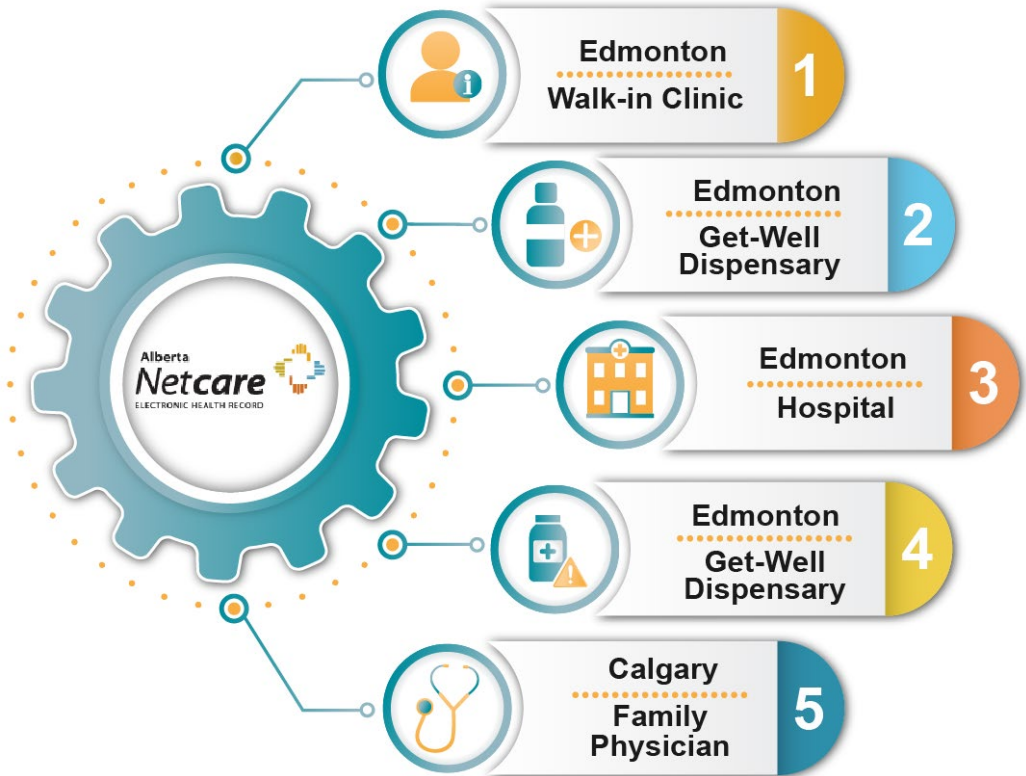Read the patient health care journey experience to learn how Alberta Netcare/PIN/RTI connected healthcare providers with the essential patient clinical information to provide accurate patient care.

Patient Health Care Journey

A patient has mild hypertension, but no other chronic conditions nor allergies. Because he has been experiencing worsening pain in his joints, his granddaughter Susan convinces him to visit the local walk-in clinic.

1	The patient arrives at the walk-in clinic where the nurse receptionist verifies his health care number through Alberta Netcare Portal (ANP). The doctor prescribes the patient Naproxen to reduce the inflammation and swelling of his joints.
2	The Get-Well Dispensary's pharmacy system receives the prescription directly from the doctor's office. When the patient arrives, the pharmacist prepares the dispense and records it in his local system. The recorded information is automatically sent to the **Pharmaceutical Information Network (PIN)**.
3	Shortly after taking the new medication, the patient is in great distress and unable to speak clearly, prompting his granddaughter to call 911. The hospital staff sees the Naproxen prescription on the patient's medication profile. The patient is treated for an allergic reaction. Upon recovery he is discharged from the hospital with a new anti-histamine prescription.
4	The patient returns to the Get-Well dispensary and mentions his allergic reaction and subsequent hospitalization to the pharmacist on duty. The pharmacist ensures that other health care professionals are aware of the patients Naproxen allergy by recording it in real time using **PIN**.
5	Upon his return to Calgary, the patient meets with his family doctor to discuss his recent hospital visit. The family doctor reviews the patients EHR on the Alberta Netcare Portal, and sees his recent allergy record, discontinued Naproxen prescription and antihistamine dispense. He updates the clinic's local EMR with the new information.

Edmonton Walk-in Clinic — 1
Edmonton Get-Well Dispensary — 2
Edmonton Hospital — 3
Edmonton Get-Well Dispensary — 4
Calgary Family Physician — 5