

June 26, 2020

eReferral Advice Request Updates

On June 26, 2020, Surgery – Podiatry joined eReferral Advice Request as a new specialty in the Calgary Zone. In addition, three existing Advice Request specialties were expanded to the following Zones:

Specialty	Existing Zone(s)	New Zone
OBS-GYN	Calgary	Edmonton
Surgery – General Surgery	Edmonton	South
Urology	Edmonton, Central	Calgary

To submit an Advice Request, read our [quick reference](#) or watch our eDemo training [video](#). If you need additional training support, contact the eHealth Netcare Support Services team at 1-855-643-8649 or email ehhealthsupport@cqi.com

Share Your eReferral Experience – Complete Our Survey Today!

As users, your opinions about eReferral matter. We invite you to complete our annual eReferral User Experience Survey and share your feedback on eReferral's effectiveness, efficiency, flexibility and user friendliness. Information shared through this survey will help us identify future areas for improvement that can benefit all users and enhance referral-consultation processes for better patient care in Alberta.

To complete the survey, click [here](#). The survey should take approximately 15 minutes to complete and all answers are anonymous. Survey closes on Oct. 10, 2020.

Plus, there is a voluntary option to enter your name into our draw for a chance to win one of two eReferral prize packs! Winners will be named at the end of October 2020.

For questions or more information, please contact [Yong Li](#).



Reasons for Referral

For a current list of the Advice & Consult Request reasons for referral, go [online](#)



Training & Support

Need eReferral help? Contact eHealth Netcare Support Services at 1-855-643-8649 or email ehhealthsupport@cqi.com

For quick references and eDemos, visit the [Alberta Netcare Learning Centre](#)



More Information

For more information about eReferral, visit us [online](#)



Get in Touch

For more information about eReferral, visit us [online](#)
For inquiries or questions, email access.ereferral@ahs.ca or call 1-888-733-3755