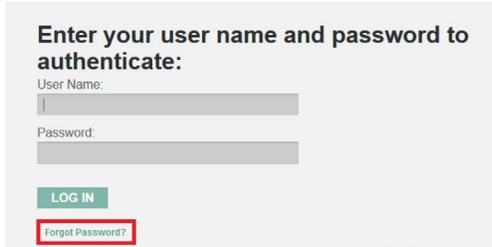


This quick reference provides instructions for changing or resetting your Alberta Health Identity & Access Management (IAM) password for Immunization Direct Submission Mechanism (IDSM) access.

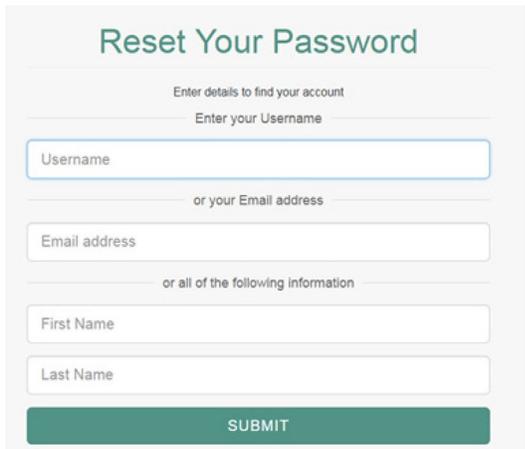
TIP For instructions on logging into IDSM for the first time with a temporary password, refer to the quick reference [How to Log Into IDSM](#).

- 1 Click the applicable login link:
 - [Log into IAM Remotely](#) (external to AHS network). Then, go to **Step 2**.
 - [Log into IAM within the AHS Network](#)
- 2 From the AH IAM login page click **Forgot Password?**



- 3 On the **Reset Password** page enter either your **IAM username** or the **e-mail address** associated with your account.

Alternatively, you can enter your first and last name.
- 4 Click **Submit**.



- 5 Enter your response for the two security questions.

Note: These were set up during your first IDSM login.



- 6 Click **Submit**.
- 7 Enter a **new password** twice and click **Submit**.



- 8 A page stating “Your password has been successfully reset” will display.



- 9 Return to the **login page** and login to IDSM with your new password.