

eReferral Quick Reference

How to Access Referrals from the Clinical Document Viewer (CDV) Tree

Accessing Referrals

The Alberta Netcare Portal Clinical Document Viewer (CDV Tree) has two folders for eReferral activity:

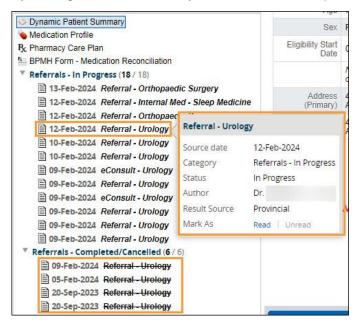
- Referrals In Progress
- Referrals Completed/Cancelled

| | 🧳 All Documents | | Flowsheets | Datient Event History | Immunization History | Medications | | |
|--|-----------------|---------------------------------------|---------------------------|---|----------------------|-------------|--|--|
| Clinical Documents Showing All Mark All As Read Group By Category Sort By Dat | • ¢ | Patient Demographics EREFERRAL, Two B | | | | | | |
| Read Unread | | | Date Of Birth | h 12-Jan-1970 | | | | |
| Dynamic Patient Summary | | | Age Sex | 54 years F | | | | |
| Medication Profile Pk Pharmacy Care Plan BPMH Form - Medication Reconciliation Referrals - In Progress (18 / 18) Chemistry (37 / 37) Diagnostic Imaging (7 / 7) ECG/Electrodiagnostics (2 / 2) | | | Eligibility Start Date | | | | | |
| | | | | Note: Future-dated and blank eligibility start dates should be confirmed i Person Directory. | | | | |
| | | | ddress (Primary) | s (Primary) Nw, Calgary, AB, CANADA, | | | | |
| Emergency Records (2 / 2) | | | AH Address (Mailing) | | 2 | | | |
| Referrals - Completed/Cancel | ied (6 / 6) | | | | | | | |

Each folder contains links to the patient's Referrals (previously called Consults) and eConsults (previously called Advice Requests). You'll be able to distinguish between active and non-active referrals as follows:

- Referrals or eConsults that have been cancelled or declined will appear crossed out.
- Referrals or eConsults In Progress will appear in italicized text.

By holding the mouse over any eReferral link, a tooltip will appear with a summary of the referral.



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Accessing the Referral Form

Expand an eReferral folder, select a Referral or eConsult, and find the current version of that referral form in the viewing pane beside the CDV Tree. Workflow actions for both Referrals and eConsults are available based on your eReferral permissions. Triage user permissions allow for all workflow actions to be visible.

Referral

| ≡ 📑 Limited Documents | 🧃 All Docu | ments Flowsheets | 💈 📵 Patient Event History | Immunization Hist | ory Medications | 🐉 Create Referral: | s 🔍 View Referral | ✓ More |
|--|--|--------------------|---|---|------------------------|--------------------------|---|--------------------|
| Clinical Documents | 00 | Referral - Urology | (4 months ago) | | | | | Data Inquir |
| Showing All Mark All As Read Group By Category Sort By Date | e | | Add Note | Edit Referral Print Pri | int All 🕴 Advice ~ 🕴 (| Closing ~ 🕴 Communicatio | on v 📋 Intake v 🕴 Schedu | ıling ∽ │ Triage ∽ |
| Q C Read Unread | | | Referral Hematuria micro dmonton Clinic - Dianne and Irvi -2024 10:23 AM eReferral ID | | | F | eferrer | |
| Dynamic Patient Summary Medication Profile Pharmacy Care Plan | Medication Profile Pharmacy Care Plan | | Status Reason Unable to contact patient / guardian | | Referral | | Service Provider — Linked Referrals There are no linked referrals for this referra | |
| BPMH Form - Medication Reconciliation Referrals - Completed/Cancelled (16 / 16 Referrals - In Progress (8 / 21) To-May-2024 Referral - Surgery - Vas To-Apr-2024 Referral - Surgery - Cancelled (16 / 16 Referral - Surgery - Vas To-Apr-2024 Referral - Urology To-Apr-2024 Referral - Internal Med | | Accepted (T3) — | | Submitted By Flagged for Referrer | _ | | | |
| | | Urology Re | quest for Service | | | I Re | Show this patient's ot | |

eConsult

| | 🧧 All Docu | ments Flowsh | eets 🛛 💆 Patient Event History | Immunization History | Medications | 🧽 Create Ref | errals 🛛 🔍 View Refe | erral 🗸 More |
|--|---|----------------|--|----------------------|--------------|---|-------------------------|---------------------------|
| Clinical Documents | 00 | eConsult - Uro | logy (7 weeks ago) | | Data Inquiry | | | |
| Showing All Mark All As Read Group By Category Sort By Date | 2 | | | | Can | icel Print Prin | t All Advice ~ Comm | nunication 🗸 🕴 Intake 🗸 🛛 |
| Read Unread | | | e Edmonton Clinic - Dianne and Ir | | | ř | People Referrer | |
| Dynamic Patient Summary Medication Profile Pharmacy Care Plan | ication Profile Urology Request for Service | | | | | ▲ Dr. Service Provider ▲ Dr Linked Referrals There are no linked referrals for this referral. | | |
| BPMH Form - Medication Reconciliation Referrals - Completed/Cancelled (15 / 16 09-Jul-2024 eConsult - Internal Med | | | Patient Information PHN/ULI: 97425-3514 Name: EREFERRAL, Two b Sex: F DOB: 12-Jan-1970 Request Created Urology issue - Kaye Edmonton Clinic - Dianne and Irving Kipnes Urology Centre | | | | | |
| 03-Jul-2024 eConsult - In 03-Jul-2024 eConsult - U 02-Jul-2024 eConsult - U | rology | Request De | tails | | | | Show this patier | nt's other referrals 🗸 |

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