



2024 eReferral Updates

After a brief break, we are back sharing regular updates about eReferral. A summary of eReferral activities in 2024 and 2025 (to date) are included below:

Expansion of eReferral:

- Menopause symptom eConsult referral reason added to Family Medicine across all Zones.
- Pediatrics - Cardiology added to eConsult in Edmonton, North and Central Zones.
- OBS-GYN - Gynecology added to eReferral as part of FAST.
 - FYI: FAST gynecology referrals are accepted via FAST in Central, North and South Zones. Edmonton Zone FAST only accepts Colposcopy-related referral reasons.
- Surgery - Plastic Surgery accepting FAST referrals in the Calgary, Central, Edmonton and North Zones.
- Surgery - Oral Maxillofacial Surgery accepting FAST referrals in all Zones.
- Surgery - Neurosurgery accepting FAST referrals in Calgary, Central, North and South Zones.
- Otolaryngology accepting FAST referrals in Central, Edmonton, North and South Zones.
- Surgery - General Surgery accepting FAST referrals in all Zones.

New reasons for referral added for:

- Surgery - General Surgery
- Orthopaedic Surgery
- Surgery - Plastic Surgery
- Urology
- OBS-GYN - Gynecology
- Clinical Pharmacology (eConsult reasons for referral)

Note: Additional reason for referral changes (e.g., removing or changing reasons for referral) have occurred for other specialties. Go online for the latest [eConsult](#) and [Referral](#) lists.

Deactivations:

- Nephrology in the Central Zone was removed from eConsult. eConsult is no longer available for Nephrology.
- Urology in Calgary and Central Zones was removed for eConsults.
 - eConsult is available in Edmonton Zone.
- Psychiatry - Child & Adolescent no longer available for eConsults in any Zone.
- Otolaryngology no longer available for eConsults in Central Zone.
- Surgery - General Surgery no longer available for eConsults in South Zone.

Contact us

- Training & support: [Contact the eHealth Services Provider Support](#)
- eReferral inquiries: Leave a message at 1-888-733-3755 or email access.ereferral@primarycarealberta.ca