

Accessing Referrals

The Alberta Netcare Portal Clinical Document Viewer (CDV Tree) has two folders for eReferral activity:

- Referrals – In Progress
- Referrals – Completed/Cancelled

Each folder contains links to the patient's Referrals (previously called Consults) and eConsults (previously called Advice Requests). You'll be able to distinguish between active and non-active referrals as follows:

- Referrals or eConsults that have been cancelled or declined will appear crossed out.
- Referrals or eConsults In Progress will appear in italicized text.

By holding the mouse over any eReferral link, a tooltip will appear with a summary of the referral.

Accessing the Referral Form

Expand an eReferral folder, select a Referral or eConsult, and find the current version of that referral form in the viewing pane beside the CDV Tree. Workflow actions for both Referrals and eConsults are available based on your eReferral permissions. Triage user permissions allow for all workflow actions to be visible.

Referral

Referral - Urology (4 months ago)

Waitlisted Referral Hematuria microscopic (greater than 3 rbc/hpf) Urology

Triage Site Kaye Edmonton Clinic - Dianne and Irving Kipnes Urology Centre
Submitted 10-Apr-2024 10:23 AM eReferral ID RFS-AAD-943294

Status Reason Unable to contact patient / guardian External Triage Site —
Accepted (T3) — Referred For Referral
Submitted By —
Flagged for Referrer —

Urology Request for Service

People
Referrer
Dr. [Redacted]
Service Provider
—

Linked Referrals
There are no linked referrals for this referral.
[Show this patient's other referrals](#)

Referral Attachments

eConsult

eConsult - Urology (7 weeks ago)

Completed eConsult Urology issue Urology

Triage Site Kaye Edmonton Clinic - Dianne and Irving Kipnes Urology Centre
Submitted 03-Jul-2024 9:58 AM eReferral ID RFS-AAD-944843

Urology Request for Service

Patient Information PHN/ULI: 97425-3514 Name: EREFERRAL, Two b Sex: F DOB: 12-Jan-1970
Request Created Urology issue - Kaye Edmonton Clinic - Dianne and Irving Kipnes Urology Centre
For

Request Details

People
Referrer
Dr. [Redacted]
Service Provider
Dr. [Redacted]

Linked Referrals
There are no linked referrals for this referral.
[Show this patient's other referrals](#)