

Announcement

On January 29, 2026, the ability to request a personal health card in Person Directory (PD) will be removed.

Currently, all Person Directory (PD) users, including hospital staff, can submit Alberta Personal Health Card Requests through PD for individuals with active Alberta Health Care Insurance Plan (AHCIP) coverage.

Once the change has been made, Albertans will need to reach out to the Alberta Health Care Insurance Plan Contact Centre to request a replacement card.

*The process of registering patients, including newborns, has not changed.

Alberta Personal Health Card Requests in PD

After January 29th, 2026

| Mcdaniel, Flonce Iann Validated | | Person Directory |
|---|---|------------------|
| PHN/ULI:10013-5009 | | |
| View/Update Person | | |
| Name and Person Details: [edit...] Preferred Name: Mcdaniel, Flonce Iann Gender: Female Date of Birth: 1978-Jul-25 Added in Error: No [view all names...] | Eligibility: Current Eligibility Start Date: 2009-Jan-01 [view eligibility...] | |
| Address and Phone Numbers: [edit...] | Additional Information: <ul style="list-style-type: none"> Alternate IDs Merge Potential Duplicates Registration Validation Residency Secondary ULI's | |

Prior to January 29th, 2026

| Mcdaniel, Flonce Iann Validated | | Person Directory |
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| PHN/ULI:10013-5009 | | |
| View/Update Person | | |
| Name and Person Details: [edit...] Preferred Name: Mcdaniel, Flonce Iann Gender: Female Date of Birth: 1978-Jul-25 Added in Error: No [view all names...] | Eligibility: Current Eligibility Start Date: 2009-Jan-01 [view eligibility...] | |
| Address and Phone Numbers: [edit...] | Additional Information: <ul style="list-style-type: none"> Alberta Personal Health Card Requests Alternate IDs Merge Potential Duplicates Registration Validation Residency Secondary ULI's | |

Current Process

1. Search for and select the patient:

Mcdaniel, Flonce Iann Validated
PHN/ULI:10013-5009

View/Update Person

Name and Person Details: [[edit...](#)]

Preferred Name: Mcdaniel, Flonce Iann
Gender: Female
Date of Birth: 1978-Jul-25
Added in Error: No
[[view all names...](#)]

Address and Phone Numbers: [[edit...](#)]

Residential/Mailing: 100a Chaparral Rd E

Eligibility:
Current Eligibility Start Date: 2009-Jan-01
[[view eligibility...](#)]

Additional Information:

- [Alberta Personal Health Card Requests](#)
- [Alternate IDs](#)
- [Merge Potential Duplicates](#)
- [Registration Validation](#)
- [Residency](#)
- [Secondary ULI's](#)

2. On the **View/Update Person** screen, click on **Alberta Personal Health Card Requests**

Mcdaniel, Flonce Iann Validated
PHN/ULI:10013-5009

Alberta Personal Health Card Requests

[Request Alberta Personal Health Card](#)

Current Eligibility Start Date: 2009-Jan-01

History of Alberta Personal Health Card Requests

| Date of Request | Time Requested | Requesting Facility |
|-----------------|----------------|---------------------|
|-----------------|----------------|---------------------|

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NOTE: Newborns who are eligible will be sent a health card when registered through PD.

Questions & Answers

Why is the change required?

- Alberta's government has announced several legislative changes regarding the AHCIP including new types of health cards and the requirement to renew eligibility for AHCIP.
- A new health card that will replace the current white and green card will become available in late 2026. It will look different and will include an expiry date.
- The current white and green paper cards will be discontinued soon, and Albertans will need to choose another form of health card to receive insured health services.
- A new mobile health card was launched on August 29, 2025, for those who are registered with My Health Records (MHR); the process only takes a few minutes to complete.
- When the legislative changes are implemented in 2026, Albertans will need to update their account information to receive a new health card.
- When an Albertan requests a replacement health card from the contact centre, the agent ensures that the information on the AHCIP account is current for the Albertan and their family members; this service does not occur during the current PD card replacement transaction.

What do I need to do if an Albertan requests a card from me?

Direct the Albertan to reach out to:

AHCIP Contact Centre

780-427-1432 (toll-free within Alberta: dial 310-0000 first).

Hours: 8:15am to 4:30pm, Monday to Friday, excluding statutory holidays.

www.alberta.ca/ahcip-contact