



NEWS & UPDATES

April 27, 2023

eReferral Changes in March & April 2023

March and April were busy months for the eReferral team, especially with changes to reasons for referral for Advice and Consult Requests. Highlights include:

- *Consult for Orthopaedic Surgery service (other)* added as a new Consult Request reason for referral for Orthopaedic Surgery in all Zones.
- Twelve new Consult Request reasons for referral added for Urology in Edmonton, Central, Calgary and South Zones, including:
 - *Abnormal DRE*
 - *Adrenal mass*
 - *Bladder mass*
 - *Elevated PSA (no previous prostate cancer)*
 - *Elevated PSA (with previous cancer)*
 - *Hematuria gross*
 - *Hydronephrosis*
 - *Kidney stone (acute/ureteric)*
 - *Penile mass*
 - *Renal mass*
 - *Testicular mass*
 - *Urinary retention acute (with indwelling catheter)*
- *Long COVID-19* reason for referral added to Advice Request for Internal Med – Pulmonary Medicine in the Calgary, Central and South Zones.
- New reasons for referral added to the Edmonton Zone Facilitated Access to Specialized Treatment (FAST) Surgery – Plastic Surgery facility, including:
 - *Arthritis of hand and wrist*
 - *Deformity of hand and wrist*
 - *Entrapment neuropathy at elbow*
 - *Entrapment neuropathy at hand and wrist*
 - *Ligament pathology of hand and wrist*
 - *Mass of hand and wrist*
 - *Pain in hand and wrist*
 - *Tendon pathology of hand and wrist*

Need eReferral Training Support?

Contact the eHealth Netcare Support Services team at 1-855-643-8649 (Monday – Friday; 8:15 a.m. – 4:30 p.m.) or email healthsupport@cqi.com

Training resources at your fingertips!

For quick reference guides on how to submit eReferral Advice and Consult Requests, go [online](#).

Other eReferral inquiries?

Leave a message at: 1-888-733-3755 or email access.ereferral@ahs.ca