

Alberta Netcare Portal (ANP) - eReferral Release 2026R.4.0

This document outlines the latest changes to the Alberta Netcare Portal (ANP) and eReferral effective **July 16, 2026**.

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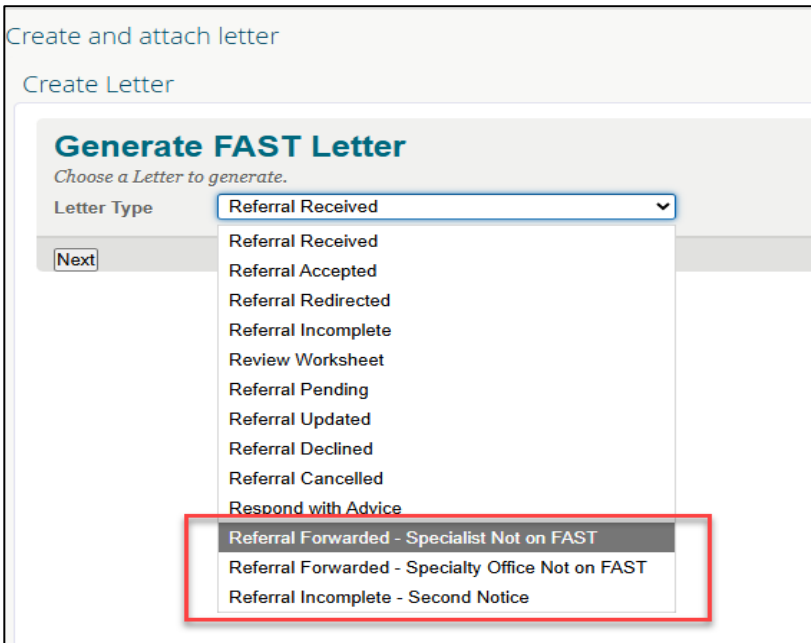
Netcare Bug Fixes

1. Bug Fix(es) and Performance Enhancements

Description:	Issues impacting system performance and reports have been resolved.
Details:	Display of version history for transcribed reports – Transcribed Reports are available again in Edmonton and Rural Zones. Load speed of version history for Transcribed Reports – Speed of display for Transcribed Reports has been restored for Edmonton and Rual Zones.

eReferral Enhancements

2. New Letter Types in eReferral

Description:	Three new letters have been added to eReferral.
Details:	Three new standardized letters are now available in the Create and Attach Letter menu in eReferral to support consistent communication when referrals are forwarded or require additional information: - Referral Forwarded – Specialty Office Not on FAST - Referral Forwarded – Specialist Not on FAST - Referral Incomplete – Second Notice  The screenshot shows the 'Create and attach letter' section with a 'Create Letter' button. Below it is a 'Generate FAST Letter' section with the instruction 'Choose a Letter to generate.' A dropdown menu for 'Letter Type' is open, showing a list of options. The last three options are highlighted with a red box: 'Referral Forwarded - Specialist Not on FAST', 'Referral Forwarded - Specialty Office Not on FAST', and 'Referral Incomplete - Second Notice'.

These additional letters enable Facilitated Access to Surgical Treatment (FAST) users to quickly select the appropriate letter template, reducing manual effort, improving consistency in provider communications, and supporting more timely referral management.



**Primary Care
Alberta**

Alberta Facilitated Access to
Specialized Treatment (FAST) Program
REFERRAL INCOMPLETE
Second Notice

May 14, 2026

Attention: Dr. James Bond

Regarding: [REDACTED] PHN/ULI: [REDACTED]

Reason for Referral: Hematuria microscopic (greater than 3 rbc/hpf)

Referral ID: [REDACTED]

Specialty: Urology

Please bring to the immediate attention of the Referring Provider, if required.

This referral received by the All - Calgary Zone FAST on May 14, 2026 is **INCOMPLETE**.

Please submit the following missing mandatory information, as per the referral pathway:

A completed referral form (attached)

If we have not received this information by August 28, 2026, the referral WILL BE DECLINED.

Once this information has been received by FAST, the referral will be sent to the specialist's office for clinical review and triage.

Thank you for working with the Alberta FAST Program to improve access to surgical consultation.

Peter Pan, Actor
Alberta FAST Program
Phone: 1-833-553-3278 | Fax: 1-833-627-7023



**Primary Care
Alberta**

Alberta Facilitated Access to
Specialized Treatment (FAST) Program
REFERRAL FORWARDED
Specialist not on FAST

July 7, 2026

Attention: Dr. James Bond

Regarding: [REDACTED] PHN/ULI: [REDACTED]

Reason for Referral: Hematuria microscopic (greater than 3 rbc/hpf)

Referral ID: [REDACTED]

Specialty: Urology

Provider: Dr Do Little - Phone: 188-000-0000 Fax: 780-111-0000

You have referred to Dr Do Little who is not part of FAST.

FAST has forwarded this referral to the provider above - no further action required. Please follow up directly with the provider listed above.

Please send all FUTURE referrals for this condition to Dr Do Little directly.

Peter Pan, Actor
Alberta FAST Program
Phone: 1-833-553-3278 | Fax: 1-833-627-7023

	 Primary Care Alberta Alberta Facilitated Access to Specialized Treatment (FAST) Program REFERRAL FORWARDED Specialty Office not on FAST July 7, 2026 Attention: Dr. James Bond Regarding: [REDACTED] PHN/ULI: [REDACTED] Reason for Referral: Hematuria microscopic (greater than 3 rbc/hpf) Referral ID: [REDACTED] Specialty: Planetology Specialty Office: General Hospital in Pluto You have referred to General Hospital in Pluto under Planetology, which is not part of FAST. FAST has forwarded this referral to the specialty office above - <u>no further action required</u>. Please follow up directly with the specialty office listed above. Please send all FUTURE referrals for this condition to General Hospital in Pluto directly. Thank you for working with the Alberta FAST Program. Peter Pan, Actor Alberta FAST Program Phone: 1-833-553-3278 Fax: 1-833-627-7023
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3. Updated Terminology in FAST Letter Headers

Description:	The term "Facility" has been replaced with "Specialty Office" in FAST letter headers.
Details:	To align with approved business terminology, the term "Facility" has been replaced with "Specialty Office" in the headers of the following FAST letters: - Referral Accepted - Referral Redirected - Referral Received This update improves clarity and consistency in referral communications by using terminology that more accurately reflects the referral destination. The change does not affect existing workflows or letter functionality.

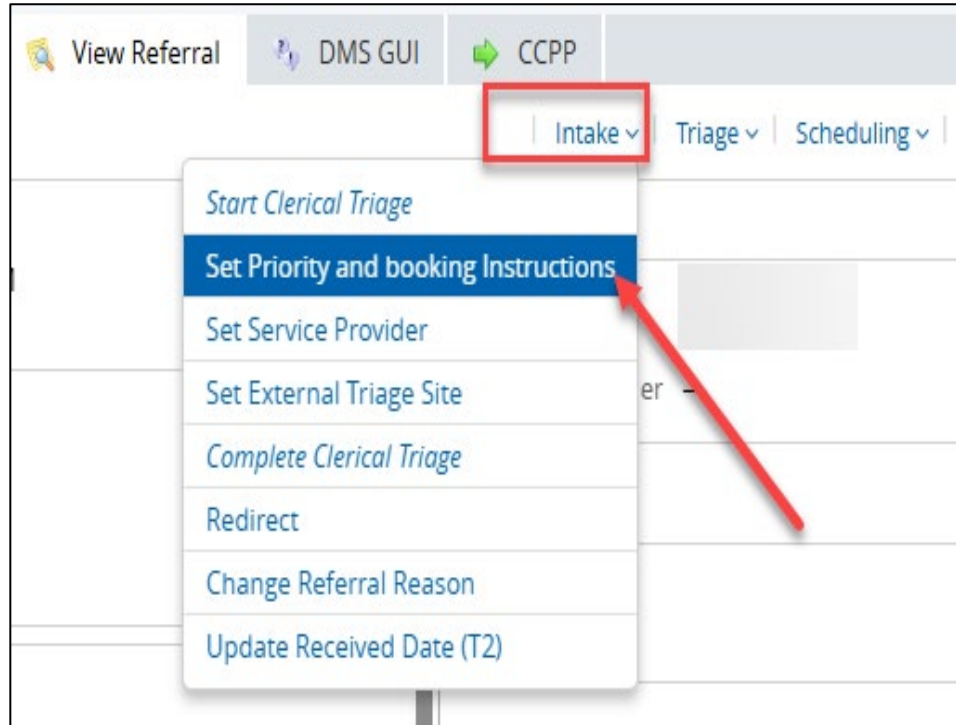
4. "Set Priority and Booking Instructions" Menu Relocated

Description:

The "Set Priority and Booking Instructions" menu has been moved from the "Triage" tab to the "Intake" tab.

Details:

The "Set Priority and Booking Instructions" function is now located in the **Intake** tab, between **Start Clerical Triage** and **Set Service Provider**.



This update streamlines the referral workflow by enabling users to capture priority and booking information earlier in the intake process. The new placement supports a more logical workflow, reduces the need to navigate between tabs, and improves overall efficiency during referral processing.

5. QuRE Reference Updated

Description:

The QuRE (Quality Referral Pocket Checklist) image has been updated.

Details:

The QuRE reference has been updated in eReferral. The updated content clarifies referral requirements and reinforces best practices to support the submission of more complete and accurate referrals. This helps to reduce processing delays, minimizes requests for additional information, and decreases unnecessary follow-up communication.

The screenshot displays the updated QuRE Reference form, which is divided into two main sections: 'Quality Referral Pocket Checklist' and 'Quality Consult Pocket Checklist'. Both sections include a header with the QuRE logo and a checkbox for 'View QuRE Card Checklist'. Below the header, there is a note: 'The information captured in this form is based on the Quality Referral Pocket Checklist (www.ahs.ca/QuRE)'. The 'Quality Referral Pocket Checklist' section includes fields for Patient Information, Primary Care MD/NP Information, Requesting MD/NP Information, Clear Reason for Referral, Patient's Current Status, Relevant Findings (Results Attached), Current & Past Management (With Outcomes), and Comorbidities. The 'Quality Consult Pocket Checklist' section includes fields for Patient Information, Requesting MD/NP Information, Consulting MD/NP Information, Purpose of Consultation, Diagnostic Considerations, Management Plan, and Follow-Up Plan. At the bottom of the 'Quality Consult Pocket Checklist' section, there is a footer with contact information and a copyright notice: '© Primary Care Alberta 2025. Updated April 2025'.

Materialized View Changes

6. Materialized View Query Optimization (Phase 2)

Description:

The Materialized View query has been optimized.

Details:

As part of Phase 2 of the reporting performance enhancements, the Materialized View query has been optimized to support near real-time refreshes by processing only newly created or updated referrals. This improvement reduces query processing overhead, improves data refresh efficiency, and provides reporting users with more timely and current referral data for analysis and operational reporting.

eReferral Bug Fixes

7. Bug Fix(es) and Performance Enhancements

Description:	Issues impacting system performance, data accuracy, and user access have been resolved.
Details:	1. HSC MAIN Requirements Screen Search Error – Resolved an issue that caused errors when searching within the HSC MAIN Requirements screen. Users can now search for and add requirement information without interruption, improving the overall user experience. 2. Materialized View Data Correction – Corrected the data displayed in the <i>FIRST_TRIAGE_FACILITY_NAME_SEND_TO</i> field within the Materialized View. Reports now accurately reflect the initial destination of referrals, improving referral tracking and supporting more reliable operational reporting and analysis. 3. "Respond with Advice" Workflow Action Form – Fixed an issue where the incorrect form was displayed when selecting the Respond with Advice (Review Required) workflow action. Users now see the appropriate form, ensuring advice responses can be completed accurately and without workflow disruption.