

#### This quick reference provides instructions for

- <u>Requesting Connect Care Provider Portal (CCPP) access</u>
- Amending existing CCPP user access
- <u>Removing existing CCPP user access</u>

#### **Requesting CCPP Access**

1 Click "*Request or Modify Access*" from the AHS IAM homepage.



#### 2 Select a user

- Click "*Myself*" to start a request for yourself Or
- Search for an existing user. If no match is found, click "+ New User."
- 3 Click "*Request Access*" next to the Alberta Netcare Portal entitlement, then click "*Next*."

(Note: It will appear as Change Access if the end-user has an active account.)

| I Available Entitlements   |   |    |  |  |  |  |  |
|--|---|----|--|--|--|--|--|
| Q Search Ent   | itlements   |    |  |  |  |  |  |
| Action 👫   | Entitlement / Resource  | 14 |  |  |  |  |  |
| Request Access   | Alberta Netcare Portal Used to request Netcare and PIN/PD access. |    |  |  |  |  |  |
| Request Access Access Authorized Approver / Custodian Request, modify or remove Administrative entitlements for managing access for target applications. ONLY required for those who do not have a qualifying Delegation of Human Resources Authority (DOHRA). |   |    |  |  |  |  |  |



4 Complete the Access Request form, selecting the "*Request Connect Care Provider Portal*" checkbox.

|        | lberta Health<br>ervices | Identity & Access  | Management (IAM         | DAT Environment | L Community Authorized Approver | C+ Log out | <li>Support Page</li> |
|--------|--------------------------|--------------------|-------------------------|-----------------|---------------------------------|------------|-----------------------|
| A Home | 💄 Self Service 🗸         | 🖸 Access Request 🗸 | C Access Certifications | 🗏 Reports 🗸     |                                 |            | 6                     |

### Complete Access Request

| Alberta Netcare Portal - Community User One            |                          |                            |                                  |   |  |
|--|--------------------------|----------------------------|----------------------------------|---|--|
| Request Type   | New                      | ~                          |                                  |   |  |
| Easilities   |                          |                            |                                  | Select the desired facility   |  |
| Facilities   | search                   |                            | l                                |   |  |
| Malcolm Chang Professional Corporation(GBP1            |                          |                            |                                  | Select a profession and job role from the   |  |
| Facility - Malcolm Chang Professional Corporation GBP1 |                          |                            |                                  | license ID if prompted.   |  |
|  |                          |                            | -                                | <b>Note</b> : If the college license ID or DOB entered is not valid and/or does not match the |  |
| * Profession   | Licensed Practical N     | urse 🗸                     |                                  | Provincial Provider Registry (PPR), an error  |  |
| * Job Role   | LPN                      | ~                          |                                  | message will display. If you require further  |  |
| * Netcare Role   | * Netcare Role Clinical2 |                            | <ul> <li>Netcare Role</li> </ul> | Services Provider Support at <b>1-855-643-8649</b> .  |  |
| PD Access  | Select                   | v                          |                                  |   |  |
| PIN Access   | Select                   | ~                          |                                  | Colort the environminte Nisteaus value  |  |
| Sunset Date  | 2026-03-21               | <b></b>                    |                                  | Select the appropriate Netcare role.  |  |
| Pharmacy Batch Access                                  |                          |                            |                                  |   |  |
| Request Connect Care Provider                          |                          | Select the Request CCP     | P check                          | DOX.  |  |
| Portal   | _                        | Note: Access is only ava   | ilable for                       | facilities that are CCPP-live and for users   |  |
| Remote Access Required                                 |                          | with Clinical 1 or 2 acces | s. If the ι                      | user already has CCPP access, the   |  |
| Authorized Approver: Community                         | y Authorized Approver Ch | checkbox will display as   | "Modify c                        | or Remove Connect Care Provider Portal."  |  |
|  | •                        |                            |                                  |   |  |
| Request Notes  |                          |                            |                                  |   |  |
|  |                          |                            |                                  |   |  |
| l  |                          |                            |                                  |   |  |

# 5 Complete the Remote User Network Access (RUNA) form

| X Remote User Network Access (RUI   | NA)   |  |
|---|---|--|
| Request Type  | New   | Select the appropriate RUNA request type and token type from the drop-down menus.                                      |
| * RUNA Request Type   | New   |  |
| <b>∗</b> Token Type   | Soft Token 🗸  | <b>Note</b> : If requesting a hard token, a delivery address is required. If requesting a soft token, a personal email |
|   |   | address is required.   |
| Access Information  |   |  |
|   |   | Note: For ANP and CCPP access the "Remote  |
| Remote Access Required  | myapps (stua) necone  | Access Required" labels will default to MyApps   |
|   | search  | [Citrix] and Netcare.  |
|   | AH-ACCIS  | ······ ··· ···························   |
|   | AH-AID  |  |
|   | AH-ARP/APP  |  |
|   | AH-BIE  |  |
|   | AH-DSR  |  |
|   | AH-HLINK  |  |
|   | AH-Imm/ARL/IDSM)  |  |
|   |   |  |
|   |   |  |
| Contact Information   |   |  |
|   |   |  |
| NOTE: RSA Soft Tokens are only su<br>Please enter an e-mail address that is | pported by Android and iOS Smartphones. For any other cellular device, please choos<br>setup on the user's smartphone ( Personal E-mail for Soft Token ). | e Hard Token.  |
|   |   |  |
| * Personal E-mail   | mail_user1@externalmail.ca  |  |
| * Confirm E-mail  | mail_user1@externalmail.ca  |  |
| Please review the RSA SecurID   | Soft Token Prerequisites.   |  |
|   |   |  |
|   |   |  |
| Additional Information  |   |  |
| * State the reason the user needs   | Netcare Access  | In the "State the reason the user needs  |
| Remote Access   |   | remote access" field, ensure that  |
| Additional Request Comments   |   | "Netcare Access" is listed.  |
|   |   |  |
|   | ĥ   |  |

# 6 Complete the Epic (Connect Care) form

| Request Type  | New   | ~   |
|---|---|---|
|   |   | Select the <b>Connect Care Provider Portal Ro</b>                     |
| Role Category<br>(select to add an access<br>criteria bundle) | Connect Care Provider Portal Role Category      | Category checkbox. This will open the Acces<br>Criteria Bundle panel. |
|   |   | C User Guide: Epic (DMO,3M), Connect Care Provider Portal             |
| Connect Care Provider F                                       | Portal Role Category - Access Criteria Bundle   | - Remov   |
|   |   | Select the desired facility code from                                 |
| * Facilities  | Malcolm Chang Professional Corporation GBP1     |   |
| Account Effective<br>Date                                     | 2025-03-21                                      | Accept or change the default account                                  |
| Account Expiry Date   | 2026-03-21                                      | effective date and account expiry                                     |
| * Position Designation  | Licensed Practical Nurse                        |   |
| College License ID  |   | Select the user's profession.   |
| Onnect Care Provider  | X CCPP Clinical 4                               |   |
| Portal Roles  | CCPP Clinical 1                                 |   |
|   | CCPP Clinical 4                                 | Enter active license ID, if required.                                 |
|   | CCPP Clinical 8                                 |   |
|   | Connect Care Provider Portal Clinical Support   | Select the default available role.                                    |
|   | Connect Care Provider Portal Front Desk Staff   |   |
|   | Connect Care Provider Portal Interim Physician  |   |
|   | Connect Care Provider Portal Ontometry          |   |
| Required Training   | Epic - Placeholder for required eLearning [999] |   |
|   |   |   |
|   |   |   |
| 💄 Entitlement Manager: [                                      | Community Authorized Approver                   |   |
|   |   |   |
| gin Type Guide  |   |   |
| s user already has Remote Acco                                | ess with Epic role.                             |   |
| Additional Request  |   |   |
| Sources   |   |   |
|   |   |   |

### 7 Complete the request and retrieve user credentials

| Alberta Health Identity & Access   | s Management (IAM)                            |   |  | L Community Authoriz  | ed Approver 🕞 Log out 🤀 Support Page                            |
|--|---|---|--|---|---|
| ♠ Home L Self Service  | C Access Certifications                       | 🗉 Reports 🗸   |  |   |   |
| Access Requests  | Request Status                                |   |  |   |   |
| C Pequest or Medify Assess   | Request R                                     | equested Stat   | ıs - Access - Type   | User  | Requester   |
| Approvals  Work Requests   | IAM-0572960 2                                 | 1-Mar-2025 03:00 PM Com<br>Pend<br>Pend                               | pleted - Alberta Netcare Portal - New<br>ling - Epic (Connect Care) - New<br>ling - Remote User Network Access (RU | Community User One NA) - New  | Community Authorized Approver                                   |
| Access Certifications  | From the hor                                  | mepage, click "   | Work Requests" t   | o open the request qu   | eue.  |
| Self Service   | Your Entitlement I<br>To make a request for s | _ist<br>omeone else, use Request or Modify Acc                        | e53  |   |   |
| <ul> <li>✓ Change Password</li> <li>➡ Update Security Questions</li> </ul> | Action  | Entitlement / Resource  |  |   |   |
| L View Profile   | Change Access                                 | Authorized Approver / Custodia<br>have a qualifying Delegation of Hur | n Request, modify or remove Administrati<br>aan Resources Authority (DOHRA). Adminis                               | ve entitlements for managing access for target applicati<br>trative entitlements will only be visible to those that car | ons. ONLY required for those who do not<br>n manage the access. |
|  | Change Access                                 | Network Account (NAR) Reque<br>Termination of an AHS non-employ       | st, modify, rename or reactivate AHS netwo<br>ee. Perform an Emergency Termination of a                            | rk access for AHS non-employees and community end<br>n AHS employee.  | -users. Perform a Standard or Emergency                         |
|  |   |   |  |   |   |
| Alberta Health Identity & Access   | s Management (IAM)                            |   |  | 👤 Community Authoriz  | ed Approver 🕞 Log out 3 Support Page                            |
| ♠ Home L Self Service  | C Access Certifications                       | 🖩 Reports 🗸   |  |   |   |
| Work Requests  |   |   |  |   |   |
| Search all of your Work Requests.  |   |   |  |   |   |
| Request Number Q Enter the last 3 or more dig                              | its. Ex: 3286 Search X                        | Clear Filters   | Paquest Types  | lleare  |   |
| All  | ~ All   |   | <ul> <li>All</li> </ul>  | ~ All   | ~   |
| Filter visible attributes         Exclude                                  |   |   |  |   |   |
| Request ↓↑ Queue ↓↑  | Asset 1                                       | Request Type 👫 User   | ↓↑ Requester   | 1 Queue Entry Date  | J↑ Latest Comment J↑  |
| IAM-0572960 Click the re   | equest numbe                                  | er.   | nunity User One Community Authoriz   | ed Approver 21-Mar-2025   |   |
|  | •   |   |  | Page Size 50 Vork Requ  | uests 1 - 1 (by oldest to most recent) Total of 1               |

## Open and review the Epic (Connect Care) credential delivery notice.

| AHS User Id      |   |   |
|------------------|---|---|
| AHS Password     | ▲ | Scroll to the "Credentials to be delivered" section and note the user's |
| ANP User Id      |   | credentials.  |
|                  | L |   |
| our Comments 🗭 😧 |   |   |
|                  |   |   |
|                  |   |   |
|                  |   |   |

# Modifying or Removing Existing CCPP Access

1 Click "*Request or Modify Access*" from the AHS IAM homepage.



- 2 Select a user
  - Click "*Myself*" to start a request for yourself Or
  - Search for an existing user. If no match is found, click "+ New User."
- 3 Click "Change Access" next to the Alberta Netcare Portal entitlement, then click "Next."

| Available Entit   | lements   |    |  |  |  |  |
|---|---|----|--|--|--|--|
| Q Search Ent  | itlements   |    |  |  |  |  |
| Action 1  | Entitlement / Resource  | 14 |  |  |  |  |
| Request Access  | Alberta Netcare Portal Used to request Netcare and PIN/PD access. |    |  |  |  |  |
| Request Access Authorized Approver / Custodian Request, modify or remove Administrative entitlements for managing access for target applications. ONLY required for those who do not have a qualifying Delegation of Human Resources Authority (DOHRA). |   |    |  |  |  |  |

4 Complete the Access Request form, selecting the "*Modify or Remove Connect Care Provider Portal*" checkbox.

|        | Alberta Health<br>Services | Identity & Access  | Management (IAN       | n) <b></b>  | L Community Authorized Approver | C+ Log out | Support Page |
|--------|----------------------------|--------------------|-----------------------|-------------|---------------------------------|------------|--------------|
| A Home | L Self Service 🗸           | 🕼 Access Request 😽 | Access Certifications | 🗏 Reports 🗸 |                                 |            |              |

### Complete Access Request

| Alberta Netcare Portal - Community User Two  |  |   |  |  |  |
|--|--|---|--|--|--|
| Request Type<br>Facilities   | Modify ~   | If the correct facility does not appear in the panel below, select the desired facility.  |  |  |  |
|  | Kwan Mountain View Medical Office GBP3     Malcolm Chang Professional Corporation GBP1   | Select a profession and job role from the dropdown list. Provide an active college license ID if prompted.  |  |  |  |
| <ul> <li>Facility - Malcolm Chang Profes</li> <li>* Profession</li> <li>* Job Role</li> </ul>  | Licensed Practical Nurse   | Note: If the college license ID or DOB entered is not<br>valid and/or does not match the Provincial Provider<br>Registry (PPR), an error message will display. If you<br>require further assistance with this step, contact<br>eHealth Services Provider Support at <b>1-855-643-</b> |  |  |  |
| * Netcare Role<br>PD Access<br>PIN Access<br>Sunset Date   | Clinical2  | Select the appropriate Netcare role.  |  |  |  |
| Pharmacy Batch Access<br>Modify or Remove Connect Care<br>Provider Portal<br>Remote Access Required<br>This user already has Remote Access<br>& Authorized Approver: community | nove CCPP" checkbox.<br>le for facilities that are CCPP-live and for users<br>the user does not have CCPP access, the<br>lest Connect Care Provider Portal." |   |  |  |  |
| Request Notes  |  |   |  |  |  |

# 5 Complete the Remote User Network Access (RUNA) form

| Remote User Network Access (RU)                         | NA)  | Select the appropriate RUNA request type |  |  |  |  |
|---|--|--|--|--|--|--|
| Request Type  | New ~  |  | and token type from the drop-down menus.   |  |  |  |
| * RUNA Request Type                                     | New ~  |  | <b>Note</b> : If requesting a hard token, a delivery   |  |  |  |
| <b>≭</b> Token Type                                     | Soft Token 🗸   |  | address is required. If requesting a soft token, a personal email address is required.                                     |  |  |  |
|   |  |  |  |  |  |  |
| Access Information                                      |  |  |  |  |  |  |
| Remote Access Required                                  | MyApps [Gititi] Notcare  | •  | Note: For ANP and CCPP access, the<br>"Remote Access Required" labels will   |  |  |  |
|   | search   |  | default to <b>MyApps</b> [Citrix] and <b>Netcare</b> .   |  |  |  |
|   | AH-ACCIS   |  | -  |  |  |  |
|   |  |  |  |  |  |  |
|   |  |  |  |  |  |  |
|   | AH-DSR   |  |  |  |  |  |
|   | AH-HLINK   |  |  |  |  |  |
|   | AHJmm/ARI (IDSM)   |  |  |  |  |  |
| Contact Information                                     | poported by Android and IOS Smartphones. For any other cellular device, please | choose Hard Toke                         | n  |  |  |  |
| Please enter an e-mail address that is                  | setup on the user's smartphone ( Personal E-mail for Soft Token ).             |  |  |  |  |  |
| <b>∗</b> Personal E-mail                                | mail_user1@externalmail.ca   |  |  |  |  |  |
| * Confirm E-mail  | mail_user1@externalmail.ca   |  |  |  |  |  |
| Please review the RSA SecurID Soft Token Prerequisites. |  |  |  |  |  |  |
|   |  |  |  |  |  |  |
| * State the reason the user needs<br>Remote Access      | Netcare Access   | •  | In the " <i>State the reason the user needs</i><br><i>remote access</i> " field, ensure that<br>"Netcare Access" is listed |  |  |  |
| Additional Request Comments                             |  |  |  |  |  |  |
|   |  |  |  |  |  |  |

# 6 Complete the Epic (Connect Care) form

| 🖍 Epic (Connect Care)  |   |                         |                |   |
|--|---|-------------------------|----------------|---|
| Request Type   | Modify  | Select t                | ne Connect (   | Care Provider Portal Role                   |
| Role Category<br>(select to add an access criteria<br>bundle)    | Connect Care Provider Portal Role Category  | <b>Bundle</b> facility. | panel, enabli  | ing you to add an additional role or        |
| Connect Care Provider Portal B                                   | Role Category - Access Criteria Bundle  |                         |                |   |
|  |   |                         | Selec<br>drop- | t desired facility code from the down menu. |
| * Facilities   | Malcolm Chang Professional Corporation GBP1   | ~                       |                |   |
|  | 2025-03-21  |                         |                | pt or change default account                |
| * Account Expiry Date  | 2026-03-21  | 1                       | ellect         | ive date and account explit dates.          |
| * Position Designation   | Licensed Practical Nurse  | ~                       | Selec          | t the user's profession                     |
| College License ID   |   |                         |                |   |
| Ocnnect Care Provider Portal<br>Roles                            | CCPP Clinical 4   |                         | Enter          | active license ID, if required              |
|  | CCPP Clinical 4   |                         |                | , <sub>1</sub>                              |
|  | CCPP Clinical 8   |                         |                |   |
|  | Connect Care Provider Portal Clinical Support   |                         | Selec          | t the default available role.               |
|  | Connect Care Provider Portal Front Desk Staff   |                         |                |   |
|  | Connect Care Provider Portal Interim Physician  |                         |                |   |
|  | Connect Care Provider Podal Untometry      No training requirements have been detected for this request |                         |                |   |
| Ø Required Training  | ·····   |                         |                |   |
| Entitlement Manager: Communit     Connect Care Provider Portal F | V Authorized Approver Authorized Approver Authorized Approver Role Category - Access Criteria Bundle    | rized App               | rover, which   | can be amended or removed.                  |
|  |   |                         |                |   |
| * Facilities   | Kwan Mountain View Madical OfficalGRD3  | ~                       |                |   |
|  |   |                         |                |   |
| Account Evering Date   | 2025-03-21  | -                       |                |   |
| * Resition Designation   | Liconcod Bractical Nurso  |                         |                |   |
| College License ID   |   |                         |                |   |
| O Connect Care Provider Portal                                   | X CCPP Clinical 4   |                         |                |   |
| Roles  | CCPP Clinical 1   |                         |                |   |
|  | CCPP Clinical 4   |                         |                |   |
|  | CCPP Clinical 8   |                         |                |   |
|  | Connect Care Provider Portal Clinical Support   |                         |                |   |
|  | Connect Care Provider Portal Front Desk Staff   |                         |                |   |
|  | Connect Care Provider Portal Interim Physician  |                         |                |   |
| Required Training  | No training requirements have been detected for this request.   |                         |                |   |
| Trequired maining  |   |                         |                |   |
| Lentitlement Manager: Communit                                   | y Authorized Approver   |                         |                |   |
|  |   |                         |                |   |
| C Login Type Guide<br>This user already has Remote Access with   | Epic role.  |                         |                |   |
| Additional Request Comments                                      |   | k                       |                |   |
| Submit Request Save As Draft                                     | Previous Cancel   | Submit th               | e request.     |   |

# Removing CCPP Access for a Facility

| New if yr interimental in it interimental in it datary   Cancel data fan de table interimental in it datary Cancel data fan de table interimental interi   | Epic (Connect Care)                                     |  |  |
|--|---|--|--|
|  | Request Type  | Modify   |  |
| Of a Grand State   1    1   1   1   1   1   1   1   1   1    1<  |   |  |  |
| Automatical control in the relation of control in the relation o                              | Role Category (select to add an access criteria bundle) | Connect Care Provider Portal Role Category   | Select a role category to add an access criteria bundle. An Access Criteria Bundle is bound by the role category, for a time<br>(launch), for the chosen roles, and the approver. One or more bundles can be added of the same or different role type. |
| <form><pre>0 developes that the that the chargey - Access the time to be the time to b</pre></form> | burraity  |  | C User Guide: Epic (DMO,3M), Connect Care Provider Portal  |
| <pre>     final image im</pre>             | Connect Care Provider Portal                            | Role Category - Access Criteria Bundle   | - Remove   |
| <pre>*Faire image image constraints of produced constr</pre>             |   |  |  |
| <ul> <li>• ensure there is no is a case they is case they is case they is a case</li></ul>          | * Facilities  | Malcolm Chang Professional Corporation GBP1  |  |
| • A count boy in a line i                              |   | 2025-03-21   | To remove a user's access, follow the  |
| • Present inter gold refaced there information in the provide the califity of which you want to remove access.   • Orest care Provide Free in the califity of which you want to remove access.   • Orest care Provide Free information in the provide in the provide in the pro  | * Account Expiry Date                                   | 2026-03-21   | Request or Modify Access steps above.  |
| Compact Lawser Di            • Control Care Provide Protein Care Control Line on State Contrel Line on   | * Position Designation                                  | Licensed Practical Nurse   | napel click "Remove" next to the facility  |
| Construction provider prime   Construction provider prime   Construction prime   Construction prime C  | College License ID                                      |  | for which you want to remove access  |
| Image: Control of the set of the                               | Connect Care Provider Portal     Roles                  | CCPP Clinical 4  | I which you want to remove access.   |
| <pre>you will be prompted to enter a disable reason. you will be prompted to e</pre>             | Koles   | CCPP Clinical 1  | <b>Note</b> : If you are removing the last listed facility,  |
| Const Care Pooks Phale Face Datas Steps     Const Care D                        |   |  | you will be prompted to enter a disable reason.  |
| I concol clare Provider Parta la fanta la basi anti-   I concol clare Provider Parta la basi concol clare to the meteric   I concont clare Provider Parta la basi concol clare Basica   I concont clare Provider Parta la basica la basica da la concol clare Basica   I concont clare Provider Parta la basica la concol clare Basica   I concont clare Provider Parta la basica la concol clare Basica   I concont clare Provider Parta la basica la concol clare Basica   I concont clare Provider Parta la basica la concol clare Basica   I concont clare Provider Parta la basica la concol clare Basica   I concont clare Provider Parta la basica la concol clare Basica   I concont clare Provider Parta la basica la concol clare Basica   I concont clare Provider Parta la basica la concol clare Basica   I concont clare Provider Parta la basica la concol clare Basica   I concont clare Provider Parta la basica la concol clare Basica   I concont clare Provider Parta la basica la concol clare Basica   I concont clare Provider Parta la basica la concol clare Basica   I concont clare Provider Parta la basica la concol clare Basica   I concont clare Parta maxica   |   | Connect Care Provider Portal Clinical Support  |  |
| Consect Care Provider Portal Interne Physical     Consect Care Provider Portal Interne Physical     Consect Care Provider Portal Interne States  Consect Care Provider Portal Intere States  Consect                        |   | Connect Care Provider Portal Front Desk Staff  |  |
| • Required Taxing              • Instance requirements            • Required Taxing              • Instance requirements            • Content Clane Provider Portal Hole Clanegory - Access Clateris Bundl               • content            • Facilities               Excentent Homeser:               • content            • Facilities               Excentent Homeser:               • content            • Facilities               Excentent Homeser:               205:02:13               • content            • Content Clare Provider Portal Hole Clanegory - Access Clateria Bundl               205:02:13               Content Clare Homeser:            • Content Clare Homeser:               205:02:13               205:02:13               Content Clare Homeser:            • Content Clare Homeser:               Content Clare Homeser:            • Requere Hatere:   |   | Connect Care Provider Portal Interim Physician   |  |
| Proputer Taxing Proputer Taxing Proputer Taxing Proputer Taxing Proputer Taxing Proputer Taxing Proputer Partial Role Calegoys - Access Caleria Bund Proputer Partial Role Caleria Signed Proputer Partial Role Caleria Signed Proputer Partial Role Caleria Signed Proputer Partial Role CaleFord Proputer Partial Role CaleFord Partial Role CaleFord Proputer Partial Role CaleFord Partial Role CaleFord Partial Role CaleFord Proputer Partial Role CaleFord Partial Role CaleFord Proputer Partial Role CaleFord Partial                    |   | Connect Care Provider Portal Ontometry   |  |
| Feilies Keen Montain Veer Medical Officie/GPP3     Geoder Effective Date     2025-93-21     Geoder Eprice 2025-12-31     Geoder Provider Protai     Geoder Provider Protai     Geoder Discound Environments     Robies     Geoder Chare Provider Portai Charles Staff     Geoder Charles Provider Portai Charles Staff     Geoder Charles     Through Portai Portai Charles Staff     Geoder Charles Provider Portai Charles Staff     Geoder Charles     Through Portai Portai Charles Staff     Geoder Charles Provider Portai Charles Staff     Geoder Charles     Through Portai Portai Charles Staff     Geoder Charles Provider Portai Charles Staff     Geoder Charles Provider Portai Charles Staff     Geoder Charles Staff     Geoder Charles Provider Portai Charles Staff     Geoder Charles Staff     Ge                        | Connect Care Provider Portal I                          | Role Category - Access Criteria Bundle   | - Remov  |
| Account Effective Pate     2025-03-21     2025-17-33     College License ID     College License ID     College License ID     Connect Care Provider Potal     CoCPP Clinical 4     COCPP Clinical 4     COCPP Clinical 8     Connect Care Provider Potal Clinical Support     Connect Care Provider Potal Inform Physical     Connect Care Provider Potal Potal Potal Potal Potal Potal Potal     Connect Care Potal Pota                        | * Facilities  | Kwan Mountain View Medical Office GBP3   |  |
| Account Expiry Data 2025-12-31 College License D College License D College License D College License D ColPe Clinical 1 CoCPP Clinical 3 CoCPP Clinical 3 CoCPP Clinical 3 CoCPP Clinical 3 Connect Care Provider Portal Connect Care Provider Portal Inform Physican Connect Care Provider Portal Care Portal Care Portal Care                     | Account Effective Date     Account Effective Date       | 2025-03-21   |  |
| Position Designation College License D College License D Connect Care Provider Portal Cinical 3 COCPP Cinical 4 Cornect Care Provider Portal Cinical Support Connect Care Provider Portal Interm Physican Connect Care Provider Portal Cinical Support Connect Care Provider Portal Interm Physican Connect Care Provider Portal Interm Physican Connect Care Provider Portal Cinical Support No training requirements have been detected for this request Lettitional Request Connection Additional Request Comments Additional Request Comments   | * Account Expiry Date                                   | 2025-12-31   | #  |
| Connect Care Provider Portal   Roles   COPP Clinical 1   COPP Clinical 3   COPP Clinical 3   Connect Care Provider Portal Clinical Support   Connect Care Provider Portal I linein Physician   Connect Care Provider Portal Rinn Desk Staff   Connect Care Provider Portal Rinn Physician  | * Position Designation                                  | Licensed Practical Nurse   |  |
| Connect Care Provider Portal COPP Clinical 1 COPP Clinical 3 COPP Clinical 3 Connect Care Provider Portal Connect Care Portal Connect Care Provider Portal Connect Care Portal Connect C                    |   | M CCDD Clases ( )  |  |
| CCPP Clinical 4 CCPP Clinical 3 CCPP Clinical 4 CCPP Clinical                    | Connect Care Provider Portal<br>Roles                   | CCPP Clinical 1  |  |
| CCCPP Clinical 8 Connect Caro Provider Portal Clinical Support Connect Caro Provider Portal Front Desk Staff Connect Caro Provider Portal Interim Physician Connect Caro Portal Interim Physicin Connect Caro Portal Interim Physician Connect Caro                     |   | CCPP Clinical 4  |  |
| Connect Care Provider Portal Clinical Support Connect Care Provider Portal Front Desk Staff Connect Care Provider Portal Interim Physician Connect Care Provider Portal Contentiv No training requirements have been detected for this request.  Leftitiement Manager: Comments Leftitiement Manager: Comments Leftitiement Manager: Contentive Autocated Agenore Leftitiement Manager: Contentive Autocated Agenore Leftitiement Manager: Contentity Agenore Leftitiement Manager: Contentity Autocated Agenore Leftitiement Manager: Contentity Autocated Agenore Leftitiement Manager: Contentity Agenore Lefti                    |   | CCPP Clinical 8  |  |
| Connect Care Provider Portial Inform Physician Connect Care Portial Inform Connect Care Portial Info                    |   | Connect Care Provider Portal Clinical Support Connect Care Provider Portal Support           | 1  |
| Connect Care Browkler Bortal Cotometre      Required Training     No training requirements have been detected for this request.      Entitlement Manager: Community Authorsed Approver      user already has Remote Access with Epic role.  Additional Request Comments  |   | Connect Care Provider Portal Front Desk Staff Connect Care Provider Portal Interim Physician |  |
| Required Training     No training requirements have been detected for this request.     Entitlement Manager:     Community Authorized Agenerer:     in Type Guide     user already has Remote Access with Epic role.     Additional Request Comments   |   | Connect Care Provider Portal Ontomatry   |  |
| Entitlement Manager: Community Autitotized Approver in Type Guide user already has Remole Access with Epic role.  Additional Request Comments  | Required Training                                       | No training requirements have been detected for this request.                                |  |
| Entitlement Manager: Community Authorited Approver in Type Guide user already has Remote Access with Epic role.  Additional Request Comments   |   |  |  |
| in Type Guide user already has Remote Access with Epic role. Additional Request Comments   | LEntitlement Manager: Commun                            | ty Authorized Approver   |  |
| Additional Request Comments  | nin Tuno Guido  |  |  |
| Additional Request Comments  | s user already has Remote Access with                   | n Epic role.   |  |
| <i>h</i>   | Additional Request Comments                             |  |  |
|  |   |  |  |