






Alberta Netcare Newsletter

 May 2026

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INITIATIVE SPOTLIGHT MyHealth Alberta Account

MyHealth Alberta Account (MHAA) (formerly MyHealth Records) is a single entry point for Alberta's digital health services, bringing together existing tools into a consistent, mobile-friendly experience with single sign-on where possible. It supports patient engagement, informed decision-making, and continuity of care.

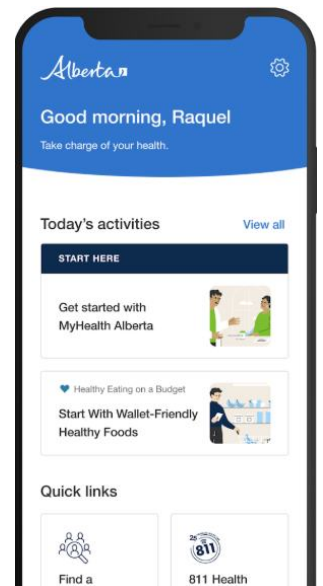


MHAA does not replace underlying systems—it unifies them. Users can access My Personal Records, MyChart, Mobile Health Cards, and more in one place. No changes to existing accounts or logins are required.



Features include lab results, immunizations, medications, diagnostic reports, secure messaging, appointment management, Symptom Checker, Find a Provider, and ER wait times.

 [Learn more at myhealth.alberta.ca/account.](https://myhealth.alberta.ca/account)



Real Time Integration (RTI) Deadline

Pharmacies must implement RTI/Pharmaceutical Information Network (PIN) to submit dispenses and RTI/Immunization and Adverse Reaction to Immunization (Imm/ARI) to submit immunizations by July 1, 2026 and meet the Alberta College of Pharmacy (ACP)'s standards of practice. In addition, to participate in the 2026 Fall Immunization Program, pharmacies must have implemented RTI/ImmARI. If you are using pharmacy batch to submit dispenses or Immunization Direct Submission Mechanism (IDSM) to submit immunizations, you are not submitting data via RTI and are subject to this deadline.



Reminders

SECURE ACCESS UPDATE: SOFT TOKENS ARE THE STANDARD

Soft tokens provide a more convenient and secure authentication experience and are now the preferred standard for secure access.

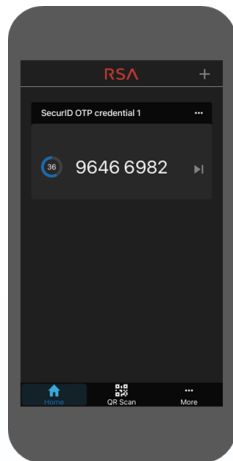


NOTICE: Some RSA Hard Tokens Expire at the End of May 2026

A number of physical RSA SecurID hard tokens are scheduled to expire at the end of May.

If you currently use a hard token:

1. Check the expiration date on the back of your token
2. If your token is expiring, contact your facility's Authorized Approver to request a **soft token** replacement



New Releases/Features

HSS IAM (FORMERLY AHS IAM)

As part of Alberta's health system transformation, AHS Identity & Access Management (IAM) has been updated to align with Health Shared Services (HSS) IAM. Users may notice changes to the application name and appearance when logging in.

Although the application has been refreshed, the IAM system and its functionality remain the same. Day-to-day tasks and workflows, including managing user accounts, roles, and permissions, are not affected.

PARENT/GUARDIAN ACCESS INFORMATION NOW DISPLAYED IN NETCARE

For patients under 18 years of age, Netcare records now include information related to Connect Care parent/guardian access. The new section indicates whether access is permitted for:

- only the patient
- only the parent/guardian (proxy)
- both the patient and parent/guardian (proxy)

If a proxy access flag has been set in Connect Care, the Netcare record will display "PROXY ACCESS FLAG: Y" in red text, along with details entered in Connect Care, including the reason for the flag and who initiated it.

When a proxy access flag is present, parent/guardian access requests submitted through MyHealth Alberta Account are manually reviewed before access is granted.



Ready to set up your soft token?
Watch the [soft token setup video](#).



Support & Resources

STAY CONNECTED: HSS IAM CONTACT INFORMATION

- Ensure your email address is up to date in HSS IAM. Keeping your contact information current helps ensure you receive important system communications without interruption.
- Use a preferred personal email, not tied to a specific clinic or employer. This helps maintain continuity if you change roles or locations and ensures you receive critical notifications such as token expiry, access updates, and security-related messages.



Tips & Tricks

FEATURED REPORT: CANCER SCREENING IN ALBERTA NETCARE


Cancer screening information available in Netcare supports early detection and continuity of care across the health system. These reports provide clinicians with access to a patient's screening history, helping inform clinical decision-making, guide follow-up care, and support meaningful patient conversations.

Incorporating cancer screening data into routine care can help:

- Identify gaps in screening
- Support preventive care strategies
- Improve patient outcomes through early detection

Using this information at the point of care enables providers to take a more proactive approach to screening and prevention, supporting better long-term health outcomes for patients.

Learn more about the Netcare [Cancer Screening Status Report](#).



Alberta Cancer Screening Programs

Screening Status for Breast, Cervical and Colorectal Cancer

(Report Date: 07-Mar-2017)

SMITH, Sally Mary						Age: 54 years Date of Birth: 21-Mar-1963 Gender: Female Alberta Unique Lifetime Identifier: 123456789
Type	Last Screen Type	Date of Last Exam*	Result of Last Exam	Status	Qualifier	
Breast	Mammogram	20-May-2012	Normal	Due for screening	As per recommendation of last exam	
Cervical	Screening Pap Test	01-May-2012	Abnormal	Follow-up as clinically indicated	Due for repeat Pap or referral as appropriate. Please refer to Alberta TOP Clinical Practice Guidelines to determine treatment status of patient.	
Colorectal	FIT	03-Jun-2016	Normal	Up-to-date	FIT every 1-2 years	

Cervical Cancer Screening: Women with a history of hysterectomy may appear on this report.

Colorectal Cancer Screening: At the current time, the Alberta Colorectal Cancer Screening Program does not capture information about screening colonoscopy or diagnostic follow up. The status in this report is based solely on the availability of FIT or FOBT test results, and a 2-year screening interval with FIT.

This report tracks patients active in the Alberta Cancer Screening Program (CSP) with the exception of a diagnosis of one of the above types of cancer, out of province and/or exempt. The status contained in this report does not replace clinical assessment and judgment based on an individual history and the Alberta TOP Clinical Practice Guidelines (for a link to the guidelines, please refer to the Resources section of Netcare).

*Newer screening exams may be available in other areas of Netcare due to a delay in data sent to the CSP.

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Connect With Us

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