

Referring Provider Notifications

eReferral Provider Notifications allow referring providers to track referral activity for referrals and eConsults submitted in eReferral through an immediate or daily summary email.

Receiving too many notifications?

To receive fewer notifications or no notification at all, you can customize or turn off notifications at any time.

FYI: FAST will always communicate with you directly regarding referrals you have submitted so there is no risk of missing vital information.

NOTE: Notifications can only be sent for eConsults and Referrals that are stored and tracked in eReferral, including FAST referrals.

Notifications are sent to the email you have entered in the Notification email address field in [My Details](#). It can be changed at any time. Note that email notifications do not contain patient identifying information.

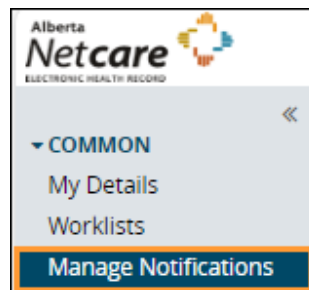
Please enter a regularly accessed email address. This address is used for ANP Outage notifications, eReferral updates, Provider Notifications and as an alternate for remote access expiry notifications. You must log out of Alberta Netcare for an hour for your email address change to be processed.

Notification email address
Training@test.com

Unsubscribe from Notifications

There are currently [fifteen default notifications](#) that are preset for referring providers in eReferral. You can unsubscribe from all notifications or select specific ones to unsubscribe from.

- 1 Click [Manage Notifications](#) from the [Clinical Portal Menu](#).



- 2 Choose your [Default Delivery Method](#) if you still want notifications but would prefer an overnight summary as opposed to individual emails as referrals are updated.

My Default Delivery Methods ☐ Notify Immediately by Email (Absent of Patient Identifiable Information) (eReferral Referrer)
☒ Notify Overnight in Daily Summary Email (Absent of Patient Identifiable Information) (eReferral Referrer)

- 3 In [My General Subscriptions](#) click individual notifications to unsubscribe. To unsubscribe from **all** notifications, click [Notification](#) once to select all then again to deselect them all.

My Email Address

My Default Delivery Methods ☒ Notify Immediately by Email (Absent of Patient Identifiable Information) (eReferral Referrer)
☐ Notify Overnight in Daily Summary Email (Absent of Patient Identifiable Information) (eReferral Referrer)

You can update your email address (above) in My Details.
If required, your subscribed notifications and delivery methods can be changed in the My General Subscriptions

My General Subscriptions

☐ Notification	User Type
☐ eReferral Referrer - Referral: Clerical Triage in Progress	eReferral Referrer
☐ eReferral Referrer - eConsult: Waiting for Clinical Triage	eReferral Referrer
☒ eReferral Referrer - Referral: Cancelled	eReferral Referrer
☐ eReferral Referrer - Referral: Waitlisted	eReferral Referrer
☒ eReferral Referrer - Referral: Action Required	eReferral Referrer
☒ eReferral Referrer - Referral: Redirected	eReferral Referrer
☐ eReferral Referrer - eConsult: Service Provider Set	eReferral Referrer
☒ eReferral Referrer - Referral: Deferred	eReferral Referrer
☒ eReferral Referrer - Referral: Declined	eReferral Referrer
☒ eReferral Referrer - Referral: Appointment Booked	eReferral Referrer
☒ eReferral Referrer - Referral: Waiting for Appointment	eReferral Referrer
☒ eReferral Referrer - Referral: Accepted	eReferral Referrer
☐ eReferral Referrer - eConsult: Action Required	eReferral Referrer
☒ eReferral Referrer - Referral: Clinical Triage in Progress	eReferral Referrer

- 4 Scroll to the bottom of the page and click [Save](#).