

# **eReferral Quick Reference**

How to Access Referrals from the Clinical Document Viewer (CDV) Tree

## **Accessing Referrals**

The Alberta Netcare Portal Clinical Document Viewer (CDV Tree) has two folders for eReferral activity:

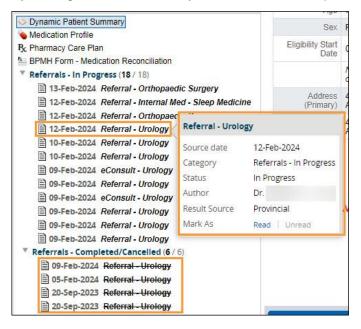
- Referrals In Progress
- Referrals Completed/Cancelled

	🧳 All Documents		Flowsheets	Datient Event History	Immunization History	Medications		
Clinical Documents Showing All Mark All As Read Group By Category Sort By Dat	• ¢	Patient Demographics EREFERRAL, Two B						
Read Unread			Date Of Birth	h 12-Jan-1970				
Dynamic Patient Summary			Age Sex	54 years F				
<ul> <li>Medication Profile</li> <li>Pk Pharmacy Care Plan</li> <li>BPMH Form - Medication Reconciliation</li> <li>Referrals - In Progress (18 / 18)</li> <li>Chemistry (37 / 37)</li> <li>Diagnostic Imaging (7 / 7)</li> <li>ECG/Electrodiagnostics (2 / 2)</li> </ul>			Eligibility Start Date					
				Note: Future-dated and blank eligibility start dates should be confirmed i Person Directory.				
			ddress (Primary)	s (Primary) Nw, Calgary, AB, CANADA,				
Emergency Records (2 / 2)			AH Address (Mailing)		2			
Referrals - Completed/Cancel	ied (6 / 6)							

Each folder contains links to the patient's Referrals (previously called Consults) and eConsults (previously called Advice Requests). You'll be able to distinguish between active and non-active referrals as follows:

- Referrals or eConsults that have been cancelled or declined will appear crossed out.
- Referrals or eConsults In Progress will appear in italicized text.

By holding the mouse over any eReferral link, a tooltip will appear with a summary of the referral.



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## **Accessing the Referral Form**

Expand an eReferral folder, select a Referral or eConsult, and find the current version of that referral form in the viewing pane beside the CDV Tree. Workflow actions for both Referrals and eConsults are available based on your eReferral permissions. Triage user permissions allow for all workflow actions to be visible.

#### Referral

≡ 📑 Limited Documents	🧃 All Docu	ments Flowsheets	💈 📵 Patient Event History	Immunization Hist	ory Medications	🐉 Create Referral:	s 🔍 View Referral	✓ More
Clinical Documents	00	Referral - Urology	(4 months ago)					Data Inquir
Showing All Mark All As Read Group By Category Sort By Date	e		Add Note	Edit Referral   Print   Pri	int All 🕴 Advice ~ 🕴 (	Closing ~ 🕴 Communicatio	on v 📋 Intake v 🕴 Schedu	ıling ∽ │ Triage ∽
Q C Read Unread			Referral Hematuria micro dmonton Clinic - Dianne and Irvi -2024 10:23 AM eReferral ID			F	eferrer	
<ul> <li>Dynamic Patient Summary</li> <li>Medication Profile</li> <li>Pharmacy Care Plan</li> </ul>	Medication Profile Pharmacy Care Plan		Status Reason Unable to contact patient / guardian		Referral		Service Provider — Linked Referrals There are no linked referrals for this referra	
BPMH Form - Medication Reconciliation  Referrals - Completed/Cancelled (16 / 16  Referrals - In Progress (8 / 21)  To-May-2024 Referral - Surgery - Vas To-Apr-2024 Referral - Surgery - Cancelled (16 / 16  Referral - Surgery - Vas To-Apr-2024 Referral - Urology To-Apr-2024 Referral - Internal Med		Accepted (T3) —		Submitted By Flagged for Referrer	_			
		Urology Re	quest for Service			I Re	Show this patient's ot	

#### eConsult

	🧧 All Docu	ments Flowsh	eets 🛛 💆 Patient Event History	Immunization History	Medications	🧽 Create Ref	errals 🛛 🔍 View Refe	erral 🗸 More
Clinical Documents	00	eConsult - Uro	logy (7 weeks ago)		Data Inquiry			
Showing All Mark All As Read Group By Category Sort By Date	2				Can	icel Print Prin	t All   Advice ~   Comm	nunication 🗸 🕴 Intake 🗸 🛛
Read Unread			e Edmonton Clinic - Dianne and Ir			ř	People Referrer	
<ul> <li>Dynamic Patient Summary</li> <li>Medication Profile</li> <li>Pharmacy Care Plan</li> </ul>	ication Profile Urology Request for Service					<ul> <li>▲ Dr.</li> <li>Service Provider</li> <li>▲ Dr</li> <li>Linked Referrals</li> <li>There are no linked referrals for this referral.</li> </ul>		
<ul> <li>BPMH Form - Medication Reconciliation</li> <li>Referrals - Completed/Cancelled (15 / 16</li> <li>09-Jul-2024 eConsult - Internal Med</li> </ul>			Patient Information PHN/ULI: 97425-3514 Name: EREFERRAL, Two b Sex: F DOB: 12-Jan-1970 Request Created Urology issue - Kaye Edmonton Clinic - Dianne and Irving Kipnes Urology Centre					
03-Jul-2024 eConsult - In     03-Jul-2024 eConsult - U     02-Jul-2024 eConsult - U	rology	Request De	tails				Show this patier	nt's other referrals 🗸

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