templates or workflows.

4. Attention Field in "Respond with Advice" Letter	
Description:	**Recipient in the Attention field in "Respond with Advice Letter" changed from the Service Provider to the Referrer.**
Details:	When generating a "Respond with Advice" letter: a. The "Attention" field automatically populates with the referring provider's name and Prac ID from the referral record. b. Users retain the ability to edit the value in the "Attention to" and Prac ID fields if necessary. This change has no impact on other letter templates or workflows.

5. Location-Specific Content for "Advice Redirect to WCB" Letter

Description:	**Dynamic content for "Advise Redirect to WCB" based on FAST facility location implemented.**
Details:	When users select "Advise Redirect to WCB" in the "Reason for Decline" dropdown during decline-letter generation, the system now automatically inserts location-specific guidance into the "Recommendations and Comments" section. This enhancement ensures that this decline letter type includes the accurate process instructions for the corresponding FAST facility location.

6. Updated Missing Information Instructions in the "Referral Incomplete Letter"

Description:	**The Referral Incomplete letter updated to show a dynamic message based on the selected missing documentation and provide clear instructions on what to include.**
Details:	The text previously shown under "Please resubmit the referral and include:" now updates based on the selected option: a. "No reason for referral" displays: • Please resubmit the referral and include: a reason for referral. b. "No referral letter" displays: • Please resubmit the referral and include: a referral letter. c. "Missing mandatory information" • No changes to existing text required.

7. Mandatory Second-Level Selection in "Request Information (from Referrer)" and "Referral Incomplete" Letter

Description:	**Users required to choose options in the second-level dropdown menu when completing the Request Information (from Referrer) workflow action form and generating a Referral Incomplete Letter.**
Details:	To ensure reporting accuracy, standardize request details, minimize follow-up queries, and improve referral processing accuracy, selecting a second-level dropdown option is now required for both: • Request Information (from Referrer) • Referral Incomplete Letter

8. *"Intake" Menus in Referral and eConsult Modules Reordered*

Description:	**Workflow order in Referral and eConsult Intake Menus is rearranged to improve efficiency and align with the logical sequence of tasks.**
Details:	To improve usability and streamline referral management for FAST staff, the Intake menus in both the Referral and eConsult modules have been reorganized.

Updated Ordering – Referral Intake Menu

Previous Order:	New Order:
1. Change Referral Reason	1. Start Clerical Triage
2. Complete Clerical Triage	2. Set Service Provider
3. Redirect	3. Set External Triage Site
4. Set External Triage Site	4. Complete Clerical Triage
5. Set Service Provider	5. Redirect
6. Start Clerical Triage	6. Change Referral Reason
7. Update Received Date T2	7. Update Received Date T2

Updated Ordering – eConsult Intake Menu

Previous Order:	New Order:
1. Change Referral Reason	1. Set Service Provider
2. Redirect	2. Redirect
3. Set Service Provider	3. Change Referral Reason

9. Workflow Tabs on the "View Referral" Screen for Referral and eConsult Modules Reordered

Description:	Workflow tabs on the View Referrals screen for Referral and eConsult modules reordered.
Details:	To support a more intuitive workflow and reduce time spent navigating the View Referrals screen, the workflow tabs in the Referral and eConsult modules have been rearranged. The new ordering follows the logical sequence of referral processing, helping users move through tasks more efficiently and with fewer navigation errors.

Updated Ordering – Referral Workflow Tabs

Previous Order:	New Order:
1. Add Note	1. Intake
2. Edit Referral	2. Triage
3. Print	3. Scheduling
4. Print All	4. Communication
5. Advice	5. Closing
6. Closing	6. Advice
7. Communication	7. Add Note
8. Intake	8. Edit Referral
9. Scheduling	9. Print
10. Triage	10. Print All

Updated Ordering – eConsult Workflow Tabs

Previous Order:	New Order:
1. Cancel	1. Intake
2. Print	2. Communication
3. Print All	3. Cancel
4. Advice	4. Advice
5. Communication	5. Print
6. Intake	6. Print All

eReferral Bug Fixes

10. Bug Fixes and Performance Enhancements

Description:	Issues impacting system performance and user access resolved.
Details:	1. Referrals Summary Materialized View - Fixed an issue that caused duplicate records to appear in the Referrals Summary Materialized View, ensuring accurate and consistent reporting. 2. Specialty Field in FAST Letter Generation - Resolved an issue where the "Specialty" field in the "Create and Attach Letter" workflow did not automatically default to the specialty associated with the patient's referral. 3. CDV Tree Access - Fixed an issue that prevented the Data Integrity Support group from accessing referrals through the CDV tree.

### *10. Bug Fixes and Performance Enhancements*	
Description:	**Issues impacting system performance and user access resolved.**
	4. HSC Data Load – Resolved an issue that caused Requirements and Exclusions to display incorrectly in the Health Services Catalogue (HSC). 5. HSC Sandbox and Main – Fixed an issue that prevented users from disabling a Specialty Offering, updating a Pathway URL, or modifying Target Days in the HSC.